

Overall NRT OnDemand Service Metrics - 2023

Data as of:
August 31, 2023:

Number of Rides

84,303

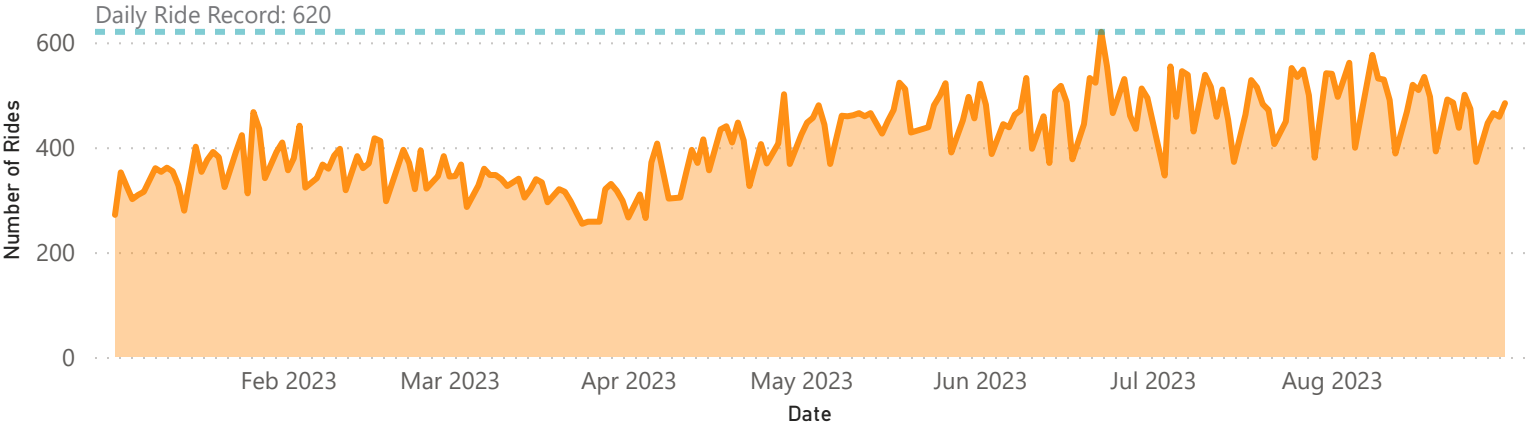
Number of Trips

75,432

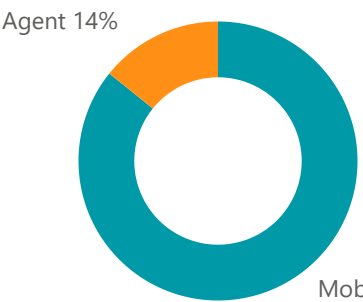
WAV Trips

659

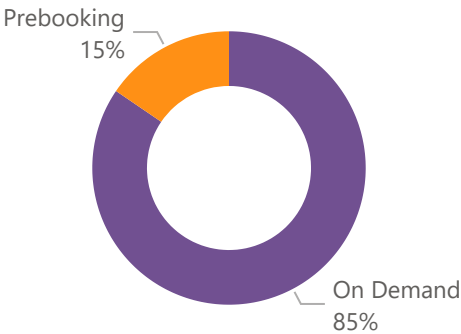
Daily Ridership



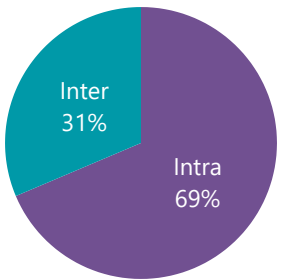
Booking Method



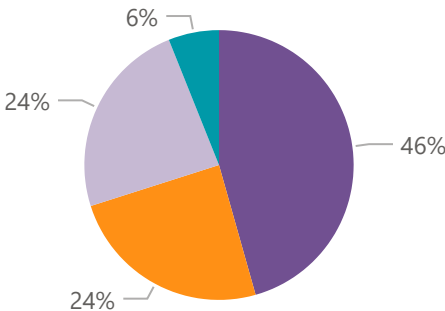
Booking Type



Inter vs. Intra-Municipal Rides



Intra-Municipal Rides



Destination	Fort Erie Transfer Point	Grimsby	Lincoln	Pelham	Port Colborne	Seaway Mall	St Catharines Transfer Point	Wainfleet	Welland Transfer Point	West Lincoln	Total
Origin											
Fort Erie Transfer Point					241						241
Grimsby		16,103	4,104	194	186	26	913	37	104	2,181	23,848
Lincoln		3,564	6,345	108	136	84	1,243	64	148	741	12,433
Pelham		194	129	1,419	130	209	552	75	136	131	2,975
Port Colborne	309	188	135	124	11,135	1	1	568	1	74	12,536
Seaway Mall		56	47	181				60		65	409
St Catharines Transfer Point		547	924	391	3			44		159	2,068
Wainfleet		36	51	82	518	55	35	1	57	16	851
Welland Transfer Point		175	113	139				49		108	584
West Lincoln		1,813	757	129	80	64	270	15	114	2	3,244
Total	309	22,676	12,605	2,767	12,429	439	3,014	913	560	3,477	59,189

Grimsby Lincoln Port Colborne Pelham

Overall NRT OnDemand Service Metrics - 2023

Data as of:
August 31, 2023

INTER On-Demand Trip
Average Wait Time (min)

34.03

INTRA On-Demand Trip
Average Wait Time (min)

21.49

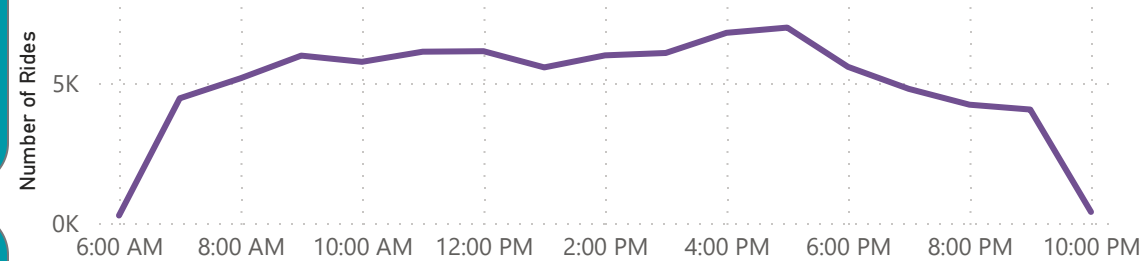
Average Trip Duration (min)

17.24

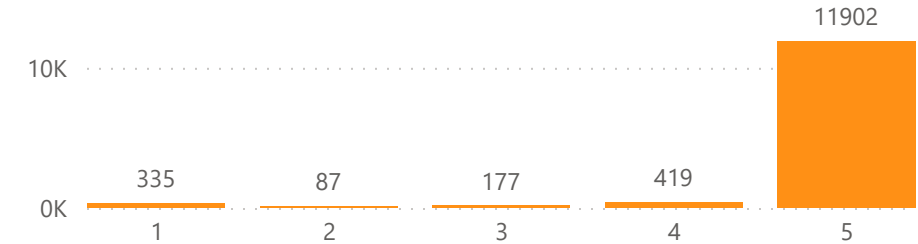
Average Trip Distance (km)

13.30

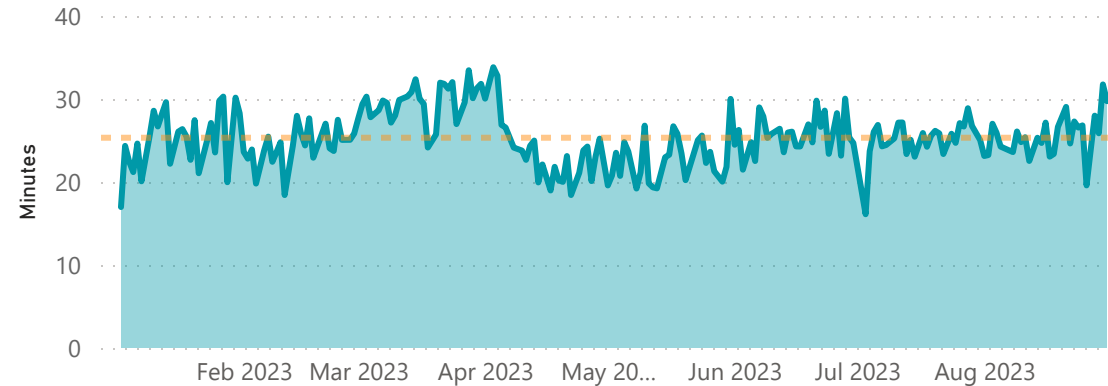
Peak Hours



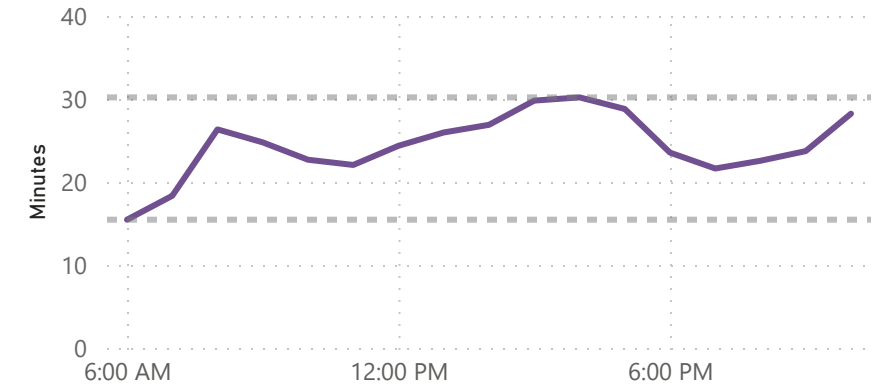
Trip Rating



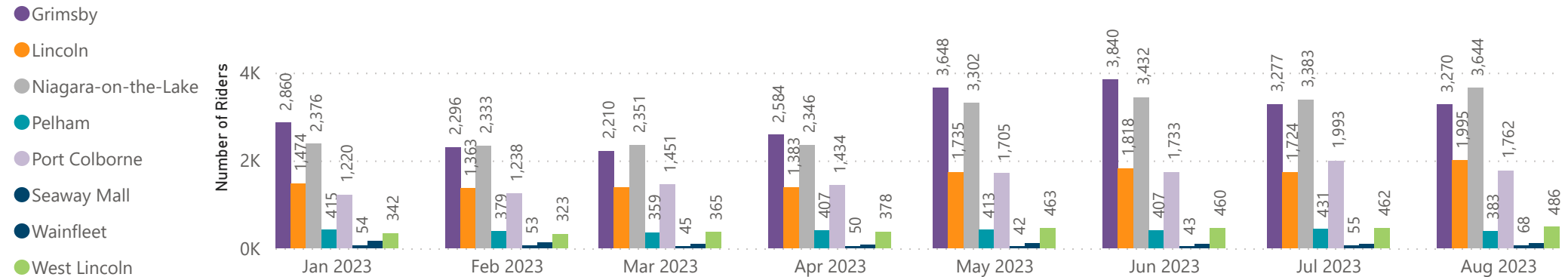
Average Daily Wait Time



Average Wait Time by Time of Day



Monthly Ridership By Ride Origin



Overall NRT OnDemand Service Metrics - 2023

Grimsby
Origin and/or Destination Municipality

NTC-C 5-2023
October 24, 2023
Appendix 1
Data as of:
August 31, 2023

Number of Rides

30,725

Number of Trips

27,604

WAV Trips

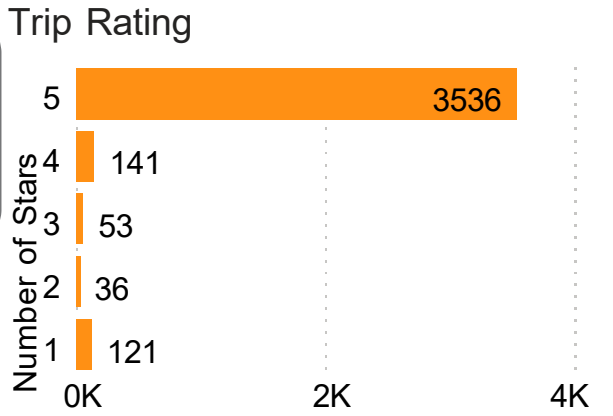
133

INTER On-Demand
Trip Average Wait
Time (min)

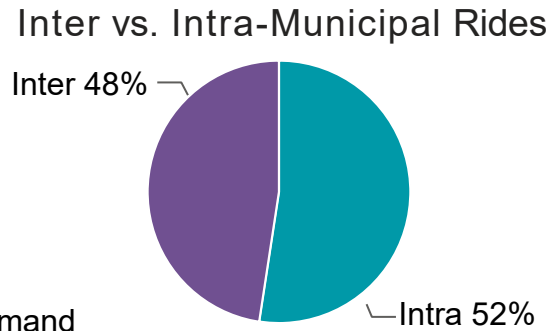
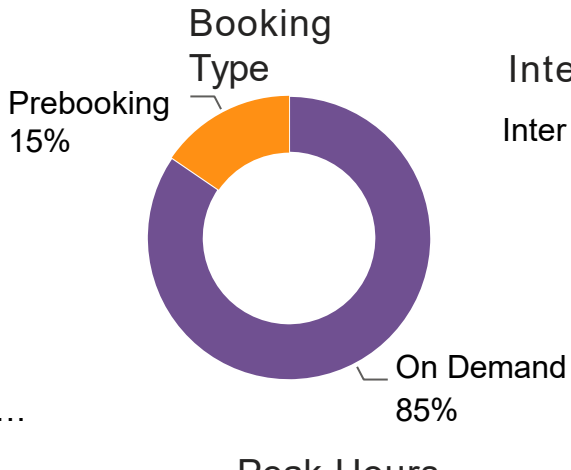
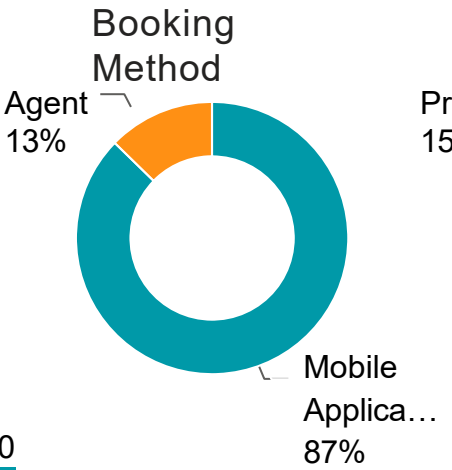
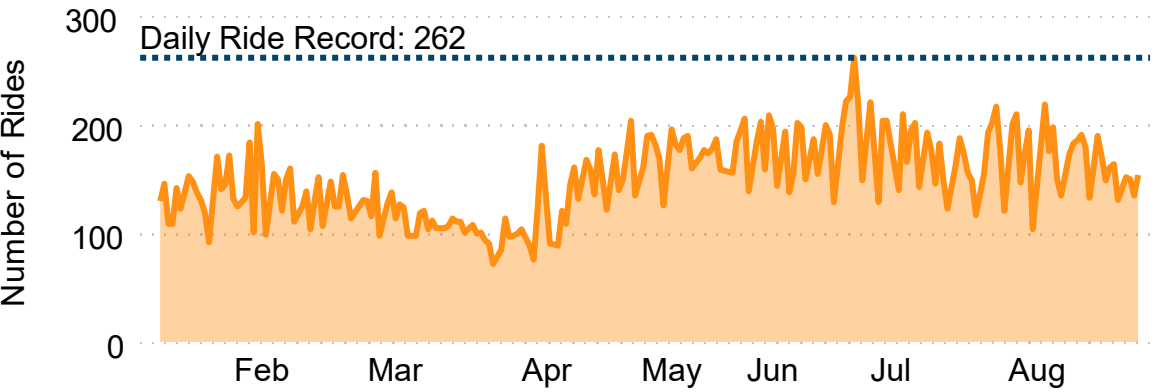
33.24

INTRA On-Demand
Trip Average Wait
Time (min)

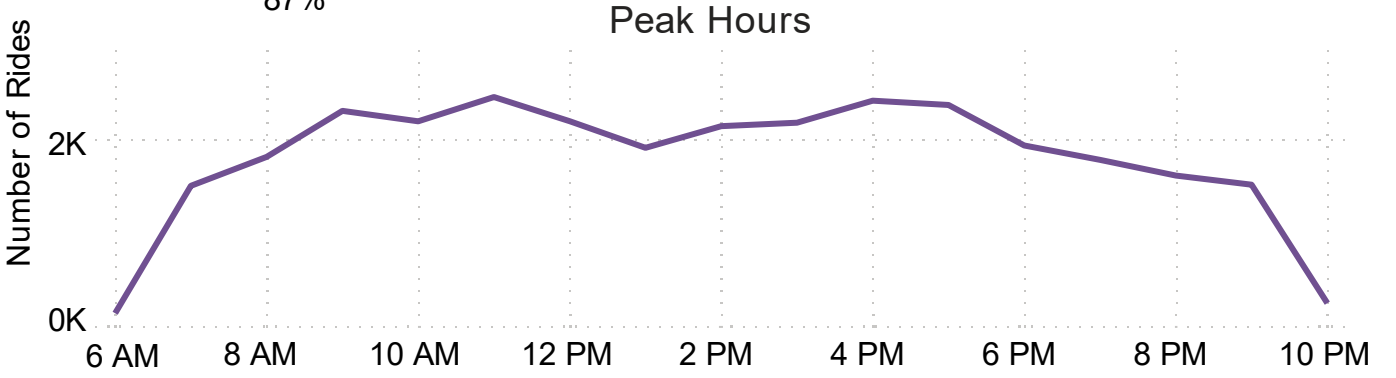
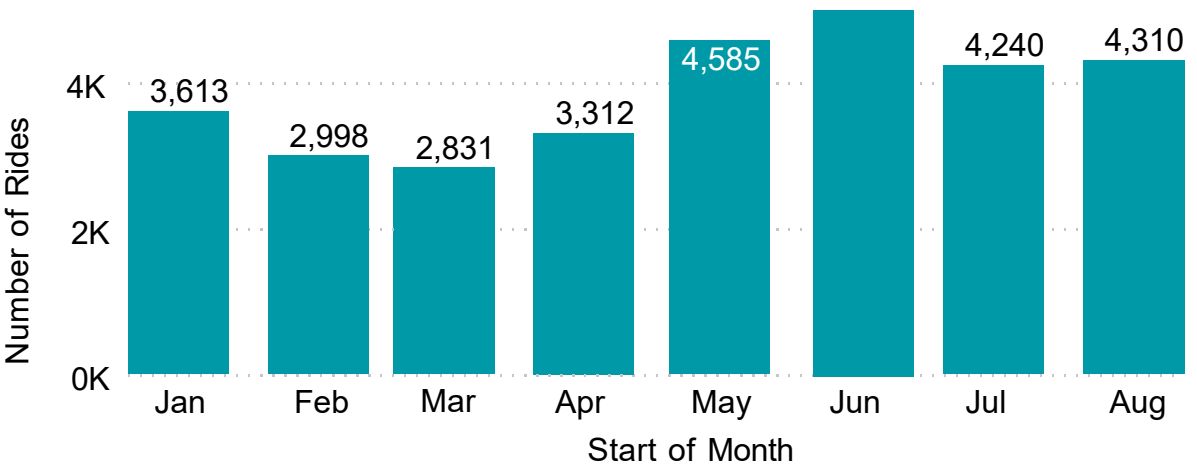
24.42



Daily Ridership



Monthly Ridership



Overall NRT OnDemand Service Metrics - 2023

Lincoln

Origin and/or Destination Municipality

Data as of
August 31, 2023

NTC-C 5-2023
October 17, 2023
Appendix 1

Number of Rides

19,588

Number of Trips

17,389

WAV Trips

144

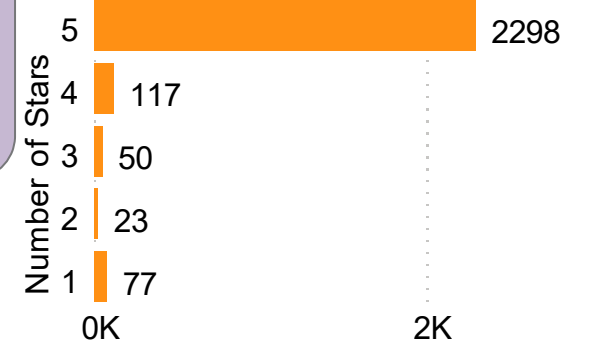
INTER On-Demand
Trip Average Wait
Time (min)

33.58

INTRA On-Demand
Trip Average Wait
Time (min)

30.52

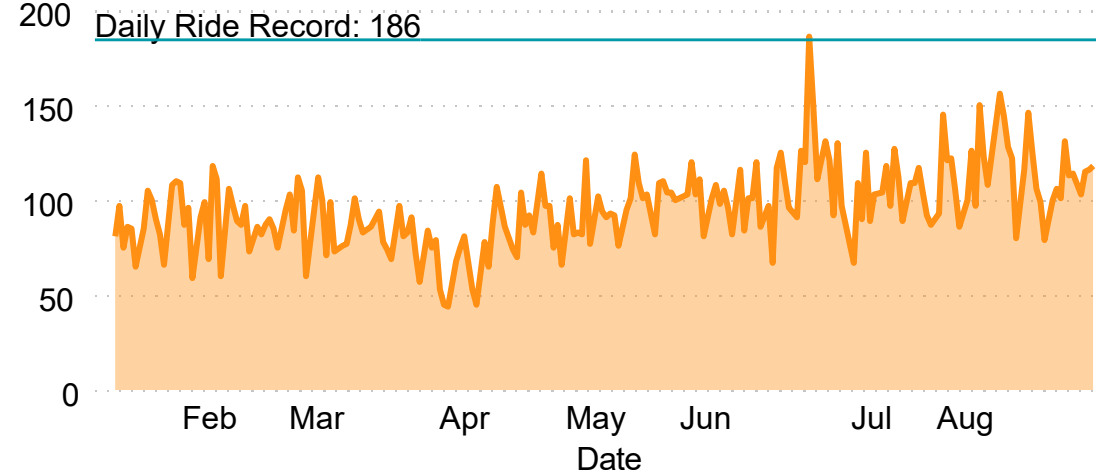
Trip Rating



Daily Ridership

Daily Ride Record: 186

Number of Rides



Monthly Ridership

4K

Number of Rides

0K

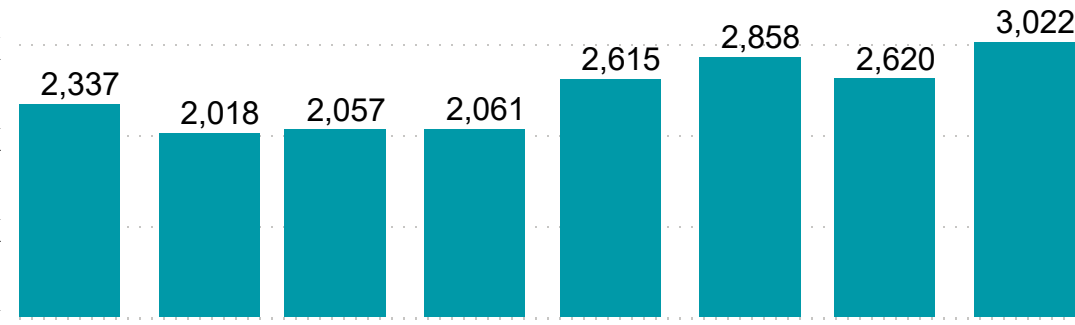
1K

2K

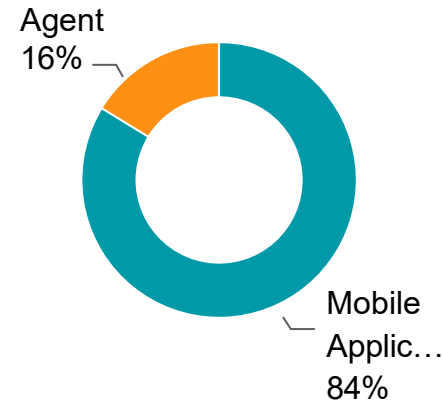
3K

Jan 2023 Feb 2023 Mar 2023 Apr 2023 May 2023 Jun 2023 Jul 2023 Aug 2023

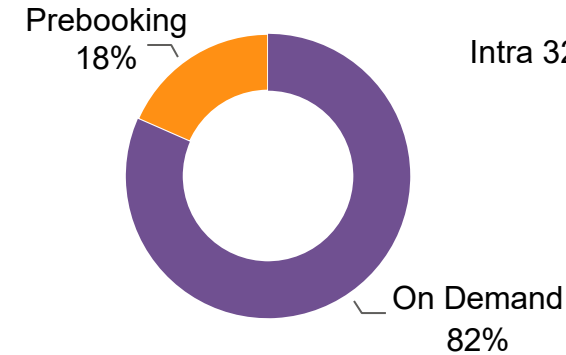
Start of Month



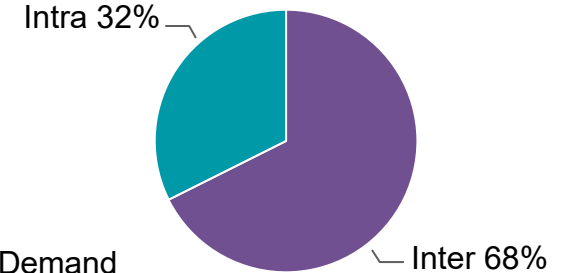
Booking Method



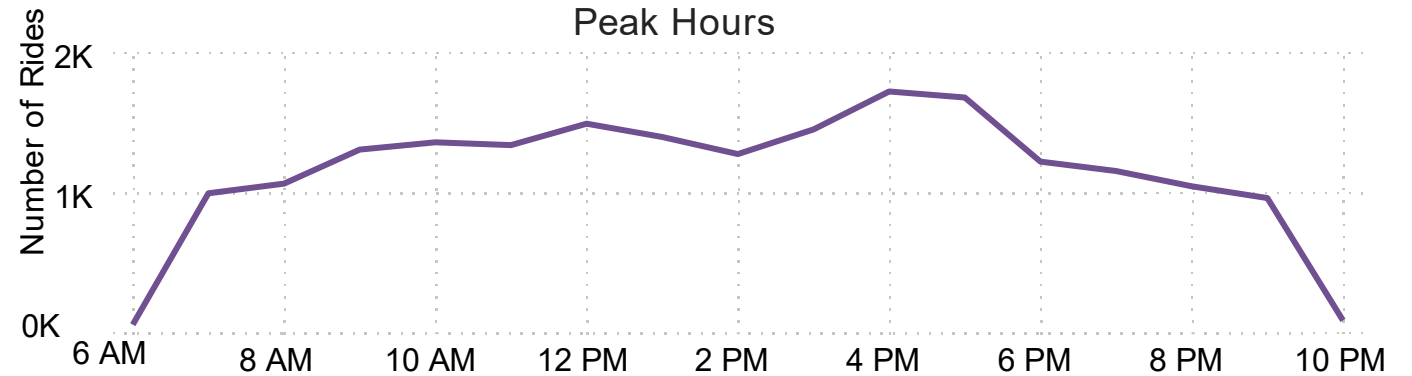
Booking Type



Inter vs. Intra-Municipal Rides



Peak Hours



Overall NRT OnDemand Service Metrics - 2023

Niagara-on-the-Lake
Origin and/or Destination Municipality

Data as of:
August 31, 2023

Number of Rides

23,371

Number of Trips

21,462

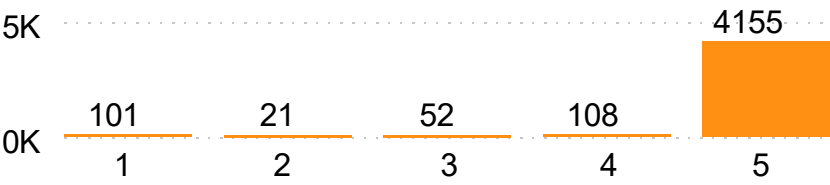
WAV Trips

262

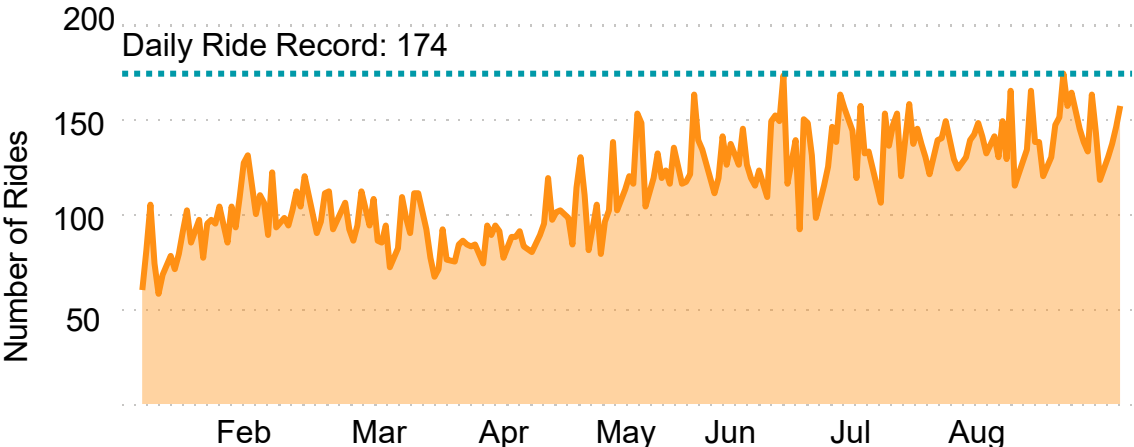
INTRA On-Demand
Trip Average Wait
Time (min)

20.92

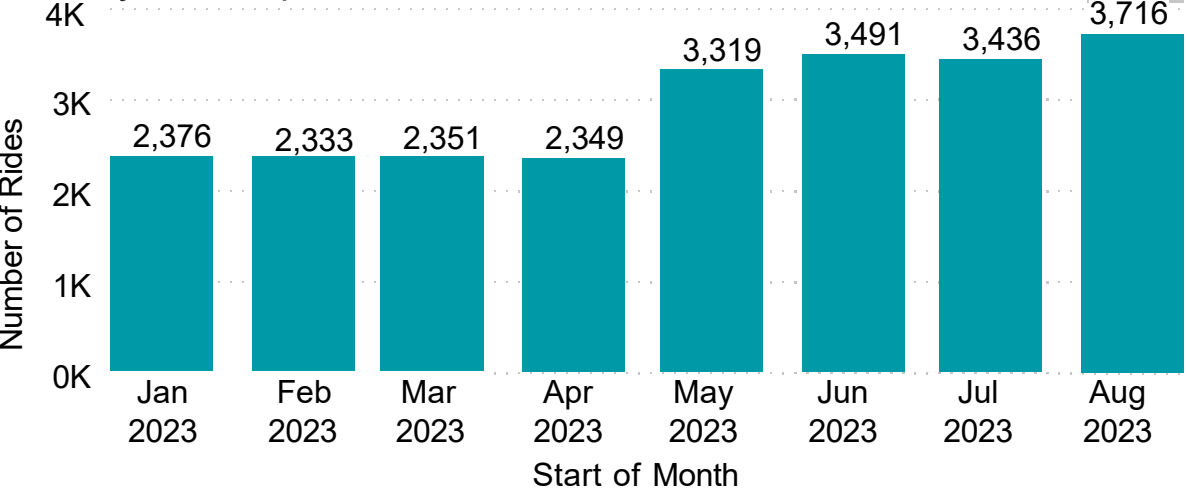
Trip Rating



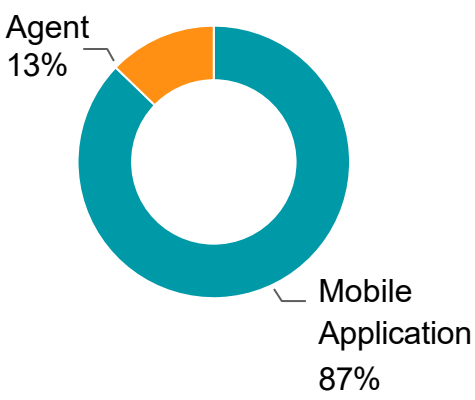
Daily Ridership



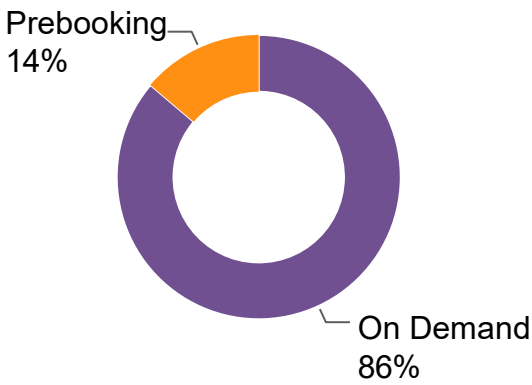
Monthly Ridership



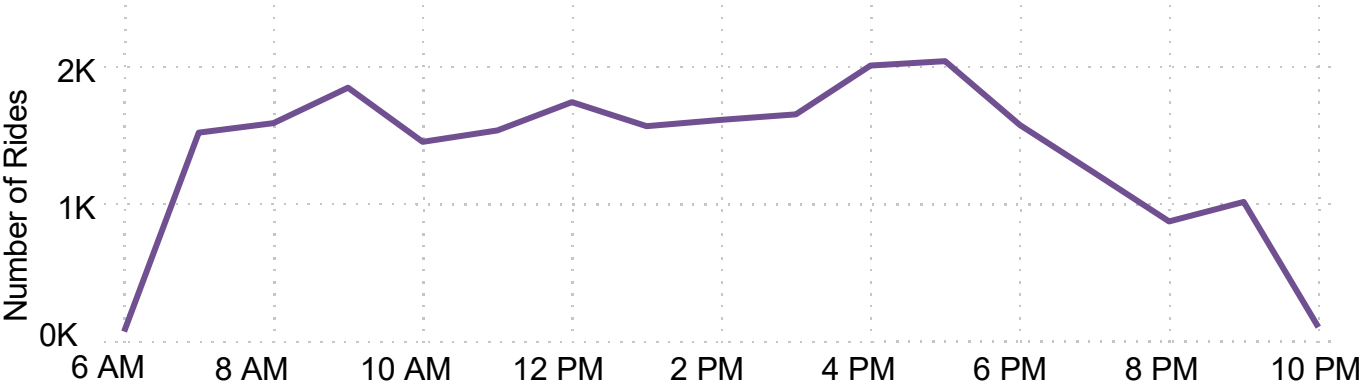
Booking Method



Booking Type



Peak Hours



Overall NRT OnDemand Service Metrics - 2023

Pelham

Origin and/or Destination Municipality

Data as of:

August 31, 2023

Number of Rides

4,721

Number of Trips

4,338

WAV Trips

36

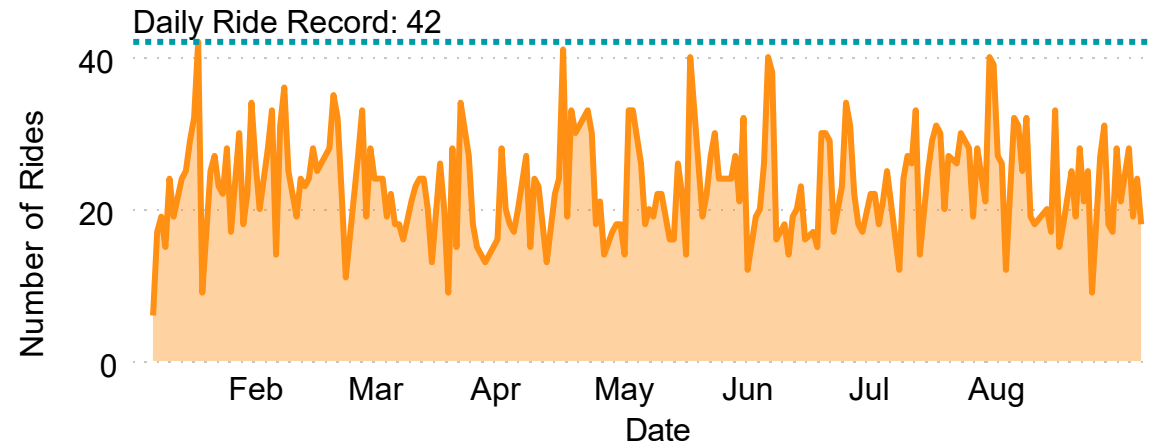
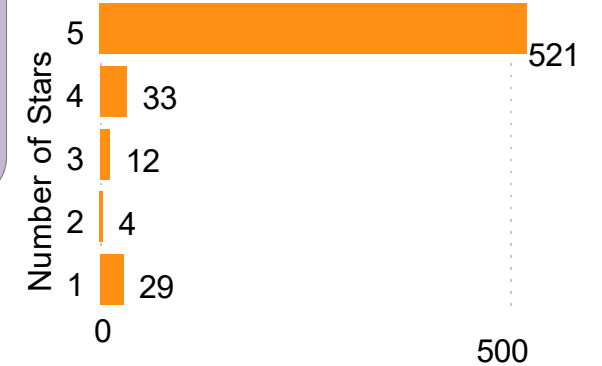
INTER On-Demand
Trip Average Wait
Time (min)

36.43

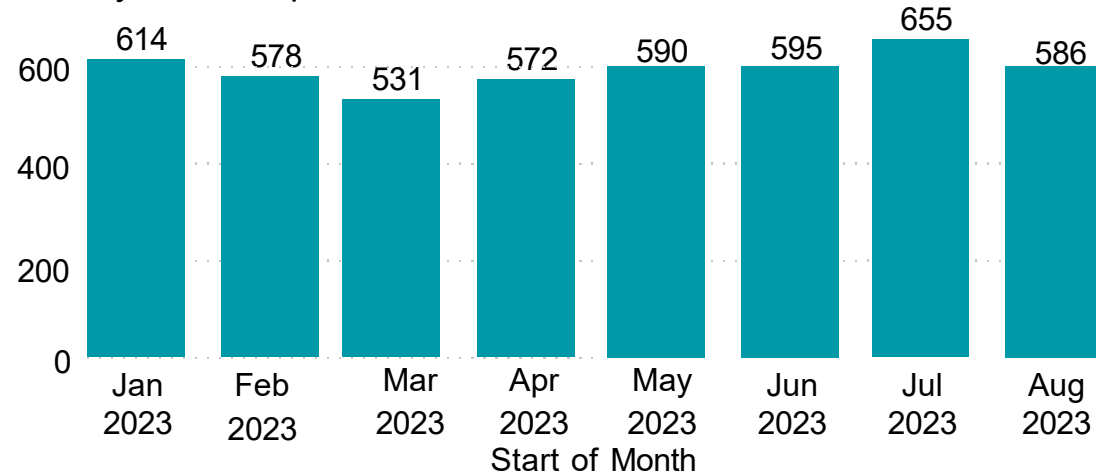
INTRA On-Demand
Trip Average Wait
Time (min)

33.78

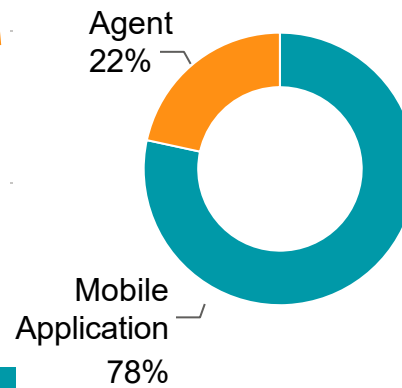
Trip Rating



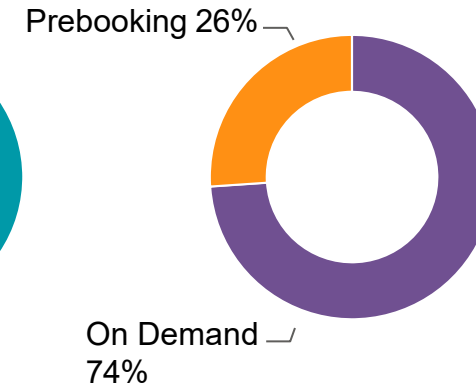
Monthly Ridership



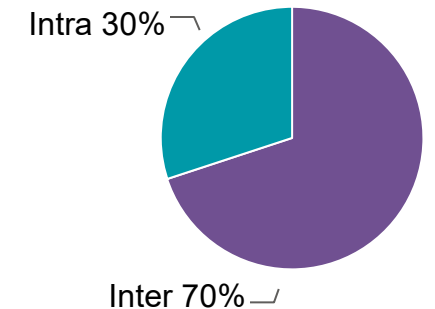
Booking Method



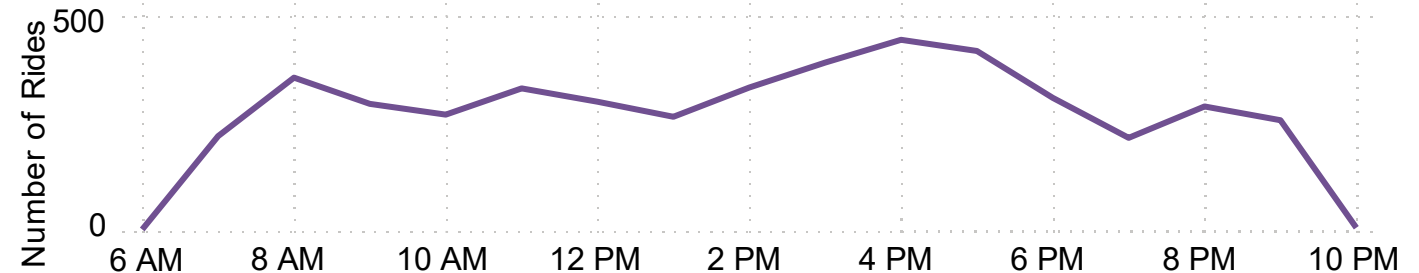
Booking Type



Inter vs. Intra-Municipal Rides



Peak Hours



Overall NRT OnDemand Service Metrics - 2023

Port Colborne
Origin and/or Destination Municipality

Data as of:
August 31, 2023

Number of Rides

13,832

Number of Trips

11,609

WAV Trips

102

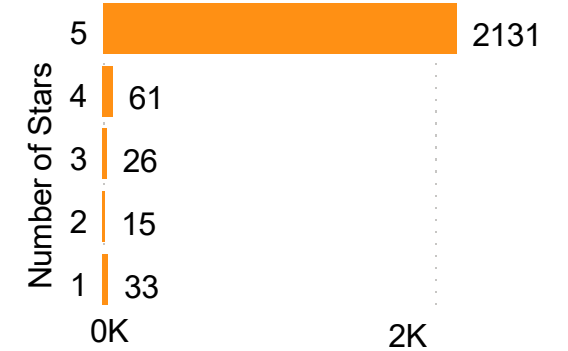
INTER On-Demand
Trip Average Wait
Time (min)

33.27

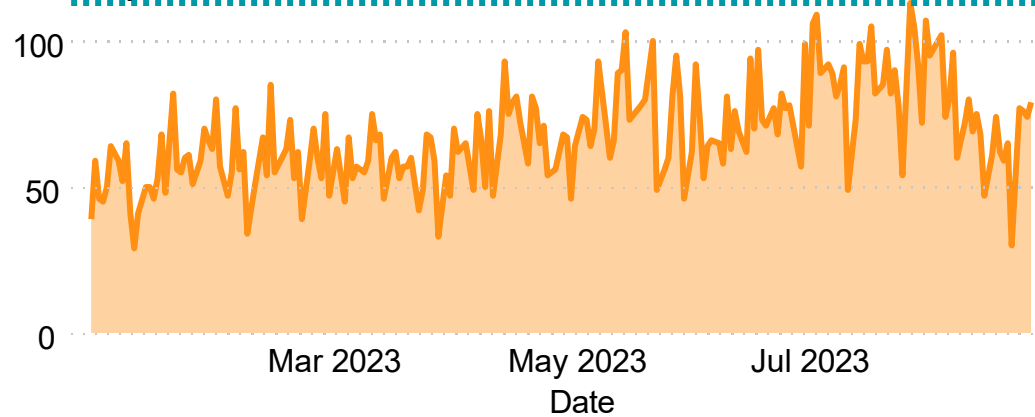
INTRA On-Demand
Trip Average Wait
Time (min)

12.81

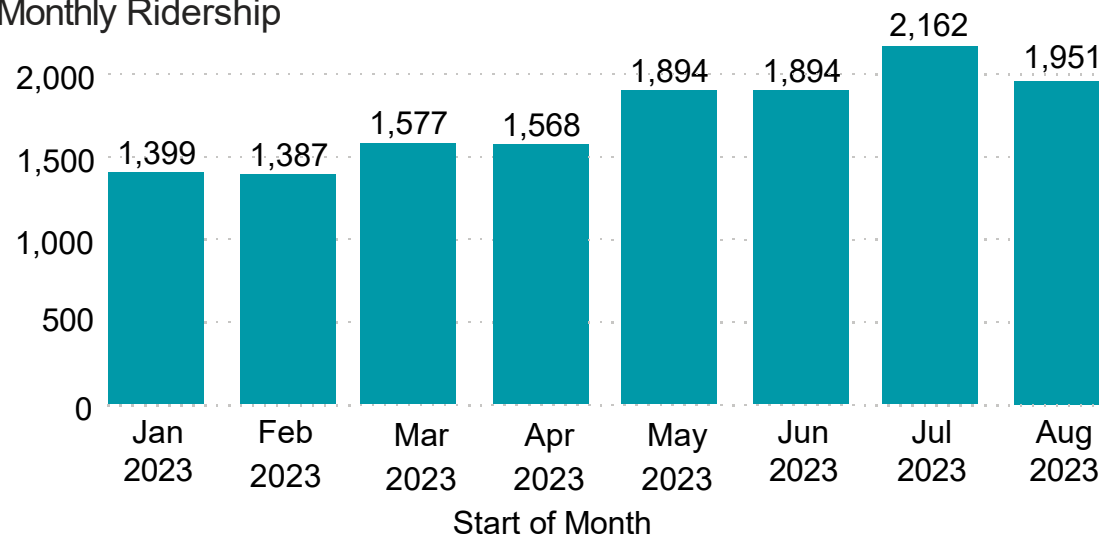
Trip Rating



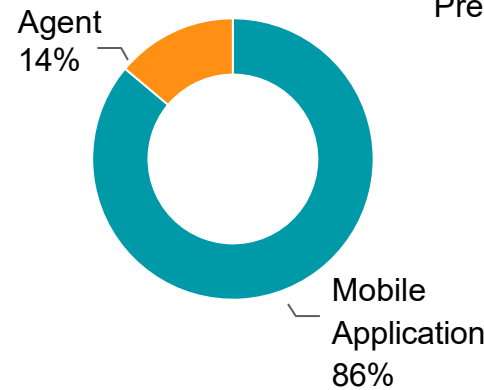
Daily Ride Record: 113



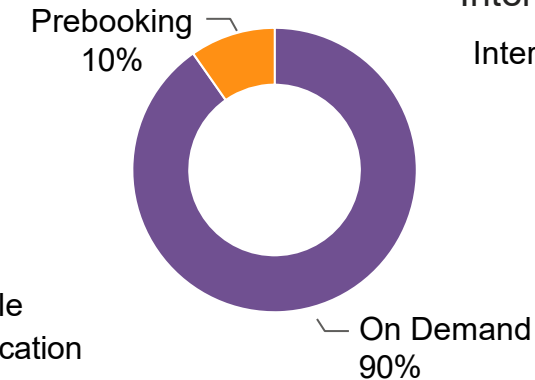
Monthly Ridership



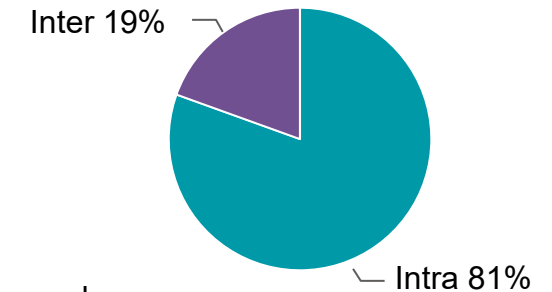
Booking Method



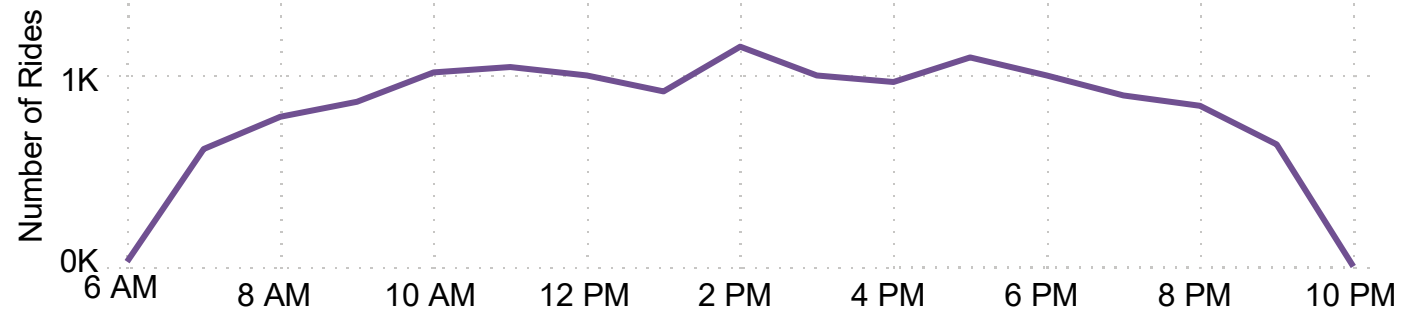
Booking Type



Inter vs. Intra-Municipal Rides



Peak Hours



Overall NRT OnDemand Service Metrics - 2023

Wainfleet
Origin and/or Destination Municipality

Data as of:
August 31, 2023

Number of Rides

1,842

Number of Trips

1,598

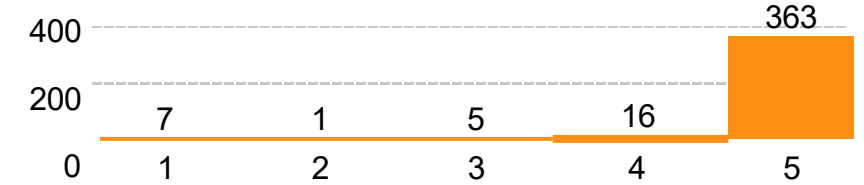
WAV Trips

51

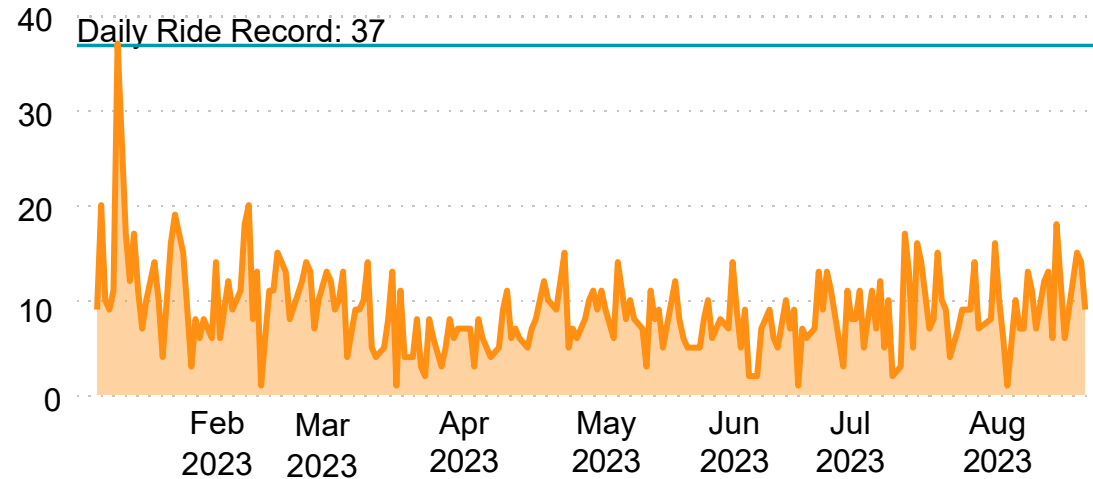
INTER On-Demand
Trip Average Wait
Time (min)

37.08

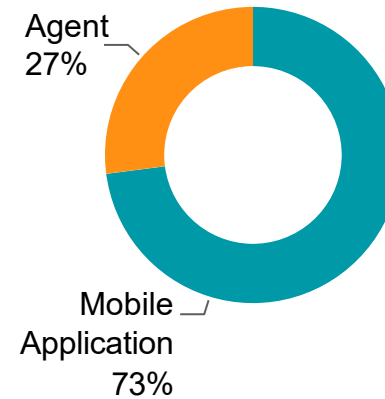
Trip Rating



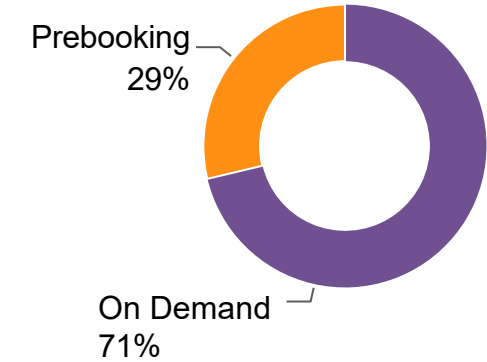
Daily Ridership



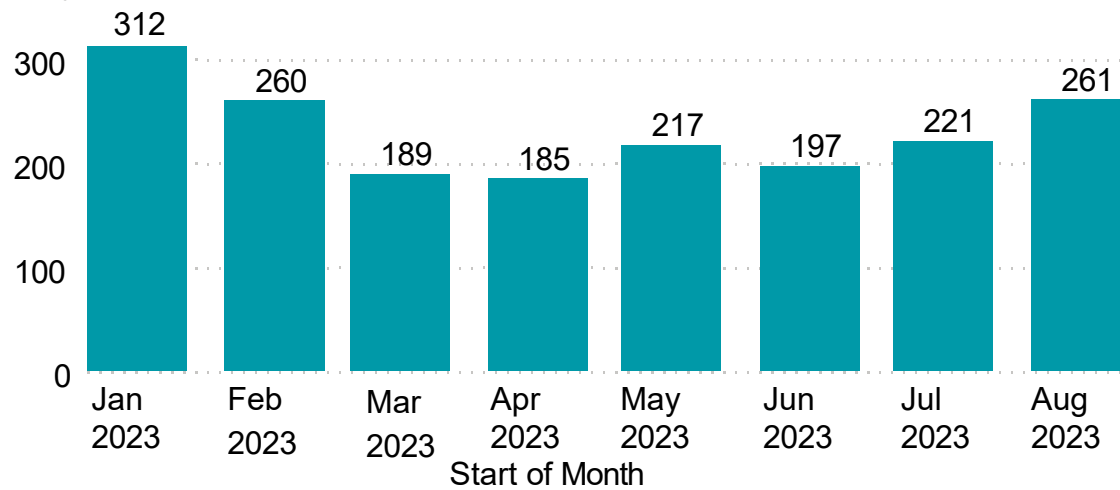
Booking Method



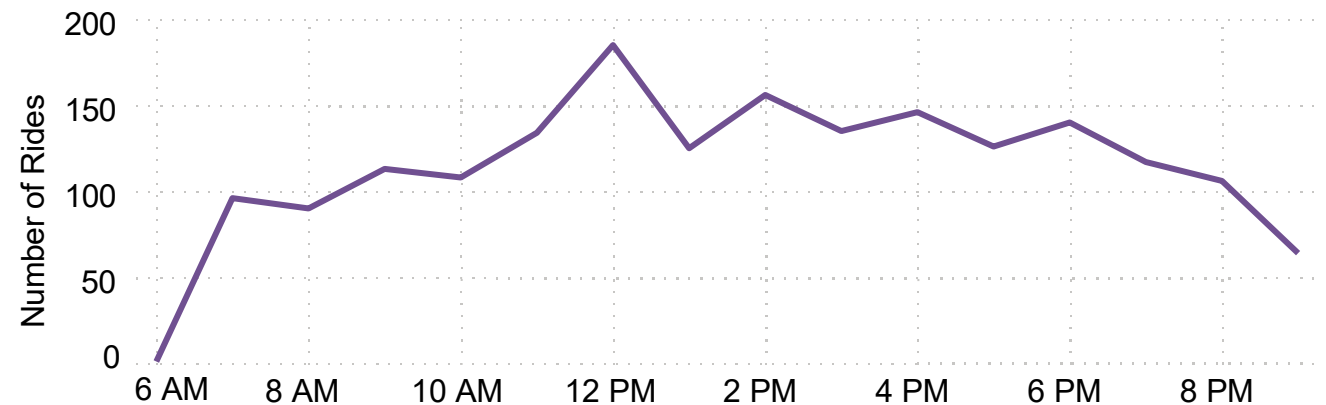
Booking Type



Monthly Ridership



Peak Hours

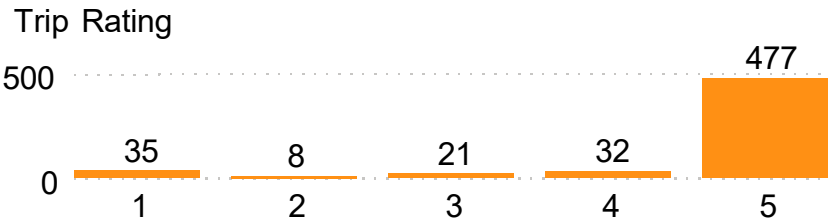
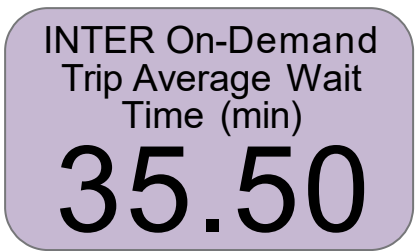
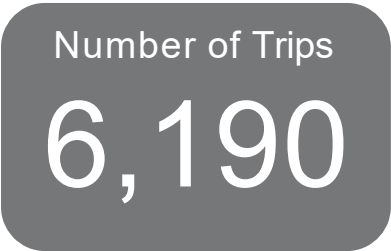
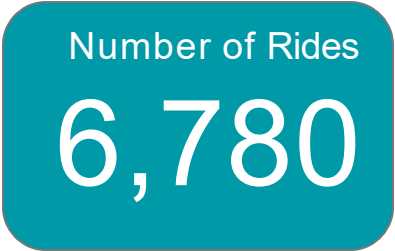


Overall NRT OnDemand Service Metrics - 2023

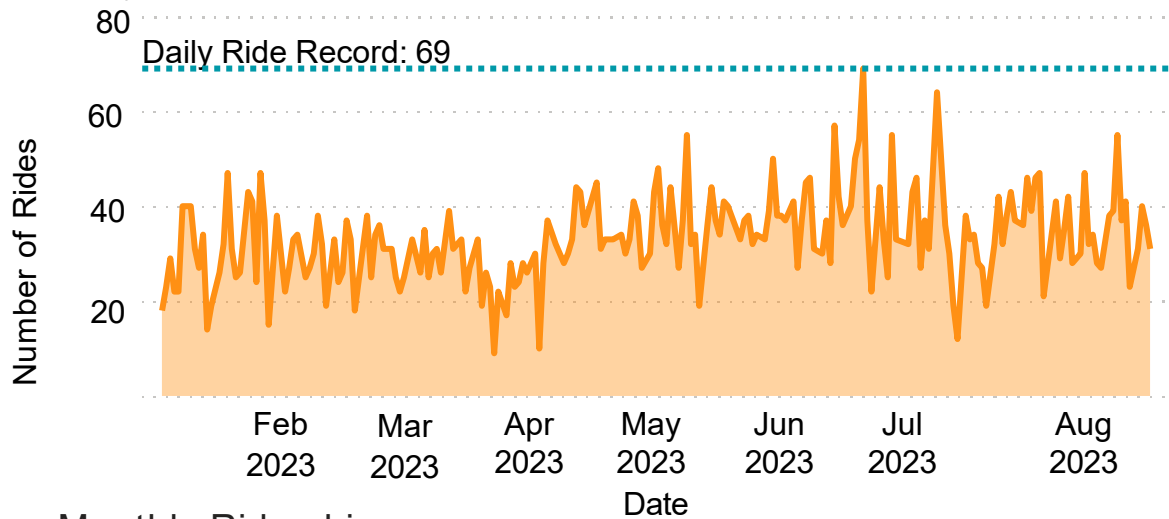
West Lincoln
Origin and/or Destination Municipality

Data as of:
August 31, 2023

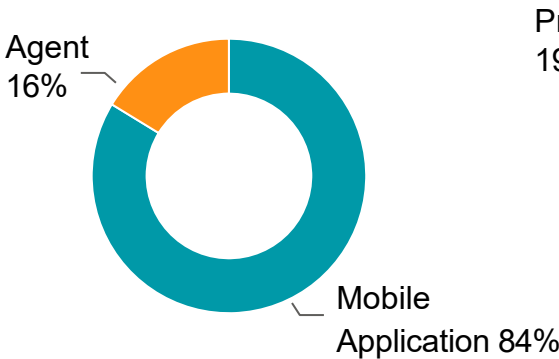
NTC-6 5-2023
October 14, 2023
Appendix 1



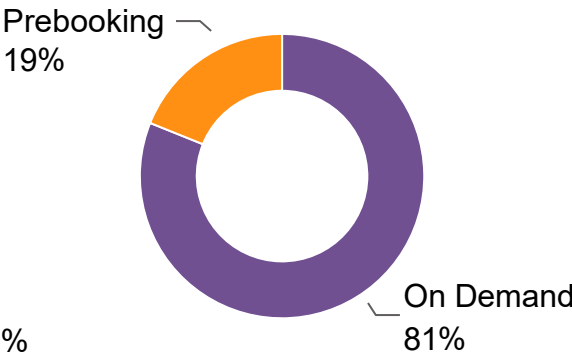
Daily Ridership



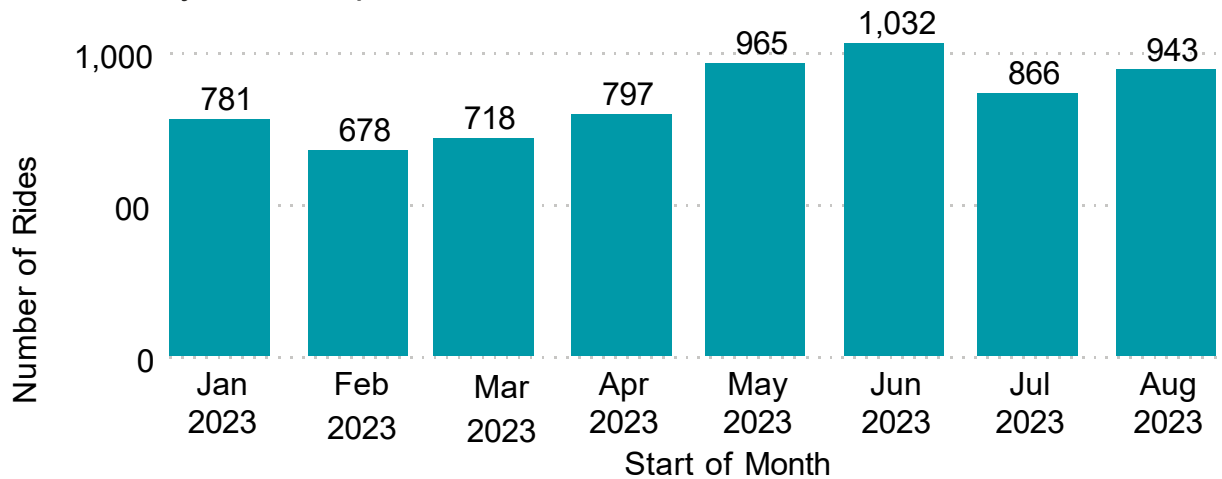
Booking Method



Booking Type



Monthly Ridership



Peak Hours

