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Sent: January 14, 2021 11:18 PM
To: Charlotte Madden <charlotte.madden@portcolborne.ca>
Subject: Written Request to make the appointment with council

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My name is jaskaran singh and i am writing this to explain an incident that happened with me and my friend on 15th November 2020. We had a 12 hour security shift that day at port colborne starting 6:00 am at a residential house.

In the morning time it was very dark and there was no barrier in the parking area or on the road side which is near to the lake. It was our second shift at that location. When our shift got over, we saw the weather getting worse so we sat in the car to go home in hurry.

My friend was driving and i was on the passenger seat and was not enough lighting on that road so we could not see anything properly. As we reached on the road water from the lake overflowed to the road side and our car started floating so i had to call 911 for help and they rescued us.

One month later i recieved a mail regarding the payment of \$1160 for rescuing us that day. So i called and asked why do i need to pay this and they said that there was barrier on that road to stop the travel but i missed it and now i will need to pay that fee. Even if there was a barrier we did not see it due to bad weather and bad lighting so it was not really our fault also there was not any kind of light and stickers on the barrier.

Due to covid i am not getting proper shifts and its been a month since my last shift so i cannot pay this fee so its my request to you please help me out from this situation.

Thank you
Regards
Jaskaran singh