

Enhanced Services Proposal

Introduction

- By increasing shelter operating hours, we expand our capacity for care of the animals in shelter.
- Increase accessibility for community members which in turn increases adoptions, enrichment for the animals & more volunteer opportunities



Animal Intakes

	2018	2019	2020	2021	2022	2023	2024
Stray Dog Intake	49	41	31	32	41	29	26
Stray Cat Intake	122	97	33	50	62	88	85
Surrender Dog	9	5	4	4	5	12	9
Surrender Cat	23	7	3	31	42	27	19
Totals	203	150	71	117	150	156	139

Animal Outcomes

	2018	2019	2020	2021	2022	2023	2024
Dog Adoption	108	64	48	69	91	110	110
Cat Adoption	10	14	14	5	8	13	14
Dog Return to Owner	44	27	19	23	27	23	13
Cat Return to Owner	12	13	5	4	10	12	12
Totals	174	118	86	101	136	158	149

Shelter Care Standards



According to the Canadian Standards of Care in Animal Shelters, animals should receive:

Positive social interaction outside of feeding and cleaning activities daily

For puppies and kittens < 4 months old, proper socialization is essential for normal behavioral development and should be prioritized.

Regular positive daily social interactions with humans are crucial for stress reduction and are a powerful form of enrichment.

Current Situation



Current operating hours limit the care we are able to provide.



This can result in stress, anxiety and potential health issues from prolonged periods of confinement.



This also decreases chances of adoption compounding the above issues.



Extended stay results in higher resource costs and potentially more complex medical care.

Current Situation

- With limited hours available for community members leads to frustrations within the community.
- The animals spend a greater amount of time kenneled and on their own
- Volunteers are limited to the hours they can provide enrichment.



Cat in PC shelter community cat room

Proposed Operating Hours



Rollout cage at PC shelter

Open to public
10:00am – 4:00pm
Staff arrive at 8:00am

MON - SAT

SUNDAY

Closed to public
Staff/Volunteers
8:00am – 2:00pm

Benefits of Extended Hours



Volunteer dog walker at the PC shelter

More residents will be able to visit the shelter, view animals and proceed with adoptions.

Increase opportunity to expand our volunteer base

More consistent socialization and exercise for animals reducing stress.

Financial Implications

- Additional staffing will be required but no NEW positions will be needed. Additional hours will be added to current contingent.
- Year 1: \$14,197
- Year 2: \$24,280
- Year 3: \$24,905
- These additional funds would be in addition to funds previously committed to in our existing agreement with the City.



Volunteer reading to dogs in the PC shelter kennels

Timeline

- It is our hope that implementation of this operating model can take effect in May 2025 before the busy spring/summer season



“Walter” at the PC shelter in front lobby area

Conclusion



2 cats meeting in the PC shelter main entrance

We believe the proposed increased operating hours will benefit animals in our care and the community.

This funding will ensure that the shelter operates more effectively and humanely leading to better outcomes for animals and increased satisfaction within the community.

Questions?

