

Administration

Office of the Regional Clerk

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February 18, 2022

CL 4-2022, February 17, 2022
PHSSC 2-2022, February 8, 2022
COM 6-2022, February 8, 2022

LOCAL AREA MUNICIPALITIES

SENT ELECTRONICALLY

Evaluation of 2019 and 2020 Niagara Prosperity Initiative Projects
COM 6-2022

Regional Council, at its meeting held on February 17, 2022, passed the following recommendation of its Public Health and Social Services Committee:

That Report COM 6-2022, dated February 8, 2022, respecting Evaluation of 2019 and 2020 Niagara Prosperity Initiative Projects, **BE RECEIVED** for information; and

That this report **BE CIRCULATED** to the local area municipalities.

A copy of COM 6-2022 is enclosed for your reference.

Yours truly,



Ann-Marie Norio
Regional Clerk
:kl

CLK-C 2022-031

cc: M. Todd, Manager, Social Assistance & Employment Opportunities
A. Jugley, Commissioner, Community Services
S. Dean, Executive Assistant to the Commissioner, Community Services

Subject: Evaluation of 2019 and 2020 Niagara Prosperity Initiative Projects

Report to: Public Health and Social Services Committee

Report date: Tuesday, February 8, 2022

Recommendations

That Report COM 6-2022 **BE RECEIVED** for information.

Key Facts

- The purpose of this report is to provide a summary and evaluation of the 2019 and 2020 Niagara Prosperity Initiative (NPI) funded projects.
- Since 2008, Regional Council has supported local poverty reduction efforts through its annual investment in the NPI program.
- Priorities for 2021 have been informed by impacts of the COVID-19 pandemic and as such funding was targeted to needs in the areas of housing, health and domestic violence.
- In October 2021, Council approved a new approach for NPI investments moving forward in the context of a broader Poverty Reduction Strategy, leveraging the findings from the Brock Report [COM 22-2021 Path Forward to Building a Five Year Poverty Reduction Strategy](https://pub-niagararegion.escribemeetings.com/filestream.ashx?DocumentId=19006) (https://pub-niagararegion.escribemeetings.com/filestream.ashx?DocumentId=19006).

Financial Considerations

Regional Council, as part of the Community Services operating budget, reviews the investment in the NPI annually. \$1,500,000 and \$1,250,000 were approved as part of the 2019 and 2020 operating budgets respectively, with a total of 44 projects funded in those two years. Unspent funds that were returned from prior year completed projects, including interest, allowed an additional \$218,747 to be allocated for a total of \$2,968,747 over the two years. Of this amount, \$150,000 is allocated each year between the convener (Niagara Community Foundation) and secretariat (United Way Niagara) functions to support administration and stakeholder engagement associated with this initiative.

Analysis

NPI focuses on neighbourhood-based interventions aimed to increase prosperity for Niagara residents living in poverty. Neighbourhoods in need of attention have been identified throughout the region based on key indicators such as the low-income measure, unemployment rate, and educational attainment.

In March of 2020, the lock-down of services due to COVID-19 affected the entire community. Many of the projects funded in 2020 were required to make adjustments to service delivery. In some program areas, the impact of the pandemic, as reported by agencies, led to an increased demand for service and needs for individuals living in poverty. Project details are provided in Appendix A and B.

The following table outlines the contracted amounts by project type for 2019.

Project Type	\$	# of Projects
Housing – Outreach	\$115,196	1
Housing – Stability	\$39,576	1
Housing – Homelessness Prevention	\$142,466	3
Health – Mental Health	\$202,697	3
Health – Children	\$180,389	3
Health – Food	\$88,468	2
Health – Dental	\$184,192	1
Employment – Social Enterprises	\$261,021	5
Neighbourhood – Belonging	\$165,630	4
Neighbourhood - Leadership	\$84,982	1
Total	\$1,464,617	24

The following table outlines the contracted amounts by project type for 2020.

Project Type	\$	# of Projects
Housing – Outreach	\$184,648	2
Housing – Stability	\$186,149	5
Housing – Homelessness Prevention	\$175,973	3
Health – Mental Health	\$278,210	3
Health – Food	\$81,735	3
Health – Dental	\$139,586	1
Employment – Social Enterprises	\$157,829	3

Project Type	\$	# of Projects
Total	\$1,204,130	20

NPI projects are required to submit quarterly and final reports that include:

- Number of children, youth, adults and/or seniors served;
- Outcomes achieved and measured;
- Lessons learned and recommendations for future initiatives;
- Specific examples of impact to neighbourhood/community; and
- Testimonials from project participants.

The NPI secretariat and/or convener complete site visits/program reviews throughout the funding period to ensure contractual obligations are being met.

All 2019 and 2020 funded projects stayed within their approved budgets, provided reports and passed their site visits/program reviews.

A tally of the final reports from the 2019 and 2020 projects provided the following information:

Year	Total People Expected	Total People Served	Jobs Created	Revenue Generated
2019	4,932	4,993	184	\$269,697
2020	5,365	5,898	140	\$60,254
Total	10,297	10,891	324	\$329,951

2021 Funded Projects

There are currently 16 projects being funded from the 2021 Regional budget (COM 19 - 2021 Niagara Prosperity Initiative 2021Update). NPI is committed to providing supports to help the community rebuild and recover from the devastating impacts of COVID-19. The pandemic has exacerbated and amplified many of the issues caused by poverty. To address this, the 2021 NPI request for proposals (RFP) targeted needs in the areas of housing, health and domestic violence. Contracts with these projects will be ending August 30, 2022 and evaluations will be available at the end of 2022.

Path Forward to Building a Five-Year Poverty Reduction Strategy

In October 2021, Council approved a new approach for NPI investments moving forward in the context of a broader poverty reduction strategy. Work is underway to

develop a Niagara Region Poverty Reduction Strategy, led by Niagara Region, as well as establish a Niagara Region Poverty Reduction Steering Committee, and transition the administration of the NPI in-house to Community Services.

Alternatives Reviewed

This report provides information on the 2019 and 2020 NPI funded projects. Work is underway on a new approach for NPI investments in the context of a broader Poverty Reduction Strategy.

Relationship to Council Strategic Priorities

Investing in Healthy and Vibrant Communities to foster a high quality of life through safe, healthy, and inclusive neighbourhoods and delivery of quality, affordable and accessible human services.

Other Pertinent Reports

COM 25-2019	Niagara Prosperity Initiative 2019 Update
COM 12-2020	Niagara Prosperity Initiative 2020 Update
COM 19-2021	Niagara Prosperity Initiative 2021 Update
COM 22-2021	Path Forward to Building a Five Year Poverty Reduction Strategy

Prepared by:

Marc Todd
Manager
Community Services

Recommended by:

Adrienne Jugley, MSW, RSW. CHE
Commissioner
Community Services

Submitted by:

Ron Tripp, P.Eng.
Chief Administrative Officer

This report was prepared in consultation with Lori Watson, Director Community Services.

Appendices

Appendix A 2019 Individual NPI Project Evaluations

Appendix B 2020 Individual NPI Project Evaluations

Appendix A – 2019 Individual NPI Project Evaluations

Project	Description	Funding Stream: Housing – Outreach																		
Niagara Outreach Worker Agency: Gateway Residential & Community Support Services of Niagara Inc. Municipality: All Niagara	Two street Outreach Workers provided mobile services and supports to vulnerable and disadvantaged citizens. Services were provided to people who were at urgent risk of becoming homeless and the chronically or persistently homeless.	Result: This funding provided opportunities for interactions with individuals who are homeless and or sleeping rough. We also partnered with The Raft to identify homeless youth and provided them with the supports to move into affordable housing.																		
Contract Requirements Contract Amount \$115,196 Amount Spent \$115,196 Contract Length 2 years Jobs Expected 2 Jobs Created 0 Revenue Expected \$0.00 Revenue Generated\$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>10</td></tr> <tr> <td>Youth 13-18</td><td>4</td><td>43</td></tr> <tr> <td>Adult 19-64</td><td>200</td><td>259</td></tr> <tr> <td>Seniors 65+</td><td>80</td><td>23</td></tr> <tr> <td>TOTAL</td><td>284</td><td>335</td></tr> </table>		Expected	Actual	Children 0-12	0	10	Youth 13-18	4	43	Adult 19-64	200	259	Seniors 65+	80	23	TOTAL	284	335	Testimonial: “I am now in the Housing First Program with Gateway. I am no longer living in a shelter with all my kids. My family now has a place to call home.”
	Expected	Actual																		
Children 0-12	0	10																		
Youth 13-18	4	43																		
Adult 19-64	200	259																		
Seniors 65+	80	23																		
TOTAL	284	335																		

Project	Description	Funding Stream: Housing – Stability																		
Housing Coordinator Agency: Welland Heritage Council and Multicultural Centre Municipality: Welland	Newcomers falling into precarious housing or homelessness were provided education about housing/renting in Canada, and supports through the process of finding, securing, and maintaining stable housing.	Result: A series of Rent-Ready workshops were conducted which helped clients with budgeting and learning about renting costs and the rights and responsibilities of tenants. We were able to secure housing for 11 families and 38 single individuals.																		
Contract Requirements Contract Amount \$39,576 Amount Spent \$38,103 Contract Length 1 year Jobs Expected 0 Jobs Created 0 Revenue Expected \$0.00 Revenue Generated\$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>5</td><td>30</td></tr> <tr> <td>Youth 13-18</td><td>4</td><td>7</td></tr> <tr> <td>Adult 19-64</td><td>71</td><td>79</td></tr> <tr> <td>Seniors 65+</td><td>5</td><td>6</td></tr> <tr> <td>TOTAL</td><td>85</td><td>122</td></tr> </table>		Expected	Actual	Children 0-12	5	30	Youth 13-18	4	7	Adult 19-64	71	79	Seniors 65+	5	6	TOTAL	85	122	Testimonial: “They give me food, they give me apartment, clothes, education and information on the community and help me find a job and help me find a permanent home in Mississauga. Without this help I would be homeless.”
	Expected	Actual																		
Children 0-12	5	30																		
Youth 13-18	4	7																		
Adult 19-64	71	79																		
Seniors 65+	5	6																		
TOTAL	85	122																		

Project	Description	Funding Stream: Housing – Prevention																		
Rental Assistance Service Agency: Grimsby Benevolent Fund Municipality: Grimsby	This program provided one-time rent assistance for people facing eviction and subsidy for people paying more than 30% of their total income on rent.	Result: Individuals and families were able to stay housed and remain in the town of Grimsby. Individuals identified that their stress and anxiety levels were reduced due to the ability to pay their rent on time.																		
Contract Requirements Contract Amount \$35,000 Amount Spent \$35,000 Contract Length 1 year Jobs Expected 0 Jobs Created 0 Revenue Expected \$0.00 Revenue Generated\$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>3</td><td>24</td></tr> <tr> <td>Youth 13-18</td><td>6</td><td>14</td></tr> <tr> <td>Adult 19-64</td><td>11</td><td>39</td></tr> <tr> <td>Seniors 65+</td><td>2</td><td>1</td></tr> <tr> <td>TOTAL</td><td>22</td><td>78</td></tr> </table>		Expected	Actual	Children 0-12	3	24	Youth 13-18	6	14	Adult 19-64	11	39	Seniors 65+	2	1	TOTAL	22	78	Testimonial: “Fell on hard times after separation with two kids. I received help for past rent. I have two children in school and do not want to move them. Grimsby is a great area to raise kids. I do not have to uproot my children and start them at a new school.”
	Expected	Actual																		
Children 0-12	3	24																		
Youth 13-18	6	14																		
Adult 19-64	11	39																		
Seniors 65+	2	1																		
TOTAL	22	78																		

Project	Description	Funding Stream: Housing – Prevention																		
Intensive Casemanagement Agency: Project SHARE of Niagara Falls Inc. Municipality: Niagara Falls	Working one-on-one to address the needs of clients with multiple barriers to provide support, accountability, community referrals and advocacy for the client in their search for stable housing.	Result: This project has provided the means and support to help clients transition from being homeless to securing shelter. We are aware of 7 clients who secured housing, 5 clients were referred to the Housing First Program, and 3 were referred to the Home for Good Program.																		
Contract Requirements Contract Amount \$52,235 Amount Spent \$52,235 Contract Length 1 year Jobs Expected 0 Jobs Created 0 Revenue Expected \$0.00 Revenue Generated\$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>1</td><td>3</td></tr> <tr> <td>Youth 13-18</td><td>8</td><td>9</td></tr> <tr> <td>Adult 19-64</td><td>15</td><td>20</td></tr> <tr> <td>Seniors 65+</td><td>4</td><td>8</td></tr> <tr> <td>TOTAL</td><td>28</td><td>40</td></tr> </table>		Expected	Actual	Children 0-12	1	3	Youth 13-18	8	9	Adult 19-64	15	20	Seniors 65+	4	8	TOTAL	28	40	Testimonial: “We received help with food and clothing including laundry service. We also received help with our utilities, which was a big help. I can't imagine what we would have done if our utilities were turned off. So grateful for the assistance including the food and kind words from staff.”
	Expected	Actual																		
Children 0-12	1	3																		
Youth 13-18	8	9																		
Adult 19-64	15	20																		
Seniors 65+	4	8																		
TOTAL	28	40																		

Project	Description	Funding Stream: Housing – Prevention																		
The Niagara Rooming House Project Agency: Start Me Up Niagara Municipality: St. Catharines	Assisted landlords and tenants with practical supports to ensure issues that negatively impact tenancy in single room occupancy dwellings were addressed.	Result: Supported 64 individuals in maintaining their housing and independence. Barriers to housing were addressed, for example, individuals experiencing mobility concerns were assisted in obtaining mobility devices.																		
Contract Requirements Contract Amount \$55,231 Amount Spent \$54,834 Contract Length 1 year Jobs Expected 0 Jobs Created 0 Revenue Expected \$0.00 Revenue Generated\$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>0</td></tr> <tr> <td>Youth 13-18</td><td>0</td><td>0</td></tr> <tr> <td>Adult 19-64</td><td>47</td><td>43</td></tr> <tr> <td>Seniors 65+</td><td>8</td><td>21</td></tr> <tr> <td>TOTAL</td><td>55</td><td>64</td></tr> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	0	0	Adult 19-64	47	43	Seniors 65+	8	21	TOTAL	55	64	Testimonial: “I was homeless, moved into a rooming house, now moved into a shared two bedroom apartment with a roommate. Got lots of help I was able to get my taxes done for the past 10 years.”
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	0	0																		
Adult 19-64	47	43																		
Seniors 65+	8	21																		
TOTAL	55	64																		

Project	Description	Funding Stream: Health – MH Outreach																		
Mental Health & Addictions Coach Project Agency: Canadian Mental Health Association Niagara Branch Municipality: All Niagara	The Coaches support individuals in YWCA shelters who are experiencing mental health and addiction issues that interfere with their ability to find and maintain housing and employment, and help them develop a connection to their community.	Result: Impact over the long term was measured through clients not returning to shelters. Client experience surveys spoke to experience from beginning to end. In mental health, the OCAN was used to track how identified needs at the beginning of service were met, and from Addiction, the GAIN was used to measure stability.																		
Contract Requirements Contract Amount \$136,037 Amount Spent \$136,037 Contract Length 1 year Jobs Expected 19 Jobs Created 12 Revenue Expected \$0.00 Revenue Generated\$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>0</td></tr> <tr> <td>Youth 13-18</td><td>0</td><td>3</td></tr> <tr> <td>Adult 19-64</td><td>279</td><td>363</td></tr> <tr> <td>Seniors 65+</td><td>18</td><td>9</td></tr> <tr> <td>TOTAL</td><td>297</td><td>375</td></tr> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	0	3	Adult 19-64	279	363	Seniors 65+	18	9	TOTAL	297	375	Testimonial: “I became first involved when I became homeless and ended up at the YWCA women’s shelter and am currently involved in one-on-one therapy and group therapy. The best thing that has happened is that I have hope for a future again... cannot put in words and will be forever grateful.”
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	0	3																		
Adult 19-64	279	363																		
Seniors 65+	18	9																		
TOTAL	297	375																		

Project	Description	Funding Stream: Health – MH Outreach																		
Return 2 Hope Counselling Program Agency: The Hope Centre Municipality: Welland	This project offered free, high quality counselling service to individuals without access to affordable mental health services. A registered psychotherapist offered group and individual counseling sessions.	Result: Success has been letting clients talk through their stories and help them regulate their emotional responses. Individuals were able to access specialized support and undergo rigorous self-assessments when needed.																		
Contract Requirements Contract Amount \$53,460 Amount Spent \$52,596 Contract Length 1 year Jobs Expected 0 Jobs Created 0 Revenue Expected \$0.00 Revenue Generated\$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>0</td></tr> <tr> <td>Youth 13-18</td><td>0</td><td>21</td></tr> <tr> <td>Adult 19-64</td><td>421</td><td>464</td></tr> <tr> <td>Seniors 65+</td><td>106</td><td>47</td></tr> <tr> <td>TOTAL</td><td>527</td><td>532</td></tr> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	0	21	Adult 19-64	421	464	Seniors 65+	106	47	TOTAL	527	532	Testimonial: “I was referred by a housing worker in the community for deeper counselling. While my housing worker was able to listen to my needs and concerns, she felt I needed to talk to someone who could get into some of my interpersonal issues. Counselling provided made me feel hopeful.”
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	0	21																		
Adult 19-64	421	464																		
Seniors 65+	106	47																		
TOTAL	527	532																		

Project	Description	Funding Stream: Health – MH Outreach																		
Westview at Night Agency: Westview Christian Fellowship Municipality: St. Catharines	This project offered support to sex trade workers and those struggling with addiction by providing a nutritious hot meal, supplies, clothing, advocacy and a safe place to share concerns.	Result: We have seen outcomes of women connecting with Doctors to go on methadone to slowly come off street drugs, and we have seen other women reconnect with Family and Children’s Services to start access / visitation to their children.																		
Contract Requirements Contract Amount \$13,200 Amount Spent \$13,189 Contract Length 1 year Jobs Expected 0 Jobs Created 0 Revenue Expected \$0.00 Revenue Generated\$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>0</td></tr> <tr> <td>Youth 13-18</td><td>0</td><td>0</td></tr> <tr> <td>Adult 19-64</td><td>150</td><td>177</td></tr> <tr> <td>Seniors 65+</td><td>0</td><td>0</td></tr> <tr> <td>TOTAL</td><td>150</td><td>177</td></tr> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	0	0	Adult 19-64	150	177	Seniors 65+	0	0	TOTAL	150	177	Testimonial: “When I come in I ask for support, supplies, food etc. they are helpful and care about me. I’d be lost without this program, without them I have no support.”
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	0	0																		
Adult 19-64	150	177																		
Seniors 65+	0	0																		
TOTAL	150	177																		

Project	Description	Funding Stream: Health – Children																		
Youth Summer Sports Camp – YSSC Jeunesse en action Agency: Centre de sante communautaire Municipality: Welland	A free eight-week sports camp to increase the emotional health and wellbeing for Francophone children aged 7 to 13 from low-income families.	Result: Post surveys showed that 100% of parents were more than satisfied with our sports camp. 96% were more than satisfied about the food served, the sports activities presented throughout the week and the communication with the staff.																		
Contract Requirements Contract Amount \$31,680 Amount Spent \$31,658 Contract Length 1 year Jobs Expected 0 Jobs Created 0 Revenue Expected \$0.00 Revenue Generated\$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>40</td><td>54</td></tr> <tr> <td>Youth 13-18</td><td>0</td><td>0</td></tr> <tr> <td>Adult 19-64</td><td>0</td><td>0</td></tr> <tr> <td>Seniors 65+</td><td>0</td><td>0</td></tr> <tr> <td>TOTAL</td><td>40</td><td>54</td></tr> </table>		Expected	Actual	Children 0-12	40	54	Youth 13-18	0	0	Adult 19-64	0	0	Seniors 65+	0	0	TOTAL	40	54	Testimonial: “Being an only child can be hard on social skills and the camp has improved my daughter’s greatly. She has been exposed to new sports and activities and is more active.”
	Expected	Actual																		
Children 0-12	40	54																		
Youth 13-18	0	0																		
Adult 19-64	0	0																		
Seniors 65+	0	0																		
TOTAL	40	54																		

Project	Description	Funding Stream: Health – Children																		
Strengthening Families for the Future Agency: John Howard Society Municipality: All Niagara	Supports for families and children who may be at risk for mental health issues and substance use. The program included individual sessions followed by family sessions, role-play and interactive activities to promote problem solving and communication skills.	Result: Unfortunately COVID-19 occurred during the last half of the sessions. While we were not able to hold traditional sessions as we had previously done, we were able to hold virtual sessions with many of the participants in order for them to complete the program.																		
Contract Requirements Contract Amount \$53,262 Amount Spent \$53,262 Contract Length 1 year Jobs Expected 3 Jobs Created 3 Revenue Expected \$0.00 Revenue Generated\$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>80</td><td>32</td></tr> <tr> <td>Youth 13-18</td><td>15</td><td>9</td></tr> <tr> <td>Adult 19-64</td><td>44</td><td>25</td></tr> <tr> <td>Seniors 65+</td><td>6</td><td>4</td></tr> <tr> <td>TOTAL</td><td>145</td><td>70</td></tr> </table>		Expected	Actual	Children 0-12	80	32	Youth 13-18	15	9	Adult 19-64	44	25	Seniors 65+	6	4	TOTAL	145	70	Testimonial: “I asked my FACS worker if there were any family programs for me and my children and she referred me to the Strengthening Families program Learning how to communicate and talk openly to solve problems. We sometimes struggled to talk openly when frustrated or upset.”
	Expected	Actual																		
Children 0-12	80	32																		
Youth 13-18	15	9																		
Adult 19-64	44	25																		
Seniors 65+	6	4																		
TOTAL	145	70																		

Project	Description	Funding Stream: Health – Children																		
Moving Forward Agency: Strive Niagara Municipality: Niagara Falls, Port Colborne, St. Catharines, Welland	Trauma-informed, customized individual / group interventions including information, education/skills building, referral and expert support to teenage parents.	Result: Our project was successful because our participants became more confident with our programming and attendance increased monthly as a result of them feeling safe and secure not only in their trauma informed classroom but with the childcare that was provided as well.																		
Contract Requirements Contract Amount \$95,447 Amount Spent \$91,013 Contract Length 1 year Jobs Expected 0 Jobs Created 0 Revenue Expected \$0.00 Revenue Generated\$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>87</td><td>73</td></tr> <tr> <td>Youth 13-18</td><td>25</td><td>31</td></tr> <tr> <td>Adult 19-64</td><td>75</td><td>57</td></tr> <tr> <td>Seniors 65+</td><td>0</td><td>0</td></tr> <tr> <td>TOTAL</td><td>187</td><td>161</td></tr> </table>		Expected	Actual	Children 0-12	87	73	Youth 13-18	25	31	Adult 19-64	75	57	Seniors 65+	0	0	TOTAL	187	161	Testimonial: “I was referred through my OW worker to get credits to finish high school. My daughter is socializing. Because I want to graduate and it’s a lot easier having my daughter here with me. It’s a better work environment being with people that understand my situation.”
	Expected	Actual																		
Children 0-12	87	73																		
Youth 13-18	25	31																		
Adult 19-64	75	57																		
Seniors 65+	0	0																		
TOTAL	187	161																		

Project	Description	Funding Stream: Health – Food																		
Weekends Without Hunger Agency: Food4Kids Niagara Municipality: Niagara Falls, St. Catharines, Welland	This project expanded the weekend program that provides access to food, to reach an additional 60 children in four schools that are experiencing food insecurity.	Result: We were successfully able to add 60 children at 4 schools in 3 municipalities to our program. 100% of the respondents indicated that their children were less hungry, happier and healthier.																		
Contract Requirements Contract Amount \$38,830 Amount Spent \$38,807 Contract Length 1 year Jobs Expected 1 Jobs Created 3 Revenue Expected \$0.00 Revenue Generated\$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>54</td><td>52</td></tr> <tr> <td>Youth 13-18</td><td>6</td><td>8</td></tr> <tr> <td>Adult 19-64</td><td>0</td><td>0</td></tr> <tr> <td>Seniors 65+</td><td>0</td><td>0</td></tr> <tr> <td>TOTAL</td><td>60</td><td>60</td></tr> </table>		Expected	Actual	Children 0-12	54	52	Youth 13-18	6	8	Adult 19-64	0	0	Seniors 65+	0	0	TOTAL	60	60	Testimonial: “I was referred through the principal at school and my kids each get a bag of food every Friday which helps a lot. It’s been a great help and support. Not always having to worry is nice. Kids want to eat a lot and you feel pretty bad when you have to tell them no or when you don’t have enough.”
	Expected	Actual																		
Children 0-12	54	52																		
Youth 13-18	6	8																		
Adult 19-64	0	0																		
Seniors 65+	0	0																		
TOTAL	60	60																		

Project	Description	Funding Stream: Health – Food																		
The Good Food Box Agency: Links for Greener Learning Municipality: Niagara Falls, Fort Erie, Port Colborne, St. Catharines, Welland	This project aimed to increase the use of fresh food in daily meals by reaching out to communities with barriers to accessing fresh and affordable produce and providing low cost, high value monthly fresh produce boxes.	Result: Increased delivery of food boxes from 100 to around 200 per month. Food grown in our gardens added more fresh food to the box that helped us with wintertime when food is more expensive and we used these resources to add more food at this time of the year.																		
Contract Requirements Contract Amount \$49,638 Amount Spent \$49,638 Contract Length 1 year Jobs Expected 1 Jobs Created 6 Revenue Expected \$0.00 Revenue Generated \$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>100</td><td>247</td></tr> <tr> <td>Youth 13-18</td><td>150</td><td>76</td></tr> <tr> <td>Adult 19-64</td><td>250</td><td>471</td></tr> <tr> <td>Seniors 65+</td><td>200</td><td>50</td></tr> <tr> <td>TOTAL</td><td>700</td><td>844</td></tr> </table>		Expected	Actual	Children 0-12	100	247	Youth 13-18	150	76	Adult 19-64	250	471	Seniors 65+	200	50	TOTAL	700	844	Testimonial: “My family got involved with this program as newcomers. We currently are involved in the program and we are willing to help it as volunteers if necessary. The groceries that we received have helped the family as well as the things donated to my daycare.”
	Expected	Actual																		
Children 0-12	100	247																		
Youth 13-18	150	76																		
Adult 19-64	250	471																		
Seniors 65+	200	50																		
TOTAL	700	844																		

Project	Description	Funding Stream: Health – Dental																		
Brushed Aside 2019 Agency: Community Care St. Catharines and Thorold Municipality: All Niagara	This project provided access to dental care services and dentures for adults in need of treatment.	Result: This year we had a lower number of clients accessing the program due to COVID-19. Adjustments in treatment costs had to be made after the 5-month closures. With the assistance of this project, we contributed to individuals’ pain relief, dentures, and many other dental needs.																		
Contract Requirements Contract Amount \$184,192 Amount Spent \$184,192 Contract Length 1 year Jobs Expected 0 Jobs Created 0 Revenue Expected \$5,000 Revenue Generated \$14,400	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>0</td></tr> <tr> <td>Youth 13-18</td><td>0</td><td>0</td></tr> <tr> <td>Adult 19-64</td><td>230</td><td>168</td></tr> <tr> <td>Seniors 65+</td><td>0</td><td>0</td></tr> <tr> <td>TOTAL</td><td>230</td><td>168</td></tr> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	0	0	Adult 19-64	230	168	Seniors 65+	0	0	TOTAL	230	168	Testimonial: “As a senior, I have no access to dental benefits and I was badly in need of assistance after my dentist had removed all of my infected teeth. I needed dentures but could not afford the cost upfront. I was approved for the brushed aside program and was able to get my dentures and now I just have a small monthly payment that I am able to afford and I can eat again.”
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	0	0																		
Adult 19-64	230	168																		
Seniors 65+	0	0																		
TOTAL	230	168																		

Project	Description	Funding Stream: Employment – Self-employment																		
Niagara Community Garden Makers Program Agency: Employment Help Centre Municipality: All Niagara	In collaboration with Start Me Up Niagara, this project offered an employment skills training program and market gardening social enterprise for youth and adults.	Result: Provided 166 units of transportation, distributed a total of \$3,750 in volunteer honorariums, facilitated 93 community garden workshops, delivered 78 kitchen workshops and completed 26 farmer's market days as vendors.																		
Contract Requirements Contract Amount \$35,264 Amount Spent \$35,264 Contract Length 1 year Jobs Expected 6 Jobs Created 6 Revenue Expected \$2,400 Revenue Generated\$2,935	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>0</td></tr> <tr> <td>Youth 13-18</td><td>15</td><td>13</td></tr> <tr> <td>Adult 19-64</td><td>25</td><td>19</td></tr> <tr> <td>Seniors 65+</td><td>0</td><td>33</td></tr> <tr> <td>TOTAL</td><td>40</td><td>65</td></tr> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	15	13	Adult 19-64	25	19	Seniors 65+	0	33	TOTAL	40	65	Testimonial: “The best thing as the result of this project is the chance I have to practice cooking, and the fact that the people have liked the products. It is significant because this way, people can know about our culture, and at the same time they eat natural food.”
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	15	13																		
Adult 19-64	25	19																		
Seniors 65+	0	33																		
TOTAL	40	65																		

Project	Description	Funding Stream: Employment – Self-employment																		
Employ-Ability Skills for Adults with Disabilities Agency: Heartland Forest Nature Experience Municipality: All Niagara	A structured and goal-oriented work experience programs for adults with intellectual and developmental disabilities through development of employ-ability skills and exploration of social procurement strategies.	Result: 20% were able to gain permanent positions in competitive employment, 40% enrolled in the Work Experience Program, 10% received employment supports, 60% were able to find permanent opportunities.																		
Contract Requirements Contract Amount \$65,533 Amount Spent \$65,533 Contract Length 1 year Jobs Expected 12 Jobs Created 8 Revenue Expected \$5,000 Revenue Generated\$3,464	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>0</td></tr> <tr> <td>Youth 13-18</td><td>15</td><td>23</td></tr> <tr> <td>Adult 19-64</td><td>30</td><td>30</td></tr> <tr> <td>Seniors 65+</td><td>100</td><td>133</td></tr> <tr> <td>TOTAL</td><td>145</td><td>186</td></tr> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	15	23	Adult 19-64	30	30	Seniors 65+	100	133	TOTAL	145	186	Testimonial: “Someone was helping me look for a job, like a worker. They were helping me look for a job and they found Work Experience at the movie theater. It makes me feel good to do a job that has to get done.”
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	15	23																		
Adult 19-64	30	30																		
Seniors 65+	100	133																		
TOTAL	145	186																		

Project	Description	Funding Stream: Employment – Self-employment																		
Niagara Furniture Bank Training and Skill Development Centre Agency: Niagara Furniture Bank Municipality: All Niagara	The Niagara Furniture Bank warehouse is used as a "classroom" for Start Me Up Niagara (SMUN) clients. Training options include warehouse logistics, warehouse maintenance, inventory, janitorial, fleet maintenance, woodworking repair and reception/scheduling.	Result: Participants were trained for 3-month periods at the Niagara Furniture Bank. This training increased NFB ability to service more clients with an increased work force. Participants gained knowledge of warehouse management and administration duties around inventory.																		
Contract Requirements Contract Amount \$53,064 Amount Spent \$39,286 Contract Length 1 year Jobs Expected 12 Jobs Created 22 Revenue Expected \$0.00 Revenue Generated \$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>0</td></tr> <tr> <td>Youth 13-18</td><td>0</td><td>0</td></tr> <tr> <td>Adult 19-64</td><td>12</td><td>22</td></tr> <tr> <td>Seniors 65+</td><td>0</td><td>0</td></tr> <tr> <td>TOTAL</td><td>12</td><td>22</td></tr> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	0	0	Adult 19-64	12	22	Seniors 65+	0	0	TOTAL	12	22	Testimonial: "The Work Action program connected me with Niagara Furniture Bank. Covid-19 caused me to be laid off and not be able to complete my program. Niagara Furniture Bank provided me with flexible work hours, skills for other employment and a positive work environment."
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	0	0																		
Adult 19-64	12	22																		
Seniors 65+	0	0																		
TOTAL	12	22																		

Project	Description	Funding Stream: Employment – Self-employment																		
Southridge Jam Company Agency: Southridge Shelter Municipality: St. Catharines	This social enterprise produces and sells small-batch jams while providing individuals who are transitioning from homelessness with stability, purpose and positive momentum from job and life skills training.	Result: Goal was to progress toward sustainability within four years. Sales trends are up almost 150% and retail channels increased in 2019. Program participants found increased purpose and employability.																		
Contract Requirements Contract Amount \$35,588 Amount Spent \$33,951 Contract Length 1 year Jobs Expected 6 Jobs Created 16 Revenue Expected \$48,314 Revenue Generated \$57,440	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>0</td></tr> <tr> <td>Youth 13-18</td><td>0</td><td>0</td></tr> <tr> <td>Adult 19-64</td><td>6</td><td>16</td></tr> <tr> <td>Seniors 65+</td><td>0</td><td>0</td></tr> <tr> <td>TOTAL</td><td>6</td><td>16</td></tr> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	0	0	Adult 19-64	6	16	Seniors 65+	0	0	TOTAL	6	16	Testimonial: "As a resident of the Shelter I was invited to join the Jam Company on Wednesdays. It makes me happy giving back to the shelter. I enjoy working with people. It makes me feel like I am doing something."
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	0	0																		
Adult 19-64	6	16																		
Seniors 65+	0	0																		
TOTAL	6	16																		

Project	Description	Funding Stream: Employment – Self-employment																		
Fresh Paint Agency: The RAFT Municipality: All Niagara	This social enterprise project provides at-risk youth opportunities to work with experienced contractors to complete unit turnover preparation for Niagara Regional Housing.	Result: The project was a success due to the impact it had on youth and the work completed for Niagara Regional Housing renovations at the homeless youth shelter. While our youth succeeded in learning job traits our target of having constant and steady work sites lined up on a weekly basis were not met due to COVID-19.																		
Contract Requirements Contract Amount \$71,572 Amount Spent \$71,572 Contract Length 1 year Jobs Expected 24 Jobs Created 9 Revenue Expected \$140,000 Revenue Generated\$87,777	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>0</td></tr> <tr> <td>Youth 13-18</td><td>0</td><td>1</td></tr> <tr> <td>Adult 19-64</td><td>24</td><td>8</td></tr> <tr> <td>Seniors 65+</td><td>0</td><td>0</td></tr> <tr> <td>TOTAL</td><td>24</td><td>9</td></tr> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	0	1	Adult 19-64	24	8	Seniors 65+	0	0	TOTAL	24	9	Testimonial: “I was unemployed and looking for work at the time. My RAFT worker mentioned this program to me. After the interview, I was hired and now I'm working for the Fresh Paint project by the RAFT. The best thing about this project is that I secured a job and now I am able to get off government assistance.”
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	0	1																		
Adult 19-64	24	8																		
Seniors 65+	0	0																		
TOTAL	24	9																		

Project	Description	Funding Stream: Empowerment – Belonging																		
With My Friends Agency: Community Living Municipality: Port Colborne, Wainfleet	This project provided an opportunity for children from low-income families to attend summer camps at Heartland Forest, I CANter or YMCA in July and August 2019.	Result: Children gained new skills and experiences. Improved their social and communication skills, leadership skills and self-esteem.																		
Contract Requirements Contract Amount \$15,840 Amount Spent \$15,840 Contract Length 1 year Jobs Expected 0 Jobs Created 0 Revenue Expected \$0.00 Revenue Generated\$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>25</td><td>25</td></tr> <tr> <td>Youth 13-18</td><td>0</td><td>0</td></tr> <tr> <td>Adult 19-64</td><td>0</td><td>0</td></tr> <tr> <td>Seniors 65+</td><td>0</td><td>0</td></tr> <tr> <td>TOTAL</td><td>25</td><td>25</td></tr> </table>		Expected	Actual	Children 0-12	25	25	Youth 13-18	0	0	Adult 19-64	0	0	Seniors 65+	0	0	TOTAL	25	25	Testimonial: “There is no way that I could ever give them the kinds of experiences they got at camp. My children and I live from paycheck to paycheck. Money is always an issue. The kids got to do things that I could never afford to do with them.”
	Expected	Actual																		
Children 0-12	25	25																		
Youth 13-18	0	0																		
Adult 19-64	0	0																		
Seniors 65+	0	0																		
TOTAL	25	25																		

Project	Description	Funding Stream: Empowerment – Belonging																		
Helping West Niagara Youth Agency: Fort Municipality: West Lincoln	The FORT offered free after-school and summer programming, resources, and guidance in Smithville.	Result: Helped youth stay in school, learn life skills, and maintain positive mental health. Provided daily homework help, peer-to-peer tutoring, and access to the internet for research and projects.																		
Contract Requirements Contract Amount \$40,234 Amount Spent \$40,234 Contract Length 1 year Jobs Expected 10 Jobs Created 5 Revenue Expected \$0.00 Revenue Generated \$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>40</td><td>78</td></tr> <tr> <td>Youth 13-18</td><td>150</td><td>45</td></tr> <tr> <td>Adult 19-64</td><td>0</td><td>0</td></tr> <tr> <td>Seniors 65+</td><td>0</td><td>0</td></tr> <tr> <td>TOTAL</td><td>190</td><td>123</td></tr> </table>		Expected	Actual	Children 0-12	40	78	Youth 13-18	150	45	Adult 19-64	0	0	Seniors 65+	0	0	TOTAL	190	123	Testimonial: “We come everyday after school. I love the free access to food and the technology like the new computers. It's important because I don't get to use computers at home and I can play with friends.”
	Expected	Actual																		
Children 0-12	40	78																		
Youth 13-18	150	45																		
Adult 19-64	0	0																		
Seniors 65+	0	0																		
TOTAL	190	123																		

Project	Description	Funding Stream: Empowerment – Belonging																		
Building Community on Queen Agency: Third Space Cafe Municipality: Niagara Falls	This social enterprise provides an inclusive workplace for those who face barriers to employment because of physical, cognitive, and invisible disabilities.	Result: Hired individuals who have experienced barriers to employment and helped them be successful in their work. Free meals were provided in partnership with Small Scale Farms to individuals in need.																		
Contract Requirements Contract Amount \$32,050 Amount Spent \$29,277 Contract Length 1 year Jobs Expected 8 Jobs Created 7 Revenue Expected \$85,000 Revenue Generated \$100,682	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>6</td></tr> <tr> <td>Youth 13-18</td><td>0</td><td>19</td></tr> <tr> <td>Adult 19-64</td><td>555</td><td>523</td></tr> <tr> <td>Seniors 65+</td><td>0</td><td>70</td></tr> <tr> <td>TOTAL</td><td>555</td><td>618</td></tr> </table>		Expected	Actual	Children 0-12	0	6	Youth 13-18	0	19	Adult 19-64	555	523	Seniors 65+	0	70	TOTAL	555	618	Testimonial: “My NTEC found me this job. I met a lot of people and I love my boss. Now I am giving money out to people and I can make banana bread by myself. I like trying new things.”
	Expected	Actual																		
Children 0-12	0	6																		
Youth 13-18	0	19																		
Adult 19-64	555	523																		
Seniors 65+	0	70																		
TOTAL	555	618																		

Project	Description	Funding Stream: Empowerment – Belonging																		
Westview Centre 4 Women Agency: Westview Christian Fellowship Municipality: St. Catharines	Services include hot meals, pantry access, laundry services, literacy classes, education, employment / housing support, haircuts, hygiene, free clothing, income tax classes, and field trips.	Result: Offered opportunities that are not readily available in the Queenston community. Women attended our programs and built trust as we supported them and guided them to new and better opportunities.																		
Contract Requirements Contract Amount \$77,506 Amount Spent \$77,506 Contract Length 1 year Jobs Expected 35 Jobs Created 45 Revenue Expected \$0.00 Revenue Generated\$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>60</td><td>65</td></tr> <tr> <td>Youth 13-18</td><td>15</td><td>18</td></tr> <tr> <td>Adult 19-64</td><td>600</td><td>482</td></tr> <tr> <td>Seniors 65+</td><td>20</td><td>43</td></tr> <tr> <td>TOTAL</td><td>695</td><td>608</td></tr> </table>		Expected	Actual	Children 0-12	60	65	Youth 13-18	15	18	Adult 19-64	600	482	Seniors 65+	20	43	TOTAL	695	608	Testimonial: “This group has made me feel welcome, normal that I matter and that I am not alone. Which I was for a long time. We all have different stories but we come together and connect in one way or another. I can eat breakfast and lunch even if I have no money because of this place.”
	Expected	Actual																		
Children 0-12	60	65																		
Youth 13-18	15	18																		
Adult 19-64	600	482																		
Seniors 65+	20	43																		
TOTAL	695	608																		

Project	Description	Funding Stream: Empowerment – Leadership																		
Community Champions Agency: Westview Christian Fellowship Municipality: St. Catharines	This train-the-trainer project invited local experts from the community to teach participants to become future "Community Champions" who will in turn assist other participants.	Result: Women in this program felt more confident in themselves. As an example, we had women trained in housing supports working with women who need housing.																		
Contract Requirements Contract Amount \$84,982 Amount Spent \$84,982 Contract Length 1 year Jobs Expected 50 Jobs Created 39 Revenue Expected \$0.00 Revenue Generated\$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>10</td><td>11</td></tr> <tr> <td>Youth 13-18</td><td>10</td><td>32</td></tr> <tr> <td>Adult 19-64</td><td>400</td><td>168</td></tr> <tr> <td>Seniors 65+</td><td>10</td><td>27</td></tr> <tr> <td>TOTAL</td><td>430</td><td>239</td></tr> </table>		Expected	Actual	Children 0-12	10	11	Youth 13-18	10	32	Adult 19-64	400	168	Seniors 65+	10	27	TOTAL	430	239	Testimonial: “I was applying for a job as the cook and got it. I have learned so much that I am now able to help others in the program. I often take a leadership role when staff are busy. I like the women and feel that my help is useful to them. I see women working hard to improve themselves.”
	Expected	Actual																		
Children 0-12	10	11																		
Youth 13-18	10	32																		
Adult 19-64	400	168																		
Seniors 65+	10	27																		
TOTAL	430	239																		

Appendix B – 2020 Individual NPI Project Evaluations

Project	Description	Funding Stream: Housing – Outreach																		
Niagara Dual Diagnosis Outreach Worker Specialist Agency: Gateway Residential & Community Support Services of Niagara Inc. Municipality: All Niagara	Enhancement to the “Assertive Street Outreach” services with the addition of a “Dual Diagnosis Outreach Specialist. Included additional weekend coverage.	Result: We were able to hire an outreach work from Mainstream services who had an enhanced background in developmental disorders. Our weekend worker allowed us to have two workers on each weekend allowing for broader coverage around the region.																		
Contract Requirements Contract Amount \$112,845 Amount Spent \$93,809 Contract Length 1 year Jobs Created 0 Revenue Generated \$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>10</td><td>21</td></tr> <tr> <td>Youth 13-18</td><td>10</td><td>14</td></tr> <tr> <td>Adult 19-64</td><td>60</td><td>115</td></tr> <tr> <td>Seniors 65+</td><td>10</td><td>14</td></tr> <tr> <td>TOTAL</td><td>90</td><td>167</td></tr> </table>		Expected	Actual	Children 0-12	10	21	Youth 13-18	10	14	Adult 19-64	60	115	Seniors 65+	10	14	TOTAL	90	167	Testimonial: “I was referred by The Hope center in Welland. We were enlightened on the availability of help that is out there for people in need of housing, informed about places that can provide furniture. ‘My’ worker...went above and beyond helping ‘me’ find somewhere to live.”
	Expected	Actual																		
Children 0-12	10	21																		
Youth 13-18	10	14																		
Adult 19-64	60	115																		
Seniors 65+	10	14																		
TOTAL	90	167																		

Project	Description	Funding Stream: Housing – Outreach																		
Westview Centre4Women Agency: Westview Christian Fellowship Municipality: St. Catharines	Services included hot meals, pantry access, laundry services, literacy classes, education, employment / housing support, haircuts, hygiene, free clothing, income tax classes, field trips and many other services.	Result: During lock-down, we had the added concern of keeping everyone safe as well as helping those with mental health / addictions and homelessness. We provided services by opening our window in the kitchen and giving out food and supplies (blankets, coats, Hygiene supplies etc.)																		
Contract Requirements Contract Amount \$71,803 Amount Spent \$71,803 Contract Length 1 year Jobs Created 97 Revenue Generated \$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>50</td><td>20</td></tr> <tr> <td>Youth 13-18</td><td>25</td><td>67</td></tr> <tr> <td>Adult 19-64</td><td>750</td><td>757</td></tr> <tr> <td>Seniors 65+</td><td>25</td><td>97</td></tr> <tr> <td>TOTAL</td><td>850</td><td>941</td></tr> </table>		Expected	Actual	Children 0-12	50	20	Youth 13-18	25	67	Adult 19-64	750	757	Seniors 65+	25	97	TOTAL	850	941	Testimonial: “Before WC4W my life was full of problems, a violent ex, health issues, a whole bunch of issues too many to list, they are all still there however I have people to talk to, support, and most of all a place that cares about me.”
	Expected	Actual																		
Children 0-12	50	20																		
Youth 13-18	25	67																		
Adult 19-64	750	757																		
Seniors 65+	25	97																		
TOTAL	850	941																		

Project	Description	Funding Stream: Housing – Stability	
Cyber-Seniors Building Self-Reliance Agency: Cyber-Seniors Connecting Generations Inc. Municipality: Grimsby, Niagara Falls, Welland	Provided low income seniors with access to technology and WiFi within their place of residence. Also included a teaching component.	Result: Due to COVID we immediately pivoted to offer free devices and over-the-phone and virtual training which allowed us to exceed our stated goal. All were provided free devices to help them stay connected and self-sufficient.	
Contract Requirements	Number Served	Testimonial: “It's just at a standstill because we've had to close the common room which is where the computers are and where we study. This is a great set up to be able to get a computer. Especially for seniors who are alone and limited.”	
Contract Amount \$44,679	Expected Actual		
Amount Spent \$44,296	Children 0-12 0 0		
Contract Length 1 year	Youth 13-18 0 0		
Jobs Created 0	Adult 19-64 0 106		
Revenue Generated \$0.00	Seniors 65+ 200 153		
	TOTAL 200 259		

Project	Description	Funding Stream: Housing – Stability	
Second-Stage Housing and Support Program Agency: Gillian's Place Municipality: St. Catharines	Funding for seven affordable transitional housing units in downtown St. Catharines for women and children escaping violence. Included wrap-around case-management and group life-skills support programming.	Result: There was a delay in receiving our second-stage units because of construction delays due to COVID. Thirteen women and twelve children from Niagara are living in safe and affordable conditions.	
Contract Requirements	Number Served	Testimonial: “I've experienced domestic assault from my spouse. Shortly after I was given notice asking me to vacate what used to be my husband and I's apartment. I was offered to participate in a second stage housing program. Hence my son and I moved into our current apartment.”	
Contract Amount \$46,291	Expected Actual		
Amount Spent \$46,291	Children 0-12 10 12		
Contract Length 1 year	Youth 13-18 10 0		
Jobs Created 1	Adult 19-64 20 13		
Revenue Generated \$0.00	Seniors 65+ 3 0		
	TOTAL 43 25		

Project	Description	Funding Stream: Housing – Stability																		
Child and Youth Support Program Agency: Project SHARE of Niagara Falls Inc. Municipality: Niagara Falls	Provided essential supports including diapers and wipes, formula, healthy snacks for children, new running shoes and school supplies and Christmas gifts for teenagers.	Result: Many new families found themselves struggling to meet their basic needs due to sudden and in many cases lengthy job losses. Children were home from school for a significant period of time without school nutrition programs, so this program was crucial to help children receive the essential supports they needed.																		
Contract Requirements Contract Amount \$25,465 Amount Spent \$25,453 Contract Length 1 year Jobs Created 0 Revenue Generated \$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>38</td><td>47</td></tr> <tr> <td>Youth 13-18</td><td>163</td><td>163</td></tr> <tr> <td>Adult 19-64</td><td>0</td><td>0</td></tr> <tr> <td>Seniors 65+</td><td>0</td><td>0</td></tr> <tr> <td>TOTAL</td><td>201</td><td>210</td></tr> </table>		Expected	Actual	Children 0-12	38	47	Youth 13-18	163	163	Adult 19-64	0	0	Seniors 65+	0	0	TOTAL	201	210	Testimonial: “I have participated in the 'Back to School' program for about 10 years. This helps provide the necessary school supplies needed for my children. It also provides financial help to allow me to deal with other household expenses.”
	Expected	Actual																		
Children 0-12	38	47																		
Youth 13-18	163	163																		
Adult 19-64	0	0																		
Seniors 65+	0	0																		
TOTAL	201	210																		

Project	Description	Funding Stream: Housing – Stability																		
Income Matters Agency: Start Me Up Niagara Municipality: St. Catharines; Thorold	Provided help for low-income and homeless to access finances, budgeting, tax filing, and applications to eligible benefits and credits.	Result: We helped participants obtain extra benefits that the government offered through Canada Pension, Ontario Works, and / or Ontario Disability Support Program. This was done virtually or through the monthly drop-in that was offered.																		
Contract Requirements Contract Amount \$28,100 Amount Spent \$27,285 Contract Length 1 year Jobs Created 12 Revenue Generated \$13,986	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>0</td></tr> <tr> <td>Youth 13-18</td><td>0</td><td>13</td></tr> <tr> <td>Adult 19-64</td><td>750</td><td>679</td></tr> <tr> <td>Seniors 65+</td><td>100</td><td>193</td></tr> <tr> <td>TOTAL</td><td>850</td><td>885</td></tr> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	0	13	Adult 19-64	750	679	Seniors 65+	100	193	TOTAL	850	885	Testimonial: “Covid has made it difficult, but it also forced me to be more independent and find out how to accomplish things on my own.”
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	0	13																		
Adult 19-64	750	679																		
Seniors 65+	100	193																		
TOTAL	850	885																		

Project	Description	Funding Stream: Housing – Stability																		
Housing Coordinator Agency: Welland Heritage Council and Multicultural Centre Municipality: Welland	Served newcomers in the community; providing shelter intake support, facilitation of transition of clients into permanent housing, promotion of self-reliance, and education about housing and renting in Canada.	Result: Clients learned self-reliance dealing with Covid-19, along with continuous progress accessing resources within the community on their own. Workshops and one-on-one sessions were provided to clients regarding measurable steps to secure permanent housing and knowledge of the Residential Tenancy Act in Ontario.																		
Contract Requirements Contract Amount \$41,615 Amount Spent \$41,518 Contract Length 1 year Jobs Created 0 Revenue Generated \$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>10</td><td>13</td></tr> <tr> <td>Youth 13-18</td><td>5</td><td>7</td></tr> <tr> <td>Adult 19-64</td><td>60</td><td>60</td></tr> <tr> <td>Seniors 65+</td><td>5</td><td>2</td></tr> <tr> <td>TOTAL</td><td>80</td><td>82</td></tr> </table>		Expected	Actual	Children 0-12	10	13	Youth 13-18	5	7	Adult 19-64	60	60	Seniors 65+	5	2	TOTAL	80	82	Testimonial: “I was able to live at the immigration shelter where I received support from staff and neighbours to organize my life. They support us in all aspects: mental and physical health, education, work and economy.”
	Expected	Actual																		
Children 0-12	10	13																		
Youth 13-18	5	7																		
Adult 19-64	60	60																		
Seniors 65+	5	2																		
TOTAL	80	82																		

Project	Description	Funding Stream: Housing – Prevention																		
Community Housing Workers Agency: Community Care St. Catharines and Thorold Municipality: St. Catharines, Thorold	Two Housing Workers served the vulnerable, low-income population through daily walk-ins or at weekly community drop-in sessions.	Result: Referrals increased over the year, due to COVID. The focus of the Housing Workers shifted to prioritize keeping people housed, and assist with stopping reno-victions and provide mediation with landlords and property managers.																		
Contract Requirements Contract Amount \$78,328 Amount Spent \$73,854 Contract Length 1 year Jobs Created 0 Revenue Generated \$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>0</td></tr> <tr> <td>Youth 13-18</td><td>17</td><td>8</td></tr> <tr> <td>Adult 19-64</td><td>684</td><td>644</td></tr> <tr> <td>Seniors 65+</td><td>102</td><td>154</td></tr> <tr> <td>TOTAL</td><td>803</td><td>806</td></tr> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	17	8	Adult 19-64	684	644	Seniors 65+	102	154	TOTAL	803	806	Testimonial: “I was living temporarily with my daughter, and was sleeping in the sun room. Once my daughter got an eviction, I know I needed to find a more stable solution. The best part of this program is that I was able to find an affordable unit outside of Niagara Regional Housing. Very Affordable, especially on an OW budget.”
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	17	8																		
Adult 19-64	684	644																		
Seniors 65+	102	154																		
TOTAL	803	806																		

Project	Description	Funding Stream: Housing – Prevention																		
Rental Assistance Service Agency: Grimsby Benevolent Fund Municipality: Grimsby	Provided low-income households with one-time rent assistance for people facing eviction and subsidy for people paying more than 30% of their total income on rent.	Result: This funding allowed us to address households that were at risk of potential homelessness in Grimsby. This funding also assisted individuals that were homeless as we were able to secure housing for them.																		
Contract Requirements Contract Amount \$35,000 Amount Spent \$35,000 Contract Length 1 year Jobs Created 0 Revenue Generated \$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>4</td><td>17</td></tr> <tr> <td>Youth 13-18</td><td>8</td><td>11</td></tr> <tr> <td>Adult 19-64</td><td>13</td><td>32</td></tr> <tr> <td>Seniors 65+</td><td>3</td><td>5</td></tr> <tr> <td>TOTAL</td><td>28</td><td>65</td></tr> </table>		Expected	Actual	Children 0-12	4	17	Youth 13-18	8	11	Adult 19-64	13	32	Seniors 65+	3	5	TOTAL	28	65	Testimonial: “I feel much better knowing my rent will be paid. Just so grateful for the support.”
	Expected	Actual																		
Children 0-12	4	17																		
Youth 13-18	8	11																		
Adult 19-64	13	32																		
Seniors 65+	3	5																		
TOTAL	28	65																		

Project	Description	Funding Stream: Housing – Prevention																		
The Niagara Rooming House Project Agency: Start Me Up Niagara Municipality: St. Catharines	Assisted landlords and tenants with support to ensure issues that negatively impact tenancy in single room occupancy dwellings. Supported individuals with complex needs and/or mental health concerns with the goal of reducing evictions.	Result: Relationships continued with program participants, the housing support worker, and existing landlords. Housing stock was added to this project for Single Room Occupancies, increasing current stock by 5 rooms.																		
Contract Requirements Contract Amount \$62,645 Amount Spent \$57,055 Contract Length 1 year Jobs Created 0 Revenue Generated \$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>0</td></tr> <tr> <td>Youth 13-18</td><td>0</td><td>1</td></tr> <tr> <td>Adult 19-64</td><td>30</td><td>34</td></tr> <tr> <td>Seniors 65+</td><td>10</td><td>8</td></tr> <tr> <td>TOTAL</td><td>40</td><td>43</td></tr> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	0	1	Adult 19-64	30	34	Seniors 65+	10	8	TOTAL	40	43	Testimonial: “I am currently housed in one of Start Me Up Niagara's rooming houses. I was able to put my life back together and have an opportunity to have a solid base of operation. I was able to get a bank account, identification, a dentist and a family doctor.”
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	0	1																		
Adult 19-64	30	34																		
Seniors 65+	10	8																		
TOTAL	40	43																		

Project	Description	Funding Stream: Health – Mental Health																		
Mental Health & Addictions Coach Project Agency: Canadian Mental Health Association Niagara Branch Municipality: All Niagara	Collaboration with YWCA Niagara shelters employing full-time Mental Health & Addiction Coaches. The Coaches supported individuals in YWCA shelters who are experiencing mental health and addiction issues that interfere with their ability to find and maintain housing and employment.	Result: Coaches connected with individuals right from entering the shelter system, and continued to follow them up into the community until they were able to be linked to other services, and were able to achieve some level of stability in terms of their mental health, addictions, finances, and housing.																		
Contract Requirements Contract Amount \$118,904 Amount Spent \$118,904 Contract Length 1 year Jobs Created 3 Revenue Generated \$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>0</td></tr> <tr> <td>Youth 13-18</td><td>0</td><td>0</td></tr> <tr> <td>Adult 19-64</td><td>286</td><td>199</td></tr> <tr> <td>Seniors 65+</td><td>22</td><td>0</td></tr> <tr> <td>TOTAL</td><td>308</td><td>199</td></tr> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	0	0	Adult 19-64	286	199	Seniors 65+	22	0	TOTAL	308	199	Testimonial: “Being involved with this program has helped me immensely with my anxiety issues. My worker has reintroduced me to many coping skills I had forgotten about. She has also introduced me to other tools and agencies that can help in urgent situations.”
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	0	0																		
Adult 19-64	286	199																		
Seniors 65+	22	0																		
TOTAL	308	199																		

Project	Description	Funding Stream: Health – Mental Health																		
Peer Support in the Emergency Department for People Experiencing Homelessness Agency: Quest Community Health Centre Municipality: All Niagara	Peer support workers with lived experience provided nonclinical and referral assistance to homeless individuals. Positive peer interactions expected to reduce social isolation and exclusion, increase referrals to services and help counteract negative perceptions of the healthcare system.	Result: Referrals/connections were made to different programs and services such as shelters, mental health services, detox centers, and more. The program was paused twice due to the COVID-19 pandemic and was operational for only a period of 25 weeks.																		
Contract Requirements Contract Amount \$91,694 Amount Spent \$66,110 Contract Length 1 year Jobs Created 4 Revenue Generated \$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>0</td></tr> <tr> <td>Youth 13-18</td><td>10</td><td>0</td></tr> <tr> <td>Adult 19-64</td><td>90</td><td>144</td></tr> <tr> <td>Seniors 65+</td><td>40</td><td>11</td></tr> <tr> <td>TOTAL</td><td>140</td><td>155</td></tr> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	10	0	Adult 19-64	90	144	Seniors 65+	40	11	TOTAL	140	155	Testimonial: “Went to the hospital cuz my mouth was hurting seen the sign by the phone saying need help with homelessness, so I called them in. Friendship, as well as someone that relates and truly cares helping people, goes that extra step. Cuz it is good to talk with a person that has been through the same problems and to see where he's at, well that gives a person like me hope.”
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	10	0																		
Adult 19-64	90	144																		
Seniors 65+	40	11																		
TOTAL	140	155																		

Project	Description	Funding Stream: Health – Mental Health																		
Return 2 Hope Counselling Program Agency: The Hope Centre Municipality: Welland	Provided free, high quality counselling service to individuals without access to affordable mental health services. A registered psychotherapist offered group and individual counseling sessions.	Result: Our pivot to virtual counselling (zoom, Teams, phone) ensured that our services were maintained for those that were in need. Most common conversation with clients has been coping skills during lock downs.																		
Contract Requirements Contract Amount \$67,612 Amount Spent \$36,171 Contract Length 1 year Jobs Created 0 Revenue Generated \$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>0</td></tr> <tr> <td>Youth 13-18</td><td>0</td><td>3</td></tr> <tr> <td>Adult 19-64</td><td>150</td><td>186</td></tr> <tr> <td>Seniors 65+</td><td>50</td><td>28</td></tr> <tr> <td>TOTAL</td><td>200</td><td>217</td></tr> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	0	3	Adult 19-64	150	186	Seniors 65+	50	28	TOTAL	200	217	Testimonial: “Having someone to talk to about my depression has helped me with some coping plans. I didn't know how to deal with the depression. I wasn't leaving my house, and when covid happened, it really got worse. Knowing that there is somebody to help me, and that they gave me some things to try when things are dark, has really helped me.”
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	0	3																		
Adult 19-64	150	186																		
Seniors 65+	50	28																		
TOTAL	200	217																		

Project	Description	Funding Stream: Health – Food																		
The Good Food Box Plus Pop-Up Markets Agency: Links for Greener Learning Municipality: Fort Erie, Niagara Falls, Port Colborne, St. Catharines, Welland, West Lincoln	This project reached out to communities with barriers to accessing fresh and affordable produce by providing low cost and high value monthly fresh produce boxes to households. Pop-up markets implemented in food deserts in partnership with Niagara Public Health.	Result: More than 3,800 boxes delivered. Around 30 clients learned about healthy eating every month. 12 online cooking classes were delivered to connect clients and prevent them from isolation.																		
Contract Requirements Contract Amount \$52,828 Amount Spent \$52,828 Contract Length 1 year Jobs Created 1 Revenue Generated \$3,120	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>150</td><td>349</td></tr> <tr> <td>Youth 13-18</td><td>100</td><td>90</td></tr> <tr> <td>Adult 19-64</td><td>250</td><td>395</td></tr> <tr> <td>Seniors 65+</td><td>200</td><td>36</td></tr> <tr> <td>TOTAL</td><td>700</td><td>870</td></tr> </table>		Expected	Actual	Children 0-12	150	349	Youth 13-18	100	90	Adult 19-64	250	395	Seniors 65+	200	36	TOTAL	700	870	Testimonial: “I started seeing my medical team at Bridges Community Health Centre; they encouraged me to cut grocery bill by ordering from good food box programs, I have been happy with buying fruits and vegetables from this place, and what a difference it made to my life.”
	Expected	Actual																		
Children 0-12	150	349																		
Youth 13-18	100	90																		
Adult 19-64	250	395																		
Seniors 65+	200	36																		
TOTAL	700	870																		

Project	Description	Funding Stream: Health – Food																		
Service Hours Expansion Agency: Open Arms Mission - Welland Municipality: Welland	This funding extended service hours for the Welland foodbank in the afternoon to decrease barriers to access healthy food.	Result: Prior to this project, we only had 12 hours a week to serve our clients. We now have 24 hours a week. We saw an increase in the numbers of people attending and an increase in food supplies being provided.																		
Contract Requirements Contract Amount \$14,638 Amount Spent \$13,582 Contract Length 1 year Jobs Created 0 Revenue Generated \$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>60</td><td>54</td></tr> <tr> <td>Youth 13-18</td><td>8</td><td>20</td></tr> <tr> <td>Adult 19-64</td><td>99</td><td>168</td></tr> <tr> <td>Seniors 65+</td><td>41</td><td>6</td></tr> <tr> <td>TOTAL</td><td>208</td><td>248</td></tr> </table>		Expected	Actual	Children 0-12	60	54	Youth 13-18	8	20	Adult 19-64	99	168	Seniors 65+	41	6	TOTAL	208	248	Testimonial: “I am grateful that the food bank is open later. Winter was the hardest season for me to get around because I don't drive. I need to take the bus to get to the food bank. With the limited bus schedule due to COVID, it was even harder than past years. Thankfully, with the extended hours, it was easier to get to the food bank.”
	Expected	Actual																		
Children 0-12	60	54																		
Youth 13-18	8	20																		
Adult 19-64	99	168																		
Seniors 65+	41	6																		
TOTAL	208	248																		

Project	Description	Funding Stream: Health – Food																		
Growing Food Security Agency: Project SHARE of Niagara Falls Inc. Municipality: Niagara Falls	This project provided workshops and events on planting, growing, preparing and preserving produce. Funding was used to double the size of the urban farm at Westlane Secondary allowing a 50% increase in fresh produce.	Result: We were able to build 5 new plots for families in need. Garden participants were extra attentive to their gardens this year and many reported growing between 200 & 300 pounds of produce for their families. Garden participants shared with us that the gardens helped decrease isolation and boosted their mood.																		
Contract Requirements Contract Amount \$14,270 Amount Spent \$14,270 Contract Length 1 year Jobs Created 0 Revenue Generated \$0.00	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>100</td><td>36</td></tr> <tr> <td>Youth 13-18</td><td>20</td><td>75</td></tr> <tr> <td>Adult 19-64</td><td>80</td><td>145</td></tr> <tr> <td>Seniors 65+</td><td>20</td><td>58</td></tr> <tr> <td>TOTAL</td><td>220</td><td>314</td></tr> </table>		Expected	Actual	Children 0-12	100	36	Youth 13-18	20	75	Adult 19-64	80	145	Seniors 65+	20	58	TOTAL	220	314	Testimonial: “So much positive results come from the community gardens. It's great to have a hobby that is outside of work and home life. It encourages healthy eating, being outdoors, sense of accomplishment, calming/relaxing effect on my mental health.”
	Expected	Actual																		
Children 0-12	100	36																		
Youth 13-18	20	75																		
Adult 19-64	80	145																		
Seniors 65+	20	58																		
TOTAL	220	314																		

Project	Description	Funding Stream: Health – Dental																		
Brushed Aside 2020 Agency: Community Care St. Catharines and Thorold Municipality: All Niagara	This program funded either the dental needs of individuals who are ineligible for publicly funded programs, or the unfunded portion of those who are eligible. Offered through five partner agencies across Niagara. The maximum annual allotment per client is \$1000.	Result: Brushed Aside served our clients by handling dental infections, allowing for comfort and confidence in their smile again. Without this program, our clients would have been left in pain, leading to possible further medical conditions, mental or physical deterioration. Targets were not met in this cycle of the program because of COVID.																		
Contract Requirements Contract Amount \$139,586 Amount Spent \$84,209 Contract Length 1 year Jobs Created 0 Revenue Generated \$3,407	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>0</td></tr> <tr> <td>Youth 13-18</td><td>0</td><td>0</td></tr> <tr> <td>Adult 19-64</td><td>127</td><td>77</td></tr> <tr> <td>Seniors 65+</td><td>0</td><td>13</td></tr> <tr> <td>TOTAL</td><td>127</td><td>90</td></tr> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	0	0	Adult 19-64	127	77	Seniors 65+	0	13	TOTAL	127	90	Testimonial: “Engaging in more social activities since the dental treatment. Feeling more confident with social interaction Missed smiling. Confidence has been boosted. Very helpful. Without the program dental care could have been afforded.”
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	0	0																		
Adult 19-64	127	77																		
Seniors 65+	0	13																		
TOTAL	127	90																		

Project	Description	Funding Stream: Social Enterprises																		
Employ-Ability Skills for Adults with Disabilities Agency: Heartland Forest Nature Experience Municipality: All Niagara	This project offered structured and goal-oriented work experience programs for adults with intellectual and developmental disabilities. Local businesses and community partner developed individual’s employ-ability skills through centre and community based positions.	Result: Heartland Forest saw 80% of its revenue suddenly disappear when COVID-19 hit. Despite the impacts of the pandemic, participants were able to safely experience different sectors of work, specifically administration, facility set up, maintenance, day program support, wood shop support and gift shop orders.																		
Contract Requirements Contract Amount \$48,895 Amount Spent \$36,091 Contract Length 1 year Jobs Created 4 Revenue Generated \$3,227	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>0</td></tr> <tr> <td>Youth 13-18</td><td>15</td><td>1</td></tr> <tr> <td>Adult 19-64</td><td>30</td><td>16</td></tr> <tr> <td>Seniors 65+</td><td>100</td><td>121</td></tr> <tr> <td>TOTAL</td><td>145</td><td>138</td></tr> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	15	1	Adult 19-64	30	16	Seniors 65+	100	121	TOTAL	145	138	Testimonial: “Our daughter is reluctant to join new groups. We are very pleased that she feels comfortable with this program. The worker has made our daughter feel very welcome which is important to a person that does not like change and has social phobias.”
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	15	1																		
Adult 19-64	30	16																		
Seniors 65+	100	121																		
TOTAL	145	138																		

Project	Description	Funding Stream: Social Enterprises																		
Garden Makers Program Agency: Links for Greener Learning Municipality: Lincoln, Niagara Falls, St. Catharines, Welland	This project provided socially marginalized people an opportunity to gain practical skills and training through community gardening.	Result: Participants developed a broad range of assets that make them more employable for local farms, kitchen, and retail in Niagara.																		
Contract Requirements Contract Amount \$41,438 Amount Spent \$27,559 Contract Length 1 year Jobs Created 2 Revenue Generated \$4,599	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>6</td></tr> <tr> <td>Youth 13-18</td><td>20</td><td>12</td></tr> <tr> <td>Adult 19-64</td><td>60</td><td>141</td></tr> <tr> <td>Seniors 65+</td><td>40</td><td>11</td></tr> <tr> <td>TOTAL</td><td>120</td><td>170</td></tr> </table>		Expected	Actual	Children 0-12	0	6	Youth 13-18	20	12	Adult 19-64	60	141	Seniors 65+	40	11	TOTAL	120	170	Testimonial: "I became involved in the project through volunteer projects. It has helped me with new skill and I feel very good because I have learn more English. Because I have the opportunity to practice English and meet different people."
	Expected	Actual																		
Children 0-12	0	6																		
Youth 13-18	20	12																		
Adult 19-64	60	141																		
Seniors 65+	40	11																		
TOTAL	120	170																		

Project	Description	Funding Stream: Social Enterprises																		
Fresh Paint Agency: The RAFT Municipality: All Niagara	This project provided at-risk youth opportunities to work with experienced contractors to complete unit turnover preparation for Niagara Regional Housing. Youth were paid competitive wages while working with Youth Reconnect to ensure healthy life decisions and support to remain housed.	Result: We have been able to hire a steady group of youth between the ages of 16-24 and have had some move on to other employment companies in the trades and labour sector.																		
Contract Requirements Contract Amount \$67,496 Amount Spent \$67,496 Contract Length 1 year Jobs Created 16 Revenue Generated \$31,915	Number Served <table> <tr> <th></th><th>Expected</th><th>Actual</th></tr> <tr> <td>Children 0-12</td><td>0</td><td>0</td></tr> <tr> <td>Youth 13-18</td><td>12</td><td>4</td></tr> <tr> <td>Adult 19-64</td><td>0</td><td>12</td></tr> <tr> <td>Seniors 65+</td><td>0</td><td>0</td></tr> <tr> <td>TOTAL</td><td>12</td><td>16</td></tr> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	12	4	Adult 19-64	0	12	Seniors 65+	0	0	TOTAL	12	16	Testimonial: "I have always struggled in jobs and workplace settings in the past, but this program has patience with me and allows me to feel more comfortable where I work. It was one of my favourite jobs I have ever been a part of."
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	12	4																		
Adult 19-64	0	12																		
Seniors 65+	0	0																		
TOTAL	12	16																		