

COMMUNITY SAFETY & ENFORCEMENT 2021 YEAR IN REVIEW

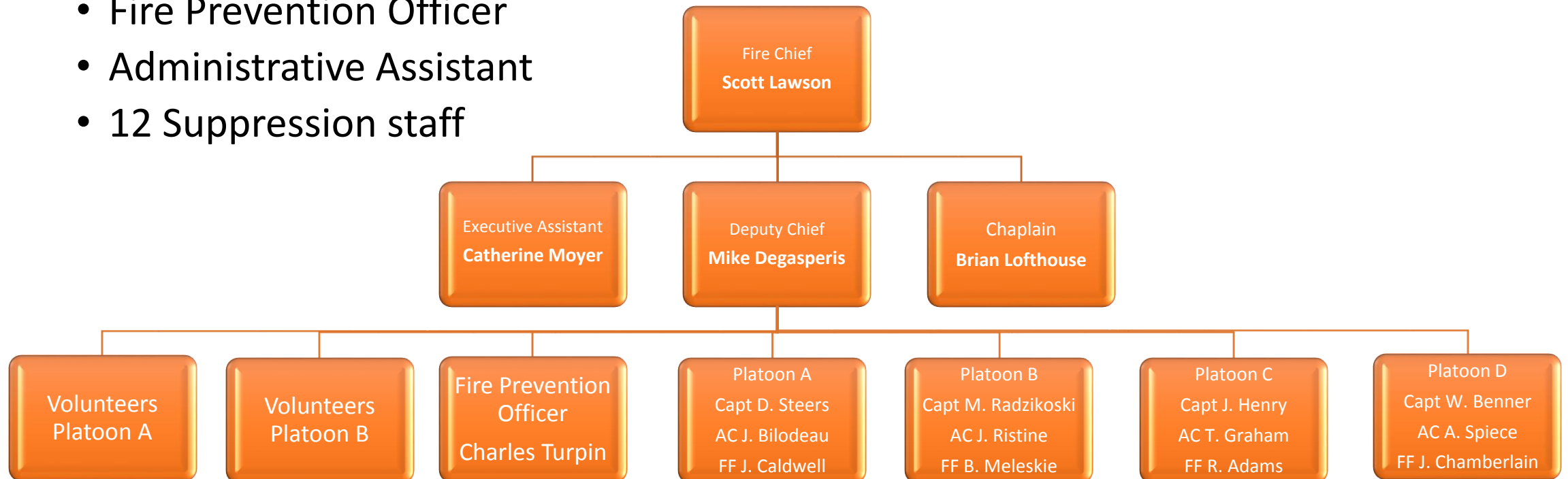
Report 2022-75
Appendix B



PORT COLBORNE

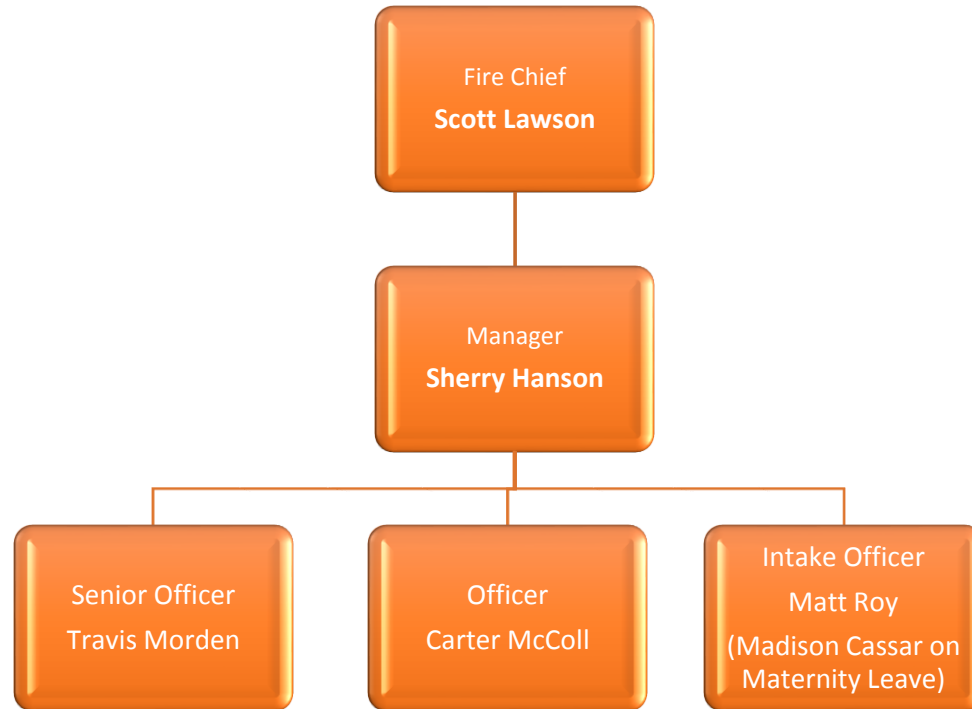
Organizational Chart – PCF&ES

- 15 full-time staff
 - Fire Chief
 - Deputy Fire Chief
 - Fire Prevention Officer
 - Administrative Assistant
 - 12 Suppression staff
- 32 Volunteers
- 1 Chaplain



Organizational Chart – By-law

- 4 full-time dedicated staff to by-law
 - Fire Chief
 - Manager
 - Senior Officer
 - Officer
 - Intake
 - Students in the summer



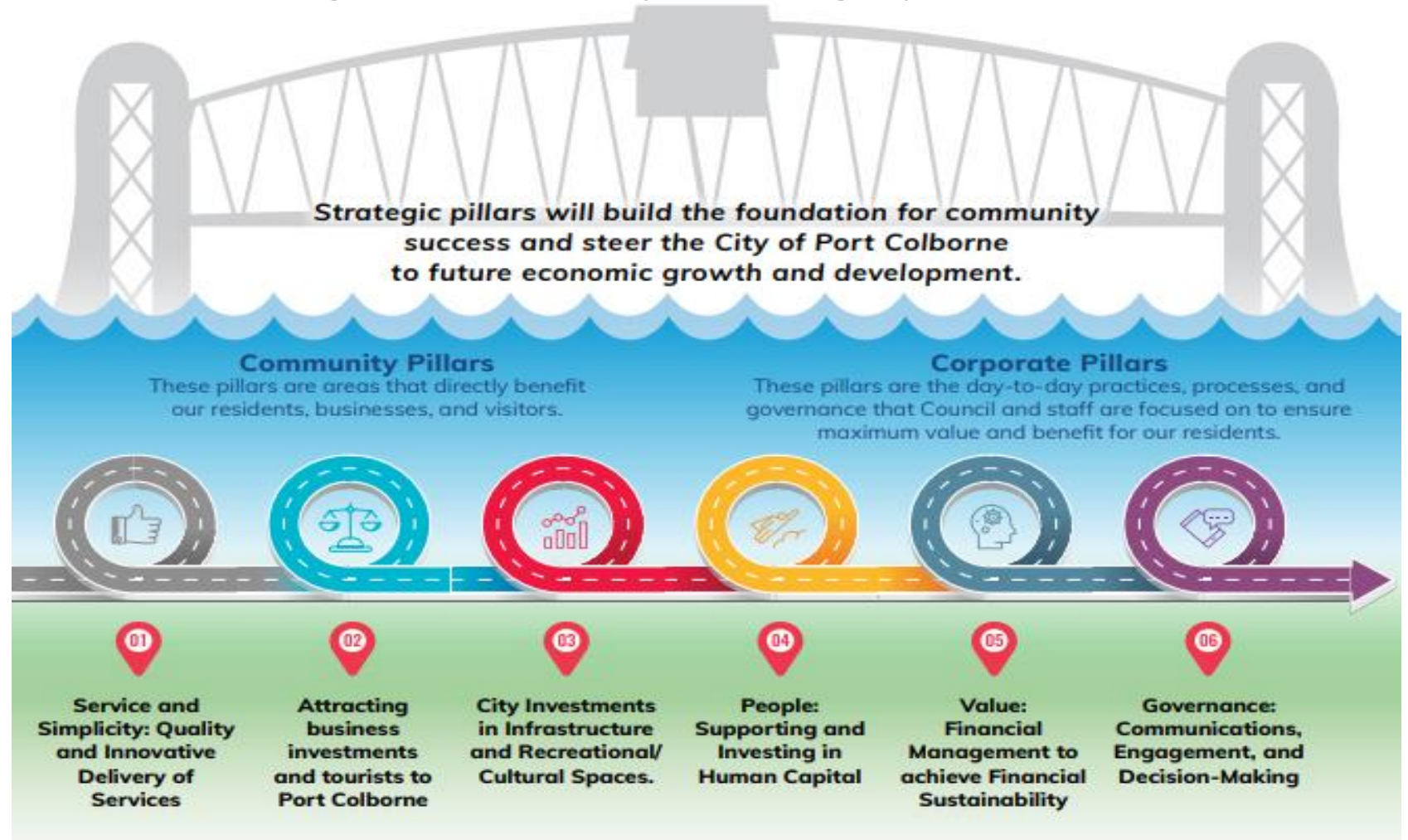
Organizational Chart

Chief Cartwright retired after 21 years of service to the City



Aligning with the City's Pillars

2021-2025 Tactical plans created to align with the City's strategic plan



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FOCUSED ON COMMUNITY

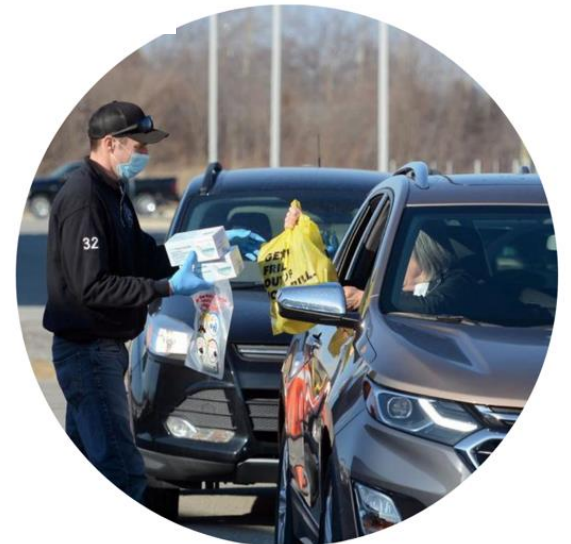
Vaccine Clinic Support

Drive Thru Mask Giveaway

Toy Drive 2021



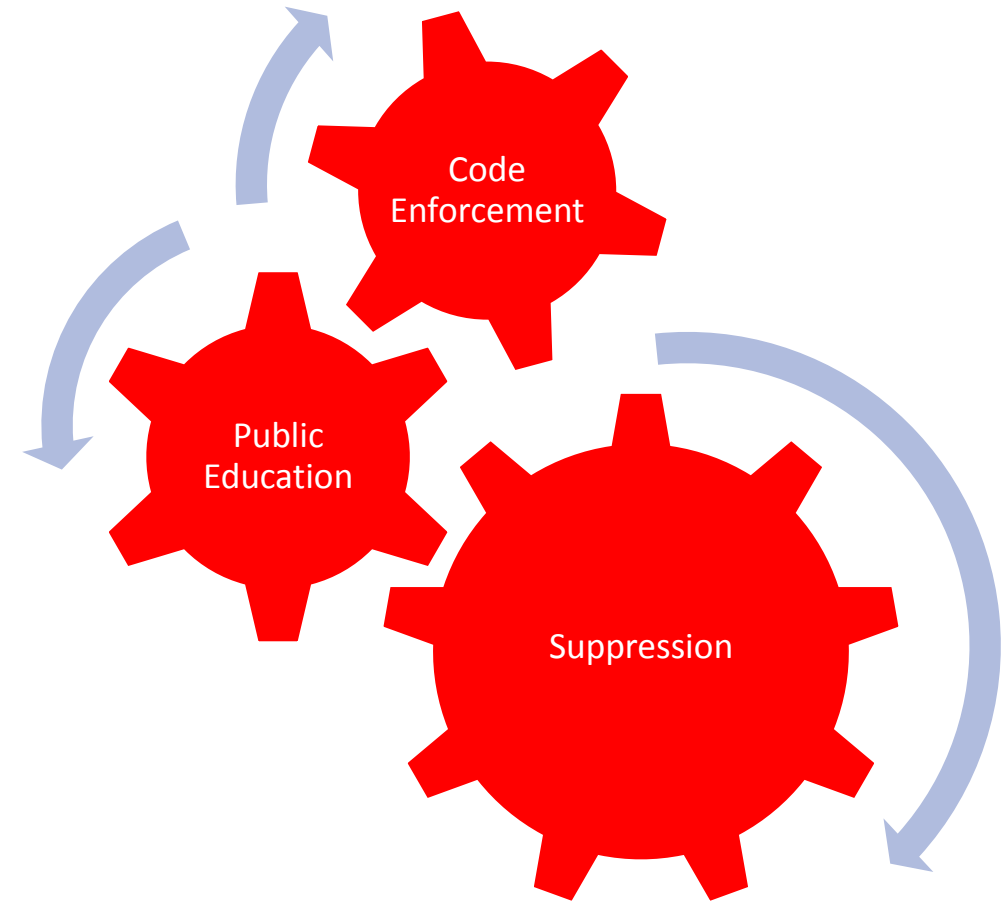
FOCUSED ON COMMUNITY



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Fire Service Model - Three Lines of Defense

Effective Fire Service Delivery



Three Lines of Defense

Public Education

Virtual school visits

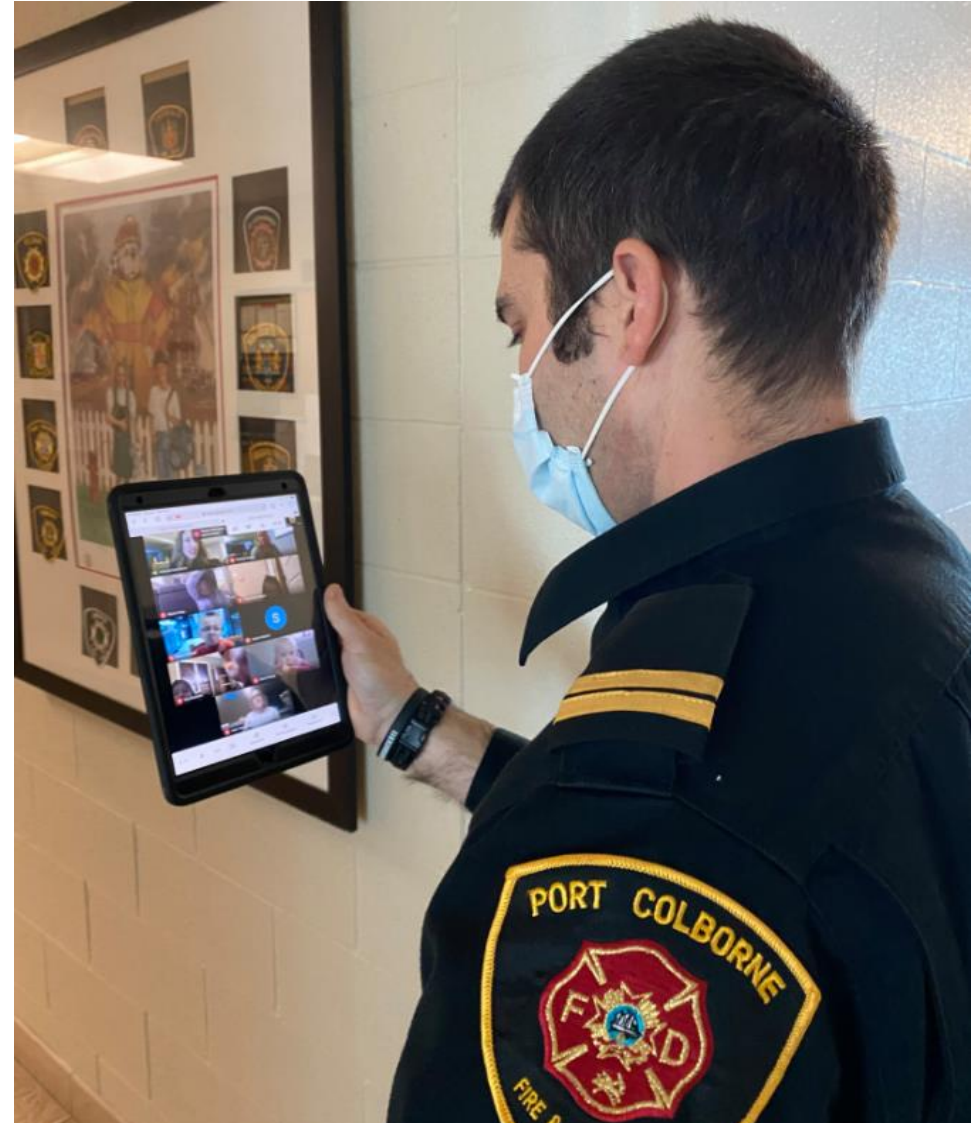
Morning Show - CHCH

Farmers Market

Social media – FB, Twitter

Smoke Alarm Program (request & complaint)

Community engagement/promotions



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Three Lines of Defense

Code Enforcement

Business Licences

Supervised Fire Drills

Property Inspections

Fire Safety Plan Reviews

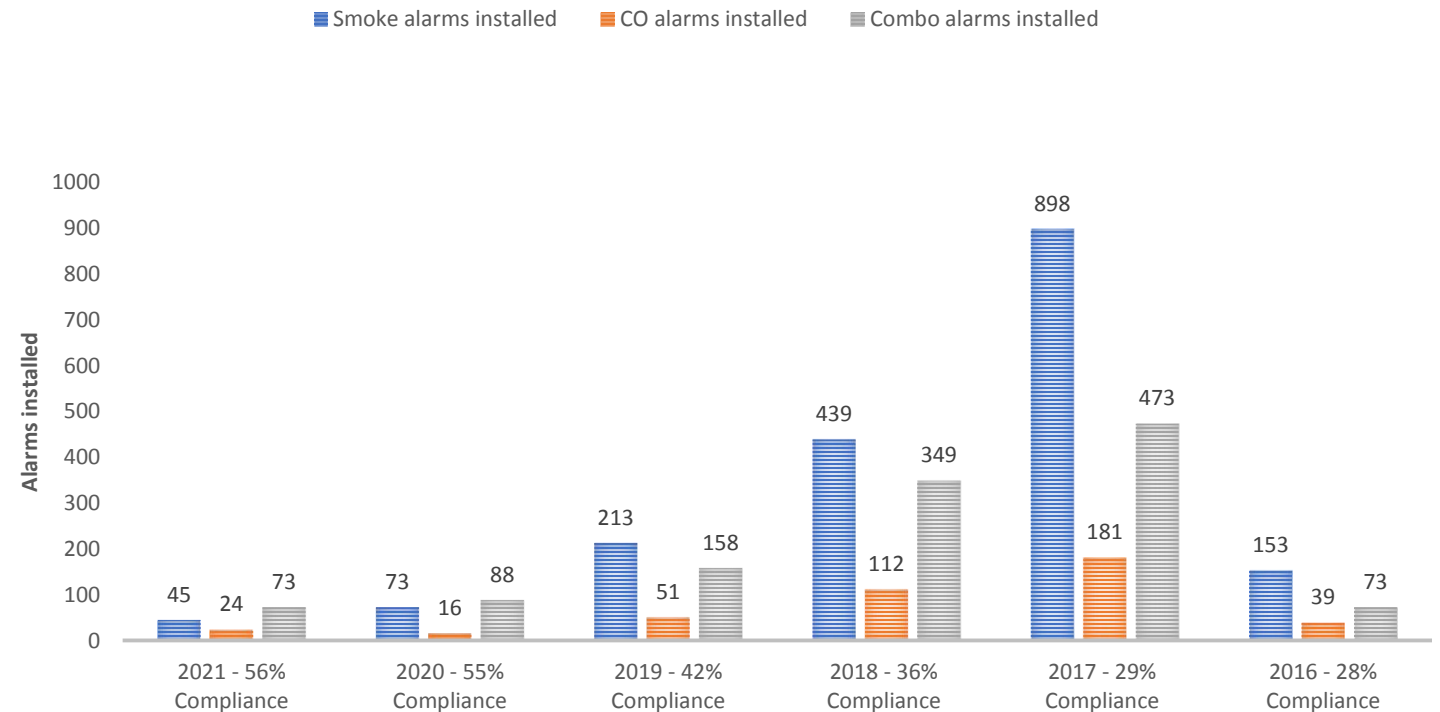
Building Plan Review

Prosecutions (Part 1 & 3)

Smoke Alarm Program....

We respond to all request and complaints

SMOKE ALARM PROGRAM STATISTICS



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Three Lines of Defense

Response

Broken down into four key elements

- Level of Service
- Equipment
- Training
- Call Response



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Three Lines of Defense

- Level Of Service
- Establishing & Regulating By-law 6745/109/19 sets the Council through core services: As an example:
 - Interior Structural Fire Fighting
 - Grass/Brush Fires
 - Burn Complaints
 - Water/Ice Rescue
 - Elevator Rescue
 - Motor Vehicle extrication
 - Public Assistance Calls
 - Carbon Monoxide Investigations
 - Natural Gas Emergencies
 - Technical Rescue (rope)
 - Vehicle Fires
 - Medical Assistance Calls

The Corporation of the City of Port Colborne

By-law no. 6745/109/19

Being a by-law to establish and regulate the
City of Port Colborne Fire and Emergency Services (Composite)

Whereas the *Fire Protection and Prevention Act, 1997, S.O. 1997* permits the Council to enact a by-law to establish and regulate a fire department.

Now therefore the Council of The Corporation of the City of Port Colborne enacts as follows:

1. In this by-law, unless the context otherwise requires;
 - a) “approved” means approved by Council.
 - b) “Chief Administrative Officer” means the person appointed by Council to act as Chief Administrative Officer for the Corporation.
 - c) “Corporation” means the Corporation of the City of Port Colborne.
 - d) “Fire Fighter” means a Fire Chief and any other person employed in, or appointed to, a fire department and assigned to undertake fire protection services, and includes a volunteer fire fighter.
 - e) “Council” means the Council of the City of Port Colborne.
 - f) “Deputy Fire Chief” means the person appointed by Council to act as the Deputy Fire Chief.

Three Lines of Defense

Response - Equipment

Engine 1 - **2015 Spartan Metrostar**

Engine 2 - **2000 E-1 - Superior**

Tanker 1 - **2015 Freightliner**

Rescue 1 - **2012 Spartan Metro Star Custom Built**

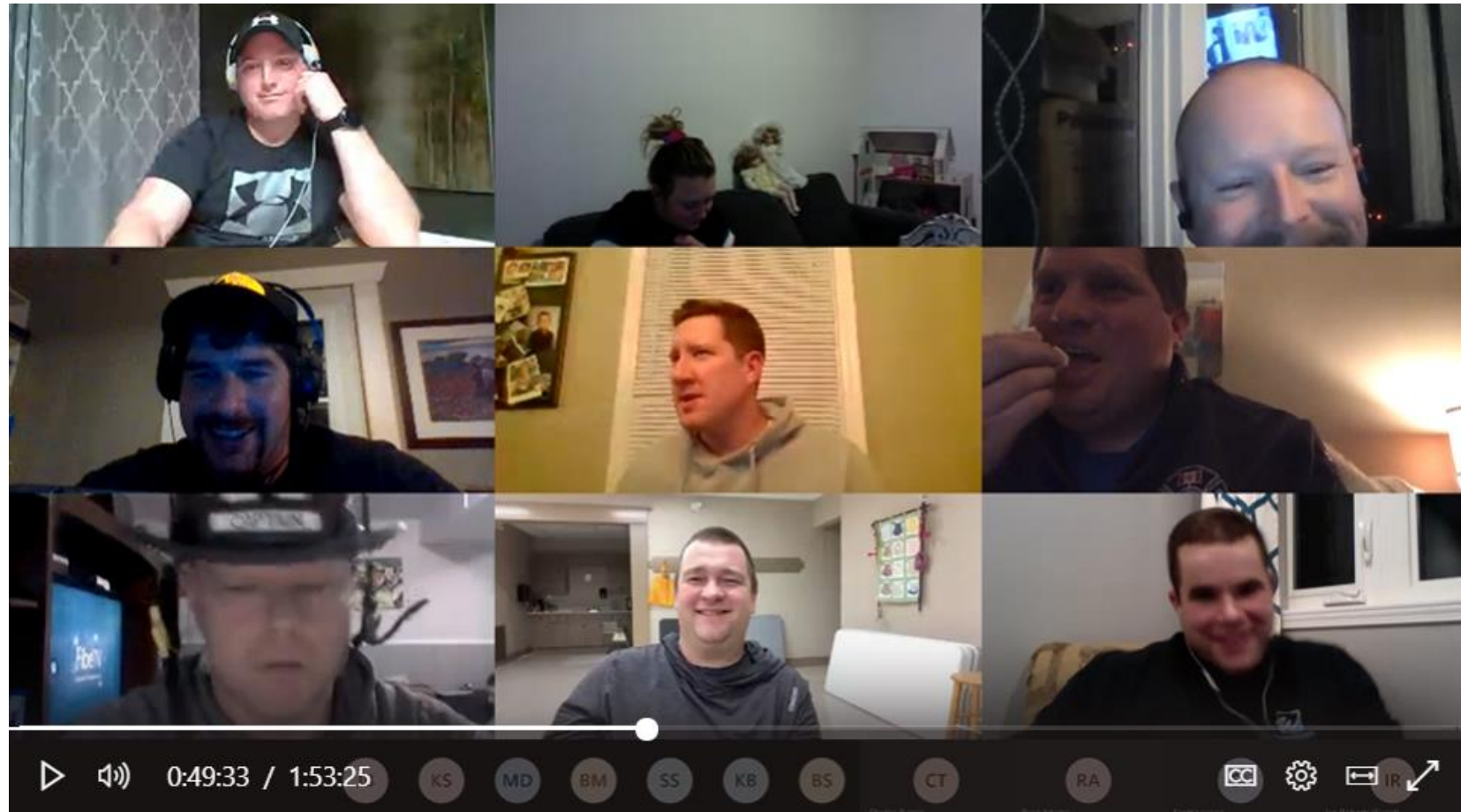
Ladder 1 – **2006 Pierce – 75' Ladder**



Three Lines of Defense

Response – Virtual Training

- COVID = Creativity
- Online for Public Educator
 - Certified 17 firefighters
- Online Incident Safety Officer
 - Certified 5 firefighters
- Online Fire Officer 1
 - Certified 8 firefighters



Three Lines of Defense

Response – Hands on Training (HOT)

- Recertified in Defib
- Survival
 - Entrapment/low profile
 - Bailouts (hose & ladder)
 - Rapid Intervention
 - Denver & Nance
- Roof Ops - Ventilation
- Hose movement & stretching
- Rural water
- Search & Rescue
- SCBA



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Three Lines of Defense

Training

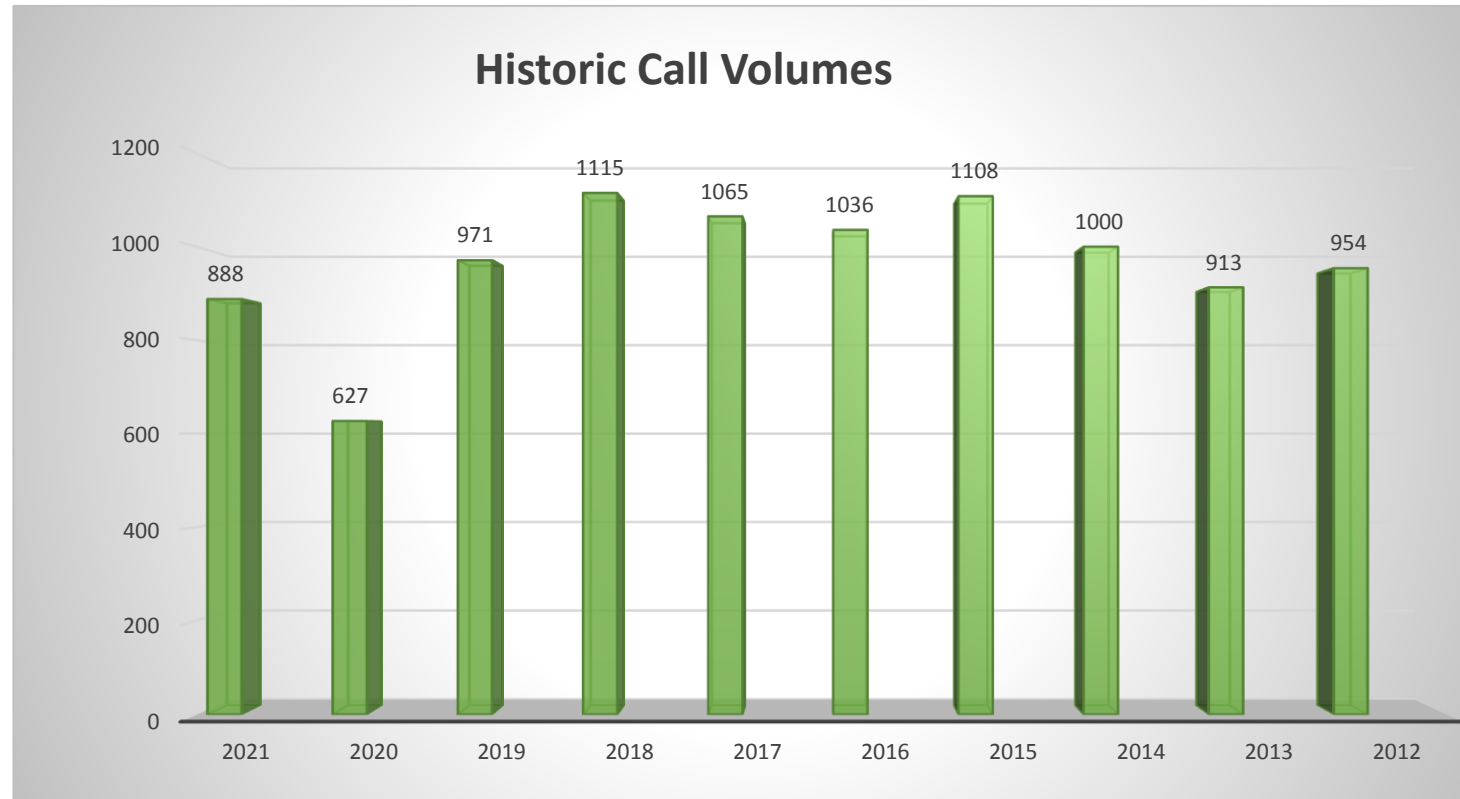
- The start of updating tech rescue
 - Rope was the 2021 focus
 - New equipment purchased through the operating budget

New program created and operating guidelines updated.



Three Lines of Defense

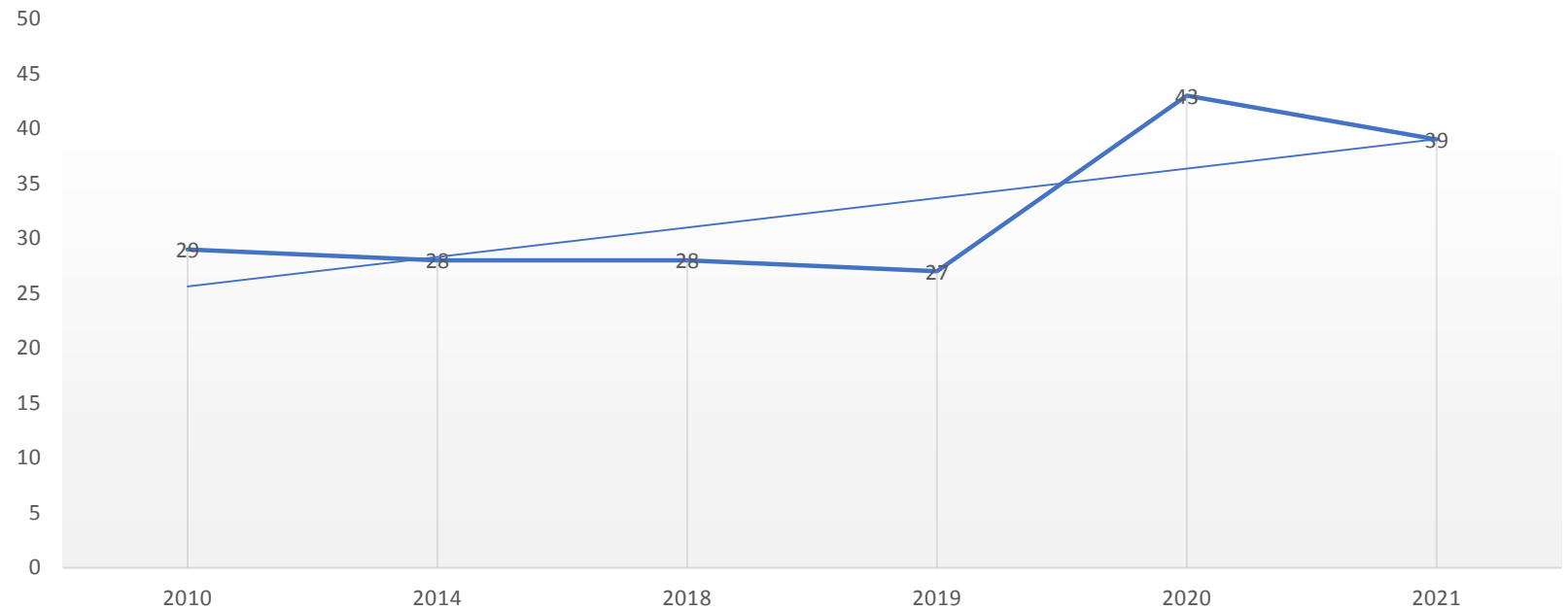
Response - Calls



Three Lines of Defense

- Response – Loss Fires

Loss Fires in 2020



By-law Service Model

- The Model is Similar to Fire
 - Education
 - Key to lowering complaints and repeat issues
 - Enforcement
 - Compliance to by-law through orders
 - Eliminate the threat
 - City driven clean ups, repairs, towing, fines, etc.

By-law Service – Big 3

- Lot Maintenance
 - Outside of the property
 - Rubbish, vehicles, noxious weeds, long grass etc
 - Visually unappealing
 - Can lead to vermin issues



By-law Service – Big 3

- Parking
 - No longer the hidden gem of Niagara
 - Increase in visitors means more vehicles
 - Parking issues throughout the municipality
 - Road ends
 - Beach accesses
 - West Street

Not just a May to September issue anymore



By-law Service – Big 3

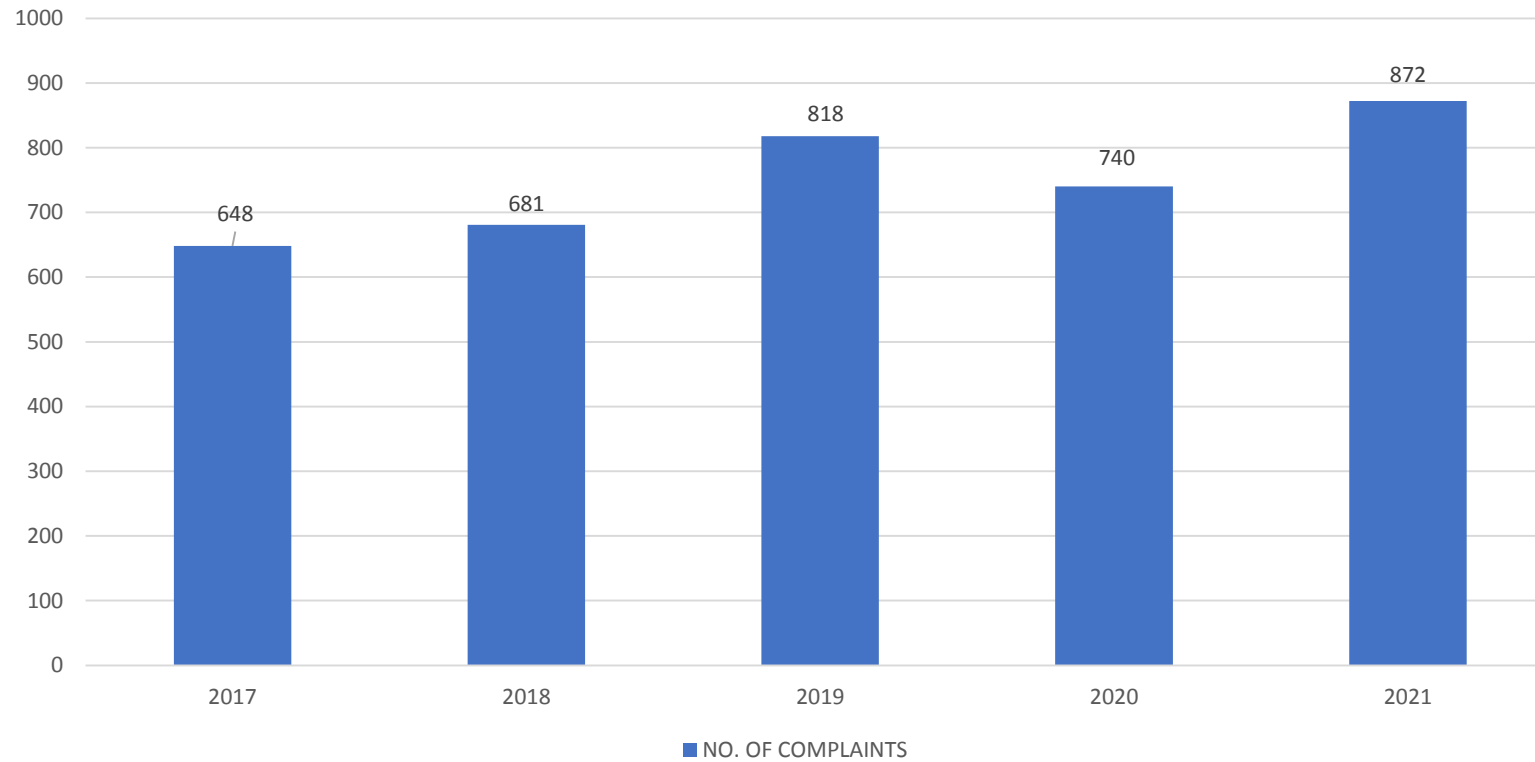
- Property Standards
 - The building itself
 - Inside and out
 - Roof, windows, railings etc.
 - Visually unappealing
 - Health issues

Protects tenant from unsafe conditions

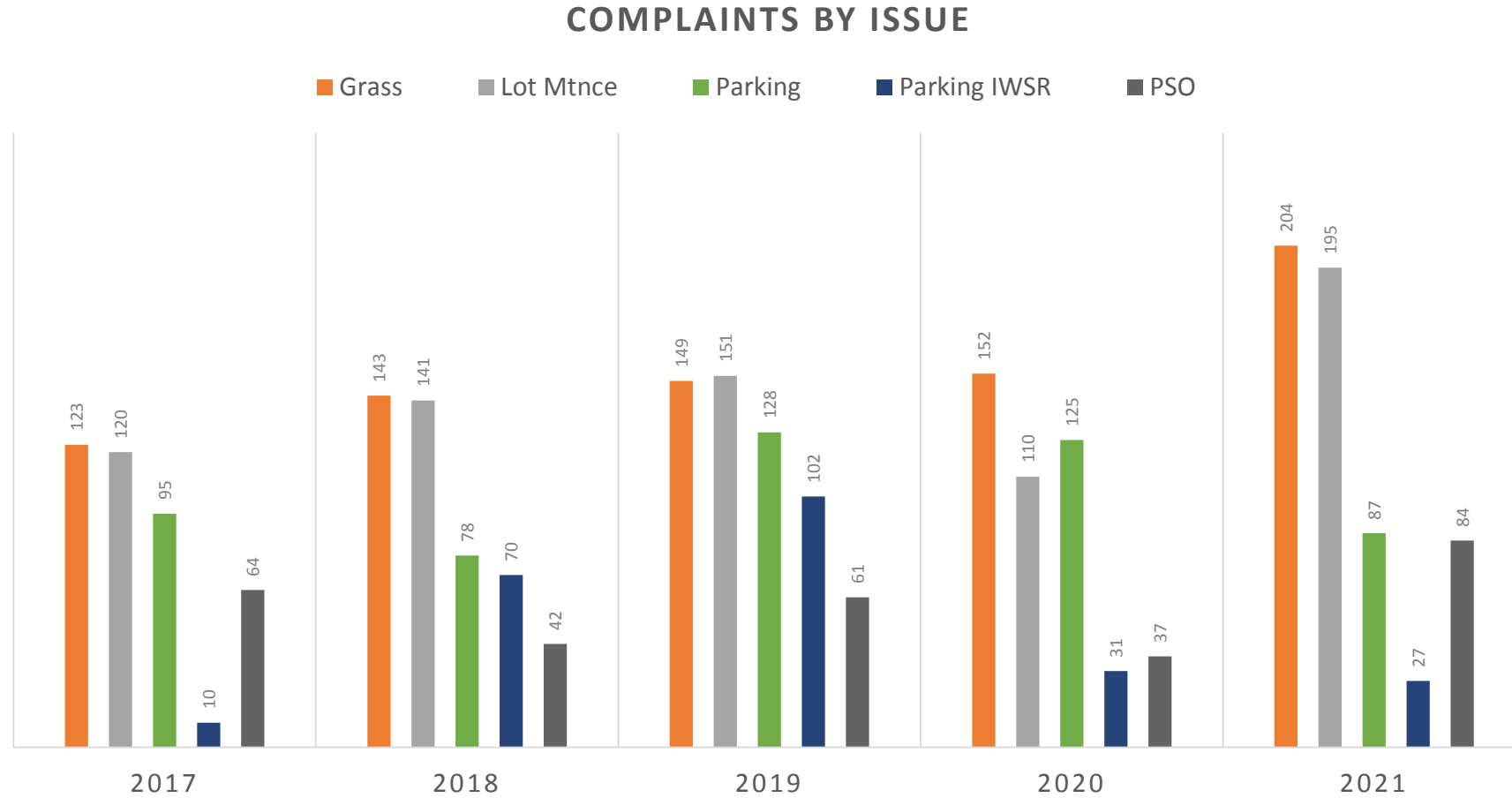


Activity Report

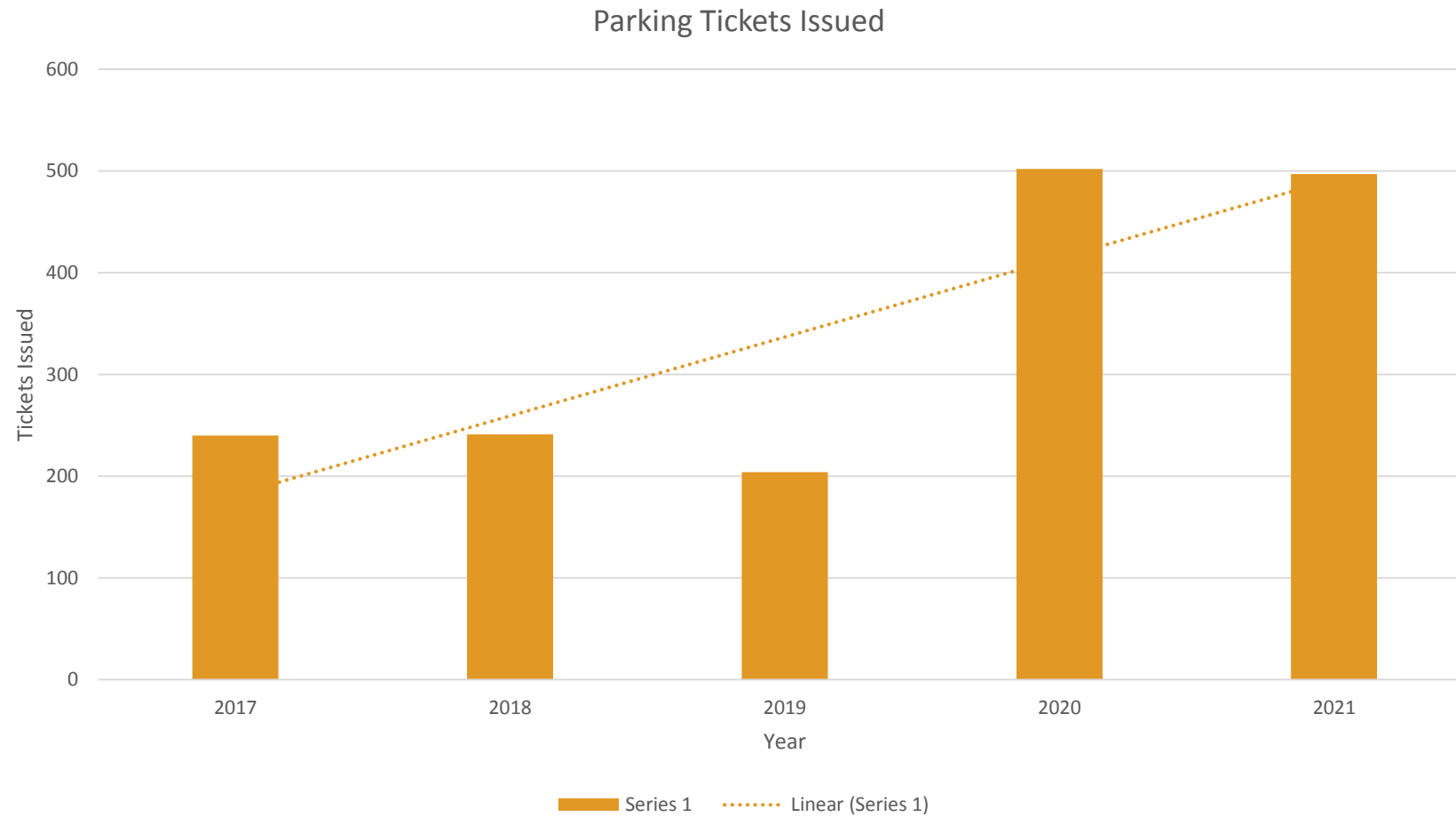
By-law Enforcement Services Annual Activity Report



Complaints by Issue

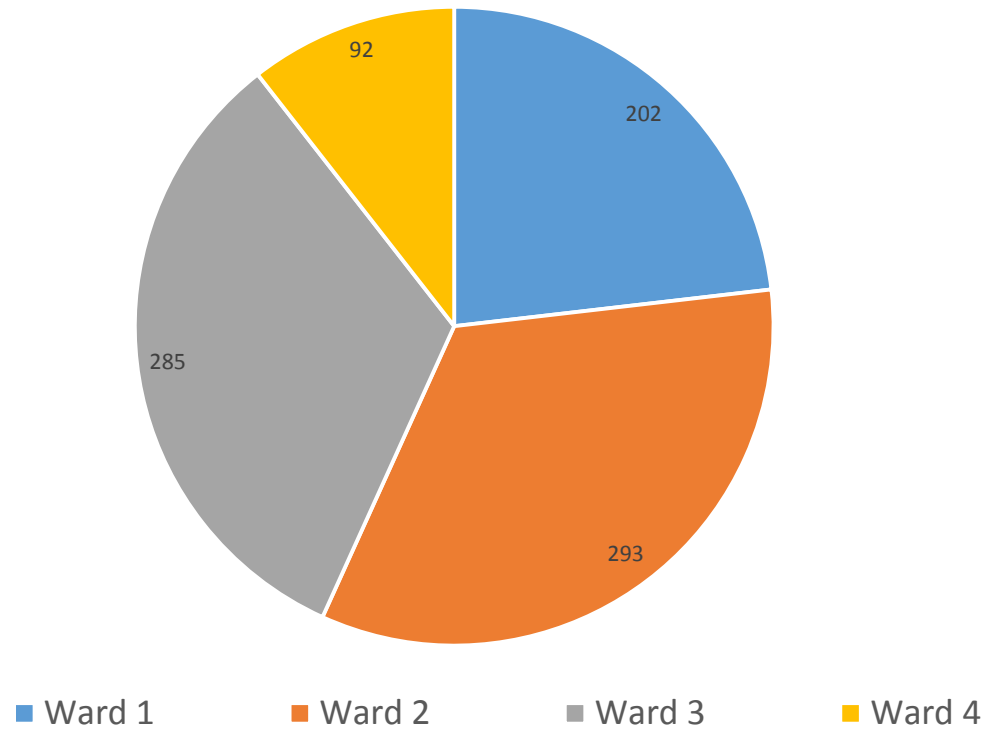


Parking Issues



Complaints by Ward

By-law Complaints by Ward 2021



Successes & Challenges

Successes of 2021

- COVID Response
- Certification Complete
- Multiple windstorms
 - Blackberry AdHoc used
- Engaging the community
- AMPS
- Enforcement Policy
- The merge

Resilient Workforce



Successes & Challenges

Successes of 2021

- Addition of some awesome staff
- Deputy DeGasperis
- Fire Fighter Meleskie
- Volunteers – Kolbuc, Roy, Thompson
- Officer Carter McColl



Successes & Challenges

Challenges of 2021

- COVID Response
- Recruitment
 - While 2021 recruitment was successful, many issues identified through the process.
- Public demands



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