



## Mayor's Report

### April 12, 2021 Council Meeting

#### COVID-19

The province is currently in a shutdown position as described in the Keeping Ontario Safe and Open Framework.

This shutdown includes a stay-at-home order and restrictions on numbers of retail customers in a store, and cancels sit-down dining inside and out, as well as the cancellation of sporting activities and personal care services.

At the City, we will continue to serve residents by appointment.

In-person appointments will be scheduled for essential and time sensitive services. Where possible, services will be provided through remote means. To access City services, please call our customer service representative team at 905-835-2900.

We emphasize the need for social distancing, hand washing and face coverings where social distancing can't be maintained or where required by the Region's face covering by-law.

Last week, the first vaccination clinic was held in Port Colborne at the Vale Health and Wellness Centre, with 960 individuals receiving their vaccine. Additional clinics are scheduled for tomorrow and Wednesday and a full week May 10-14.

Currently individuals 60 years of age or older can register to receive the vaccine by going to the Government of Ontario website to book an appointment or calling 1-888-999-6488.

Individuals 55-59 can book an appointment for the AstraZeneca COVID-19 vaccine through participating pharmacies – Boggio's in Port Colborne is one such pharmacy.

I ask that you please be patient and kind when speaking with staff. We will keep you informed of any new information we receive.

## Port Cares Soupfest

The Port Cares Soupfest was a great success with all tickets being sold. Thank you to everyone for supporting this great organization.

## Community Engagement Survey

The City of Port Colborne has launched a community engagement survey to help identify key themes for our upcoming strategic plan and we're looking for resident input.

Council and staff initiated the strategic planning process in 2019 and facilitated several roundtable discussions into the first quarter of 2020. As a result of the disruptions caused by COVID-19, the process was put on hold and picked up again in the fall.

The strategic plan is being developed to support the City's vision and mission statements and will include specific action items to achieve future goals. It will also be divided into two sets of strategic pillars: community and corporate.

The community pillars are designed to benefit residents, businesses and visitors. Whereas the corporate pillars cover the day-to-day practices, processes and governance that Council and City staff can focus on to deliver maximum value and benefits.

As City staff continue to work closely with Council to create the 2020-2023 strategic plan, we understand the importance of getting the community's input.

We value what our residents have to say, and we want to make sure we're headed in the right direction.

The community engagement survey is available until April 23 on the City's website [www.portcolborne.ca/survey](http://www.portcolborne.ca/survey).

Paper copies of the survey are also available for curbside pickup at the Library and City Hall.

Individuals 18 and older, whose primary residence is in Port Colborne, are encouraged to complete the survey.

Anyone who completes the survey will be entered into a draw for a chance to win a \$50 gift card to a Port Colborne establishment of choice.

Results from the survey will be reported to Council and used to support implementation of the Strategic Plan later this spring.

## National Volunteer Appreciation Week

National Volunteer Appreciation Week (April 18 – 24) is always a highlight for the City of Port Colborne.

Being able to recognize and thank the many volunteers that help manage events, maintain facilities, and keep programs running, is something the City takes great pride in.

There is an exceptional group of volunteers in this community, and although COVID-19 has paused many of the volunteer opportunities, one day programs will resume again and the amazing volunteer team can return.

To all City of Port Colborne volunteers, thank you for being dedicated, kind, generous, hard working, and overall fantastic people.

You make this community proud.

During National Volunteer Appreciation Week, the City of Port Colborne has highlighted some amazing volunteers on its social channels. Be sure to check it out!

## Virtual Programming at your Library

You can PORTicipate virtually with your public library this April Break.

The Port Colborne Public Library is reminding residents it's not too late to register for some virtual fun with events taking place this week.

Log onto our website at [www.portcolborne.ca](http://www.portcolborne.ca) for full details.

Thank you.