



PORT COLBORNE

Subject: JAAC Multi-year Accessibility Plan

To: Council

From: Corporate Services Department

Report Number: 2022-194

Meeting Date: September 13, 2022

Recommendation:

That Corporate Services Department – Human Resources Division Report 2022-194 be received; and

That Council approve the Multi-Year Accessibility Plan (MYAP) attached as Appendix A.

Purpose:

The purpose of this report is to seek approval of the Joint Accessibility Advisory Committee's multi-year accessibility plan for 2022-2026.

Background:

Under the *Accessibility for Ontarians with Disabilities Act, 2005*, Ontario Regulation 191/11 (Integrated Accessibility Standard) public and private sector organizations in the Province of Ontario must develop a multi-year accessibility plan to identify and address barriers to information and communication, employment, transportation, and customer service for people with disabilities. The Joint Accessibility Advisory Committee (JAAC) of Lincoln, West Lincoln, Pelham, Thorold, Niagara-on-the-Lake, Grimsby, and Port Colborne is pleased to present its 3rd Multi-Year Accessibility Plan (2022-2026).

Accessibility provides the municipalities with an opportunity to provide excellence in customer service and an accessible experience to all citizens. The municipalities remain committed to meeting the accessibility needs of their citizens and staff.

Discussion:

Staff are committed to promoting accessibility standards throughout the City through avenues including access to information such as accessible documents, an accessible website, evaluation of built environment, site plan review, provincial reporting, and accessible customer service.

The MYAP identifies the steps the municipalities represented by the JAAC have taken and will continue to take to ensure their programs and services are accessible to all people of all abilities. Each member Municipality will take the plan to their Council for approval.

The City of Port Colborne is required under legislation to approve and post this plan before the end of the year.

Financial Implications:

There are no financial implications.

Strategic Plan Alignment:

The initiative contained within this report supports the following pillar(s) of the strategic plan:

- Service and Simplicity - Quality and Innovative Delivery of Customer Services
 - People: Supporting and Investing in Human Capital
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Conclusion:

Staff are confident that the MYAP meets the City's obligations under the AODA and that the plan confirms the City's commitment to working to address and reduce barriers to information and communication, employment, transportation, and customer service for people with disabilities.

Appendices:

- a. Multi-year Accessibility Plan 2022-2026

Respectfully submitted,

Mary Murray, CHRL, CHRP, MIR
Manager of Human Resources
905-835-2900 ext. 309
Mary.murray@portcolborne.ca

Report Approval:

All reports reviewed and approved by the Department Director and also the City Treasurer when relevant. Final review and approval by the Chief Administrative Officer.