ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF ENBRIDGE GAS INC.

Enbridge Gas Inc. has applied to raise its natural gas rates effective April 1, 2023, to recover costs associated with the Greenhouse Gas Pollution Pricing Act and the Ontario Emissions Performance Standards, and to recover certain related account balances and other changes.

Learn more. Have your say.

Enbridge Gas Inc. has applied to the Ontario Energy Board for approval to increase its rates effective April 1, 2023, to recover the costs associated with meeting its obligations under the Greenhouse Gas Pollution Pricing Act and the regulations under the **Ontario Emissions Performance Standards. Enbridge** Gas Inc. has also applied to recover from customers the balances in the related deferral and variance accounts and to establish a common Facility Carbon Charge for all customers, effective January 1, 2024.

The federal government's Greenhouse Gas Pollution Pricing Act establishes a carbon pricing program under which a natural gas utility in Ontario, such as Enbridge Gas Inc., is required to pay a carbon charge to the federal government for emissions from the natural gas that it delivers to its customers, and for excess emissions from the operation of Enbridge Gas Inc.'s natural gas distribution system. The federal carbon charge came into effect on April 1, 2019, increased on April 1, 2020, April 1, 2021, and on April 1, 2022, and will increase again on April 1, 2023.

The Ontario Emissions Performance Standards program is the Ontario government's carbon pricing system for industrial emitters that will come into effect on January 1, 2022, and replaces the federal government's Output-Based Pricing System in Ontario.

Enbridge Gas Inc. says that if its application is approved as filed, it will have the following bill impacts:

- A typical residential customer in the EGD rate zone (former customers of Enbridge Gas Distribution Inc.) will see a bill increase of \$63.59 beginning April 1, 2023. This is composed of a \$62.42 yearly bill increase arising from the 2023 carbon charges, plus a one-time charge of \$1.17, to recover the balances in the related deferral and variance accounts.
- A typical residential customer in the Union South rate zone (former customers of Union Gas Limited), will see a bill increase of \$57.66 beginning April 1, 2023. This is composed of a \$57.24 yearly bill increase from the 2023 carbon charges, plus a one-time charge of \$0.42, to recover the balances in the related deferral and variance accounts.
- A typical residential customer in the Union North rate zone (former customers of Union Gas Limited), will see a bill increase of \$57.77 beginning April 1, 2023. This is composed of a \$57.24 yearly bill increase from the 2023 carbon charges, plus a one-time charge of \$0.53, to recover the balances in the related deferral and variance accounts.

Other customers, including businesses, may be affected.

THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider the application filed by Enbridge Gas Inc.(Enbridge Gas). During the hearing, which could be an oral or written hearing, we will question Enbridge Gas on its application. We will also hear questions and arguments from individuals that have registered to participate (called intervenors) in the OEB's hearing.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Enbridge Gas's application on the OEB's website now
- You can file a letter with your comments, which will be considered during the hearing
- You can become an intervenor. As an intervenor you can ask questions about Enbridge Gas's application and make arguments on whether the OEB should approve Enbridge Gas's request. Apply by **November 8, 2022** or the hearing will go ahead without you and you will not receive any further notice of the proceeding
- At the end of the process, you can review the OEB's decision and its reasons on our website

LEARN MORE

Our file number for this case is EB-2022-0194. To learn more about this hearing, find instructions on how to file a letter with your comments or become an intervenor, or to access any document related to this case, please enter the file number EB-2022-0194 on the OEB website: www.oeb.ca/participate. You can also phone our Public Information Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. Enbridge Gas has applied for a written hearing. The OEB will determine at a later date whether to proceed by way of a written or oral hearing. If you think an oral hearing is needed, you can write to the OEB to explain why by November 8, 2022.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 36 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15 Schedule B.

