

January 6, 2023

Mayor Bill Steele
The City of Port Colborne
66 Charlotte Street
Port Colborne, ON
L3K 3C8

Dear Mayor Steele,

On behalf of FortisOntario and Canadian Niagara Power, I wish to extend our thanks and appreciation to you, the City of Port Colborne officials and staff for your support and the assistance during the restoration effort following the recent winter blizzard. We appreciate the patience and cooperation that you and your teams provided during the major blizzard that swept Canadian Niagara Power's service territory during the Christmas holidays.

Restoration efforts of this magnitude require a competent group of dedicated professionals committed to safety, cooperation and good communication, which included your team. In addition to the coordination of services and snow removal, we were able to communicate with you on a regular and timely basis for media communications and reassurance to the community customers that our crews and contractors were working diligently and safely to restore power quickly under challenging working conditions.

Once again, thank you for your cooperation, and we look forward to our continued partnership.

Sincerely,



Scott Hawkes
President & Chief Executive Officer