

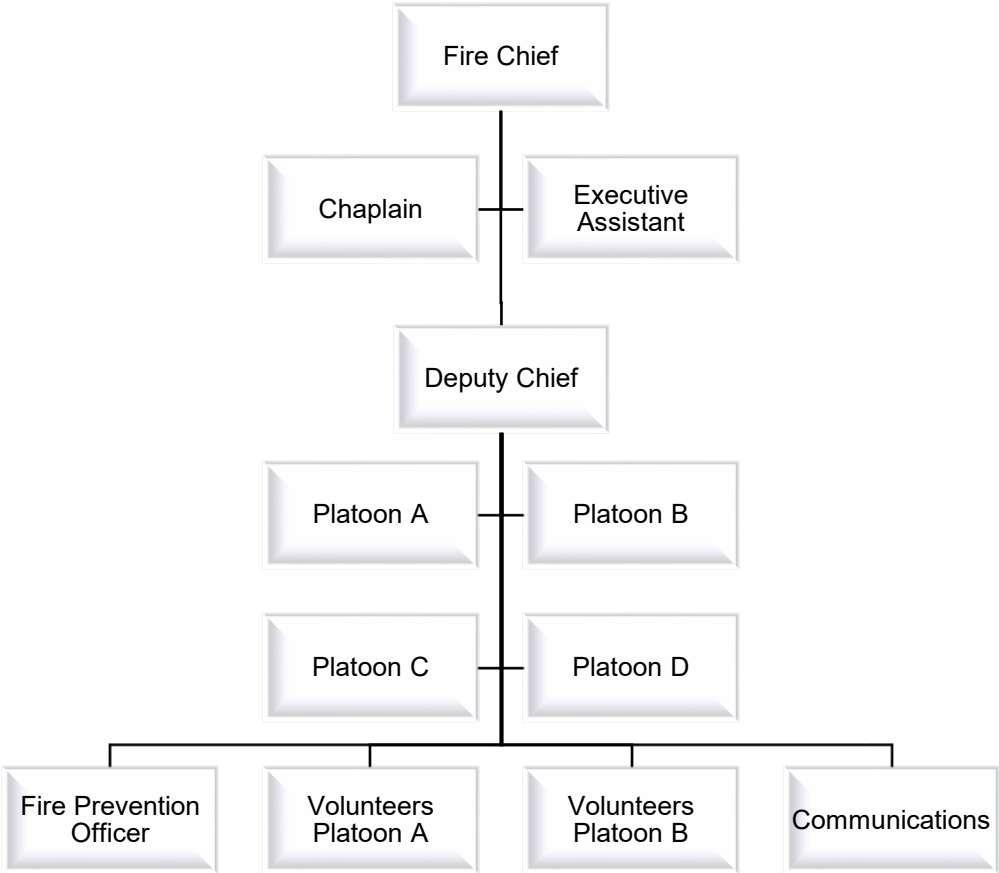
Community Safety & Enforcement Annual Department Update

City Council Meeting: May 23, 2023



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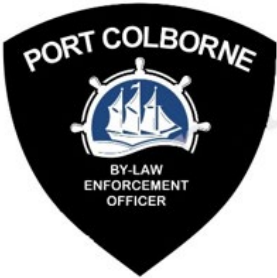
Our Team



Scott Lawson - Director



Sherry Hanson - Manager



Travis Morden -Sr. Enforcement Officer

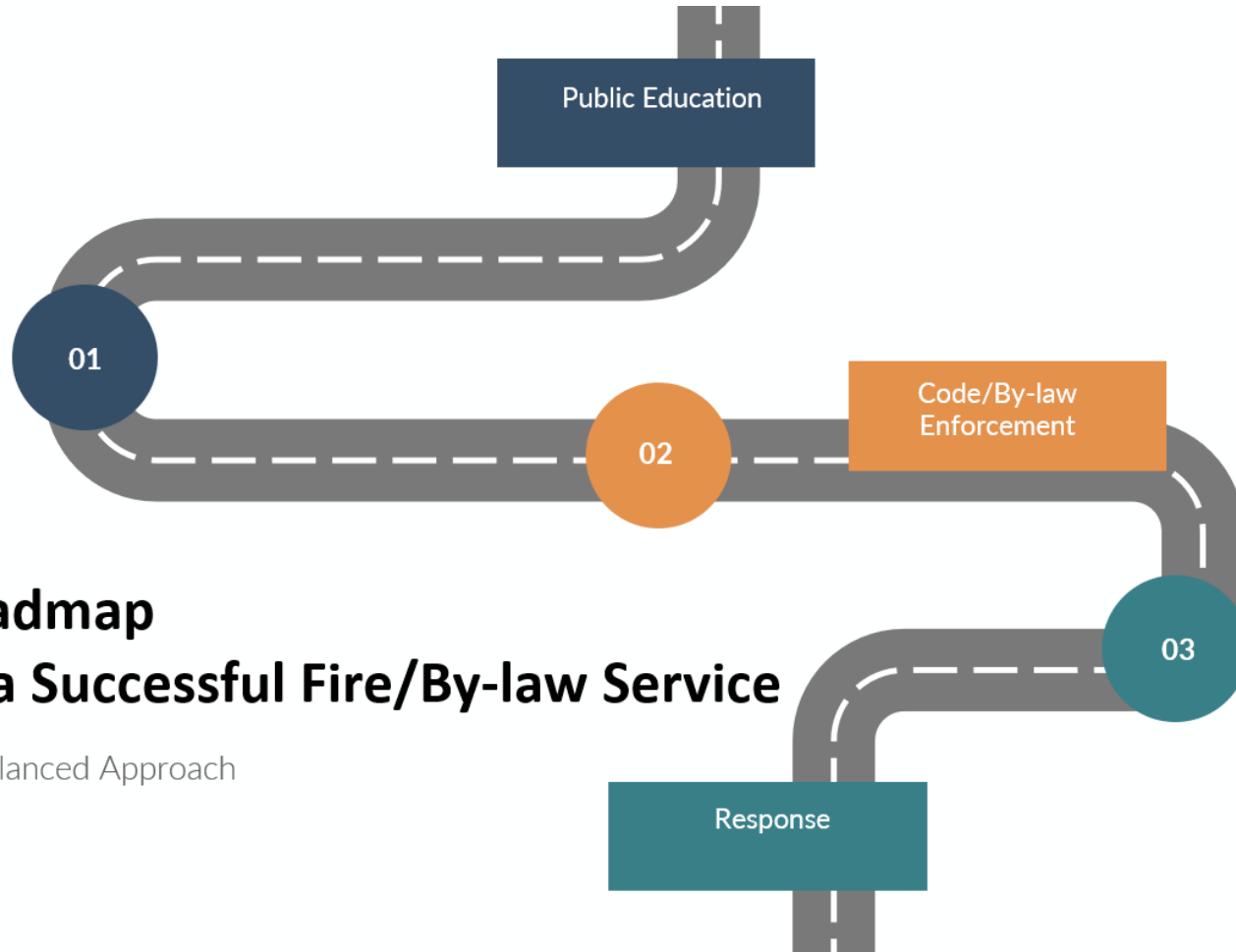


Carter McColl – Enforcement Officer



Madison Cassar – Intake Officer

Community Safety



Roadmap To a Successful Fire/By-law Service

A Balanced Approach

What we do:

- Caretakers of the Community
 - Emergency response
 - Safety programs
 - Education
- Serve our community
- Mitigate hazards
- Partner with community members
- Enforce Councils by-laws
- Provide support where needed

By-Law Services



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By-law: Achievements & Successes

Statistics at a Glance



871 recorded complaints
↑11% over the 5-year average



215 grass complaints
- 7 month season



280 parking tickets
↓44% during COVID
↑19% from pre-COVID



160 lot maintenance complaints
- difficult situations



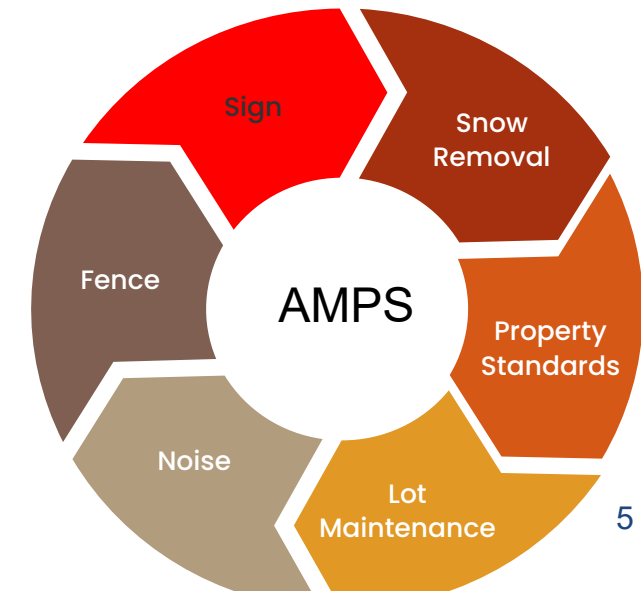
87 property standards complaints
- time consuming
- difficult to achieve compliance



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Changing the Community

- Receipts for tickets
 - Support City businesses in the community during a lockdown
 - Educate residents on the snow removal by-law
- Clean Community Day
 - Sponsored event to let residents drop off the waste in the City
 - Reduced lot maintenance orders
- Administrative Monetary Penalty System (AMPs)
 - Not new but expanded fining
 - Enforcement tool outside POA
 - Garners compliance
 - Progressive fines



Division Name: Current Projects & Activities



Supporting Other Departments

- Whenever needed
- knowledge, experience, and consultation



Updating Existing By-laws

- Property Standards
- Lot maintenance
- Fence
- Blvd and Snow Removal



Vacant Building Database

- Knowing what is vacant
- Ensure the building is secure
- creating a new vacant building registry by-law



Poop & Scoop Promo

- Partner with NSPCA for a clean community



Communications

- starting By-law social media posts (waiting on comms)
- tips for compliance
- Applications, Variances, and appeals on-line
- Ability to register complaints on-line
- What3words!!!



Clean Community Days

- Partner with community support



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Division Name: Future Plans & Strategies



Revamped By-law Services web page

- Who does what regarding City's bylaws
- Greater understanding



Guide to By-law Services

- Residents guide to the City's bylaws
- Greater understanding



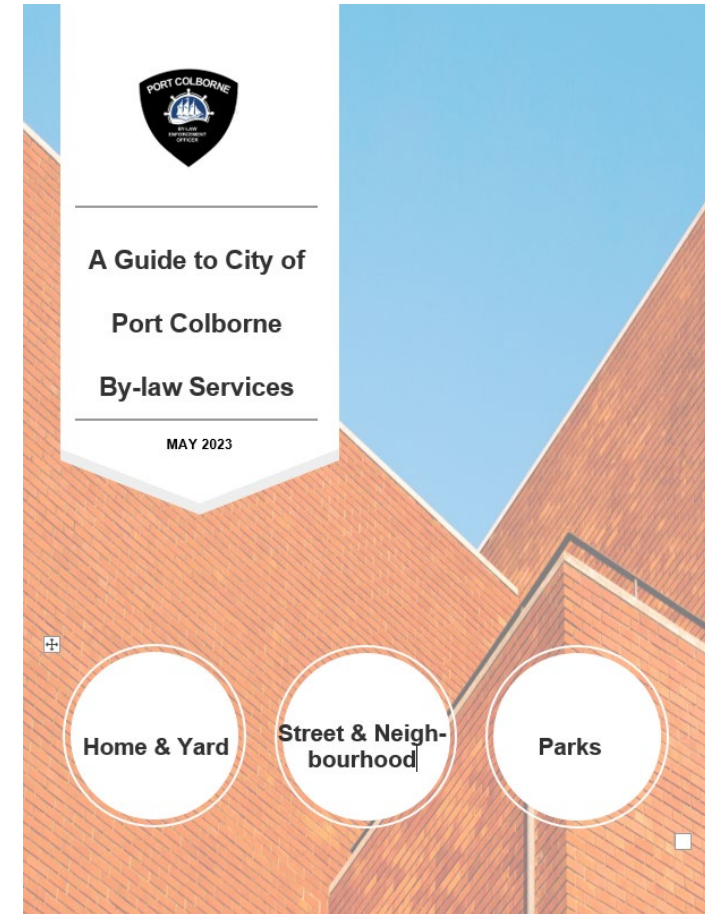
By-laws Strategic Plan

- Provide direction for the future



Consolidating By-laws

- 89-2000 parking, traffic, firelanes...
- ease of use



Port Colborne Fire & Emergency Services



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PCF&ES: Achievements & Successes

Statistics at a Glance



Smoke & CO Compliance

↑from 28% in 2016

↑from 42% in 2019



31 Structure Fires

↓26% during COVID

↑11%from pre-COVID



976 Calls for Assistance

↑9% from 2021

↓8% on the 10-year average



743 Home Inspections

↑9% from 2021



Employee Engagement Survey

-Third survey showing improvement



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Good on Us

Water/Ice Program Updated

- New equipment in service
- Rescuer friendly and safer

Automatic Aid Agreement with Wainfleet

- 11 responses into Wainfleet
- 20 responses into Port Colborne

Blizzard Elliot

- Mitigate what we could
- Minimize where we could
- Maximize when needed



Fire Fighter Games

- Build camaraderie
- Show our families what we do when we leave

PCF&ES: Current Projects & Activities



First Due

- Data management system



Prevention Strategic Plan

- Kickstart the division
- Utilize all staff
- 9 key directions with 40 action items identified



In-service Inspections

- Suppression staff completing all aspects of inspections
- Inspections, orders, and follow-ups.



Emergency Management Review

- Adding depth
- Address training needs
- Upgrade to firehall EOC capabilities



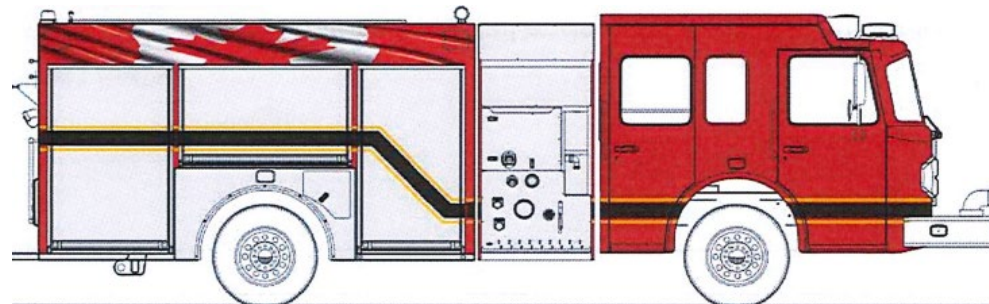
Engine 2 Replacement

- Expected delivery in July



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Port Colborne Fire & Emergency Services
Strategic Plan for the Fire Prevention Division 2023-2028

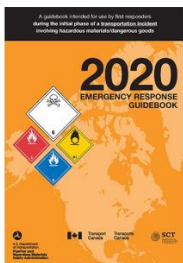


Division Name: Future Plans & Strategies



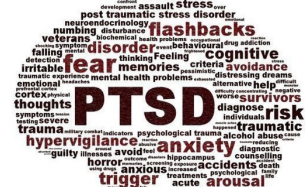
The Evolution of Alarmed for **LIFE**

- Battery → 10-year lithium →
- WIRELESS INTERCONNECTED



Expand PCF&ES Hazmat Abilities

- next step to mitigate
- partnership with industry



Providing Supports for Mental Health

- PeeronCall App
- Creation of PTSD Strategy



Community Risk Assessment

- O.Reg. 378/18 Mandates assessment
- Due July 1, 2024



Recruitment & Retention

- Supporting our Existing People
- Attracting new
- Lifers



Master Fire Plan

- Last edition was completed in 2014
- To match the anticipated growth of the city



CS&E: Focus on Community

Christmas Toy Drive

Community Dinner

Easter Boot Drive

School Backpack

Lions Food Drive

LemonAID – FACS

Tournament – SPCA

Coaching in Port Colborne

Just to name a few.....



Thank you!



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