



2023-2026 STRATEGIC PLAN

<div>CAO = Office of CAO EDT = Economic Development &amp; Tourism CSF = Corporate Services (Finance) CS = Customer Service HR = Human Resources IT = Information Technology REC = Recreation (Sugarloaf Marina)</div> <div>PW = Public Works CSE = Community Safety &amp; Enforcement PL = Planning &amp; Legislative L = Public Library M = Museum CH = City Hall (Mayor &amp; Council)</div> <div>PROJECT</div>		Rationale					Strategic Pillars					Balanced Scorecard				Timelines & Funding Source				Departments Involved	
		1 = Deferred Maintenance 2 = Growth / Capacity 3 = Health and Safety 4 = Service Level Enhancement 5 = People 6 = Accessibility					ECC = Environment and Climate Change SRI = Sustainable and Resilient Infrastructure WHLC = Welcoming, Healthy, and Livable Community IHO = Increased Housing Options EP = Economic Prosperity					People - Learning and Growth Simple - Internal Processes Customer - Satisfaction Value - Financial				C = Capital L = Levy R = Rate G = Grant R = Reserves O = Other					
Item & Location		1	2	3	4	5	6	ECC	SRI	WHLC	IHO	EP	People	Simple	Customers	Value	2023	2024	2025	2026	
e.g., Urban Forestry Management Plan				✓				✓								✓	✓ C				PW
e.g., Review of Official Plan and Zoning By-law			✓								✓			✓				✓ L			PL, CSE, EDT
e.g., New trails for Welland Avenue, T.A. Lannan Sports Complex, Lockview Park, and Lock 8 Gateway Park				✓			✓			✓					✓			✓ C			PW, REC